

2816928

Registered provider: 4 Pure Heart Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately owned home that provides care for one child. It provides care for children who may have emotional and social difficulties.

At the time of this inspection, one child was living at the home. The child was spoken to as part of the inspection.

Inspection dates: 27 and 28 August 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not applicable

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Inspection judgements

Overall experiences and progress of children and young people: good

One child has moved into the home since it was registered. The move was well planned, and the child visited the home before moving in. After moving to the home, the child had the opportunity to add to the décor. Photos of the child and the child's drawings are also displayed throughout the communal areas. This has supported the child to settle into the home and provided them with a sense of belonging.

The staff have built trusting relationships with the child, who feels listened to by staff. The child expressed, 'I like it here; the staff are nice.' Staff know the child well and can identify their risks and triggers.

The child has enjoyed many activities since moving into the home. These range from going to London, to playing hide and seek in the park. These memories have been captured well by staff in a memory book, which includes direct quotes from the child. The child's social worker said, '[Name of child] is now enjoying her childhood, comfortable and happy.'

Staff are preparing the child to attend education provision after the summer holidays. Staff are supportive and have identified previous barriers to learning to support the child moving forwards. The staff and the management team have advocated for the child and successfully cemented education plans for the new academic year.

The child's health needs are met. All required health appointments have been completed. Additionally, the child has been supported to develop strategies to support their emotional well-being. This has included embedding a healthy structure and routine.

The child is also supported to develop age-appropriate life skills. Staff actively discuss and explore the child's future aspirations. For example, the child has been working hard on their vegetable patch over recent months and has also spent time volunteering at a local cattery.

How well children and young people are helped and protected: good

Staff support the child to understand processes and procedures that are in place to keep them safe. The child is fully aware of who they can speak to if they have any worries or concerns.

Staff help the child to manage their feelings safely. Staff understand the child's experiences and respond appropriately when they need support. The child said, 'I can get emotional, and the staff understand.'

The staff have a good understanding of the child's needs. This is supported by detailed risk assessments, which outline actions for staff to use to prevent escalating unwanted

behaviours. Staff use effective de-escalation techniques. These strategies are identified through comprehensive discussions with the child.

Staff recognise that the child responds well to positive praise. This is regularly used to acknowledge achievements. The child's social worker expressed, 'Staff are very good at identifying the progress [name of child] has made.'

Staff understand the child's preferred methods of communication at times of upset. Staff support and promote these methods. As a result, the child has been able to share their feelings more freely with staff. Additionally, staff have encouraged the child to engage with a counsellor who they have outsourced.

Staff help the child stay safe online. Appropriate parental controls are used and support the child to understand why these are in place. Staff actively speak to the child about online safety and ways that they can keep themselves safe online.

The effectiveness of leaders and managers: good

The manager is suitably qualified. The manager is also supported by a deputy manager. Together, they are dedicated to improving the child's experiences and progress. One staff member states, 'Our management team are truly first class.'

Training and development are a priority. Additional training has been identified to ensure that staff can meet the child's specific needs. The management team has also implemented on the spot discussions about safeguarding processes to prevent staff becoming complacent in managing incidents.

Staff report that they are well managed and that the management team leads by example. There are specific responsibilities for members of the team and tasks are delegated effectively. These are reviewed through supervision sessions, which are held in line with the statement of purpose.

Team meetings take place regularly. They are informative and there is a clear agenda. The manager also uses this time effectively to complete team learning activities. This allows the manager the opportunity to assess the team's skills and knowledge and their ability to help and protect the child.

There have been no changes in staffing since the home was registered. This offers the child consistency and continuity of care. Additionally, all recruitment checks are carried out to ensure that staff are suitable to work with children.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2816928

Provision sub-type: Children's home

Registered provider: 4 Pure Heart Limited

Registered provider address: 3 Atlantic Business Centre, Atlantic Street, Broadheath, Altrincham WA14 5NQ

Responsible individual: Ranjit Bains

Registered manager: Jack Watson

Inspector

Kitty Wiper, Social Care Inspector

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