

2817429

Registered provider: U-Turn In Life Skills Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private organisation. It provides care for up to five children with social and emotional difficulties.

There has been no registered manager in post since July 2025.

Inspection date: 18 November 2025

This monitoring visit

The home opened in March 2025. Very soon after, there were difficulties with the management of the home. The registered manager left in July 2025 following periods of absence. Another manager was then recruited but was unable to provide the leadership the staff needed.

The child living at the home became very unsettled. There were concerns that staff could not meet the child's needs. The home also sustained considerable damage. The new manager left. The responsible individual made the decision to give notice on the child's placement. The provider also took the decision to make the staff team redundant.

In August 2025, the provider closed the home for a short period of time to reflect on the lessons learned. The home also underwent some refurbishment to repair the damage.

The purpose of this visit was to establish the provider's readiness to reopen. At the time of the visit, there were no children living at the home.

Children's bedrooms are spacious and have been decorated to a good standard. Children will be able to personalise them when they move in. The lounge is comfortable with a large TV. There is a nice dining area overlooking the garden. The home benefits from a large garden, which is well maintained and includes play equipment for children.

The responsible individual and senior leaders reflected on the challenges faced when they first opened the home, and they acknowledged that more oversight was needed. A new staff team has been recruited. They have been given a variety of training to ensure they are able to meet the needs of the children who move in.

Two deputy managers have been recruited. They both bring relevant experience. They are enthusiastic and aspirational for children and show a good understanding of the strengths in the new staff team. A new manager has not yet been recruited, but the responsible individual is actively searching. In the interim period, the responsible individual will spend two weeks a month at the home, and the deputy managers will oversee the day-to-day running of the home.

There were no requirements or recommendations at this visit.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2817429

Provision sub-type: Children's home

Registered provider: U-Turn In Life Skills Limited

Registered provider address: 26 Leagrave Road, Luton LU4 8HZ

Responsible individual: Bernadette Hague

Registered manager: Post vacant

Inspector

Mary Costello, Regulatory Inspection Manager

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