

2811999

Registered provider: Principle Support

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and operated by a private provider. It offers care for one child with learning disabilities, under short-break arrangements, and not for the child to live permanently at the home.

There has been no registered manager since 8 September 2025. There is currently no manager at the home.

No children have accessed the short-break service since the last inspection.

Inspection date: 18 November 2025

This monitoring visit

On 30 September and 1 October 2025, a full inspection was carried out at the home. Serious and widespread concerns were identified in relation to the leadership and management of the home and the safeguarding of a child who visited under a short-break arrangement. An inadequate judgement was confirmed at a case review held on 3 October 2025, and a compliance notice was issued under regulation 13.

This visit was carried out to review the progress made by the provider in meeting the steps in the compliance notice.

A new responsible individual has been appointed, but their suitability has not yet been assessed by Ofsted.

The provider has investigated and taken action to address some of the shortfalls in staff practice identified at the last inspection. Internal procedures have been followed, which has led to some staff being dismissed and others being relocated to other services in the organisation. A new staff team has been recruited, but some of the safer recruitment checks are not yet complete for some staff.

The systems in place for the recruitment of staff have been reviewed and updated to ensure that all relevant checks are completed. These systems include a review of the staff's skills, experience and qualifications before they commence employment.

Leaders and managers have completed additional training to refresh their safeguarding knowledge. Additional support through an external service is in place to help leaders and managers widen their knowledge of current legislation, in line with their individual role responsibilities.

The programme for staff's induction has been reviewed and improved. The systems in place for the supervision and appraisal of staff have been reviewed and developed to include a mechanism for testing staff's safeguarding knowledge. This includes a regular review of staff performance and competency.

Safeguarding procedures have been reviewed. Guidance for staff has been updated to ensure that leaders, managers and staff take appropriate action when concerns for children's safety arise. Changes have been made to the organisation's on-call procedures. This ensures that a suitably skilled and experienced individual responds to safeguarding concerns.

Incident recording and reporting procedures have been reviewed and updated, including for when a child has been physically held. These reporting systems are now aligned to regulatory requirements and include systems for providing staff and children with an opportunity to discuss the incident.

Some of the requirements from the last inspection were not reviewed, so they have been restated.

Recent inspection history

Inspection date

30/09/2025

Inspection type

Full

Inspection judgement

Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The registered provider must appoint a person to manage the children's home if there is no registered manager in respect of the home. (Regulation 27 (1)(a))	8 February 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(f)(h))	8 February 2026

This requirement has been restated.	
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child’s relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; and take effective action whenever there is a serious concern about a child’s welfare. (Regulation 12(1) (2)(a)(i)(ii)(iii)(v)(vi)) This requirement has been restated.	8 February 2026
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child’s placing authority effectively in the child’s care, in accordance with the child’s relevant plans. (Regulation 5 (a)) This requirement has been restated.	8 February 2026
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and	8 February 2026

positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child’s behavioural and emotional needs, as set out in the child’s relevant plans; understand how children’s previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children; and are provided with supervision and support to enable them to understand and manage their own feelings and responses to the behaviour and emotions of children, and to help children to do the same. (Regulation 11 (1)(a)(b)(c) (2)(a)(i)(ix)(x)) This requirement has been restated.	
The care planning standard is that children— receive effectively planned care in or through the children’s home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— ensure the effective induction of each child into the home; manage and review the placement of each child in the home; and that the child’s placing authority is contacted, and a review of that child’s relevant plans is requested, if— the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child’s needs. (Regulation 14 (1)(a)(b) (2)(b)(i)(ii)(e)(i))	8 February 2026

This requirement has been restated.	
Restraint in relation to a child is only permitted for the purpose of preventing— injury to any person (including the child); serious damage to the property of any person (including the child); or a child who is accommodated in a secure children's home from absconding from the home; and restraint in relation to a child must be necessary and proportionate. (Regulation 20 (1)(a)(b)(c) (2)) This requirement has been restated.	8 February 2026
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home; or if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home, if the individual satisfies the requirements in paragraph (3). The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a)(b) (3)(d)) This requirement has been restated.	8 February 2026
The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (4)(b)) This requirement has been restated.	8 February 2026
The registered person must ensure that—	8 February 2026

within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— the name of the child; details of the child’s behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration; details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure (“the user”), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(viii)(b)(i)(ii)(c)) This requirement has been restated.	
The registered person must notify HMCI and each other relevant person without delay if—	8 February 2026

there is an allegation of abuse against the home or a person working there; or

there is any other incident relating to a child which the registered person considers to be serious.
(Regulation 40 (4)(c)(e))

This requirement has been restated.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2811999

Provision sub-type: Children's home

Registered provider: Principle Support

Registered provider address: 2 Arena Court, Sheffield S9 2LF

Responsible individual:

Registered manager: Post vacant

Inspector

Rachel Webster, Social Care Inspector

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