

2811750

Registered provider: Alpine4care Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to two children who experience social and emotional difficulties.

There has been no registered manager since the 7 March 2025. A manager has applied to register with Ofsted.

At the time of this inspection, two children were living at the home.

Inspection dates: 1 and 2 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
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Not previously inspected		
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Inspection judgements

Overall experiences and progress of children and young people: good

This is the first full inspection of the home since registration in January 2025. Children live in a home that is welcoming and decorated to a good standard. Their bedrooms are decorated according to their requests. They reflect the individual personalities of the children.

Staff promote participation in a wide range of new experiences and activities, which the children thoroughly enjoy. Children are encouraged to socialise with their peers. This supports children to develop relationships and supports their independence and provides children with a sense of achievement and self-worth.

Children have daily opportunities to share their views, wishes and feelings, for example during key-work sessions and children's meetings. Children are listened to and responded to by staff.

Children are supported to develop their independence, in line with their individual learning needs. The manager has created an independence booklet, which help to support children in preparation for adulthood. This thoughtful care planning will ensure that professionals know that the right support is given.

Children are encouraged and supported to make complaints or share any worries that they might have about their care. The manager has undertaken an investigation into an allegation against staff. She carried this out thoroughly, sensitively and in a timely manner. Consequently, the manager is responsive to concerns or allegations made by children and responds to them immediately.

How well children and young people are helped and protected: good

Observations of children and staff reflect the good relationships that exist between them. Children look relaxed and comfortable in the presence of staff. This contributes to children feeling safe and cared for.

The children have individualised behaviour management plans and risk assessments. These are very detailed, and the content reflects the complex needs of the children. These documents provide staff with the guidance they need to keep children safe.

Staff use de-escalation and distraction methods effectively. They can identify triggers and alternative strategies that are specific to the needs of the children. This means the children do not need to be physically restrained; there have been no incidents of restraints.

If children go missing from care, the staff follow procedures and work with external professionals to try and find the child. When the child returns, an independent interview

is not always conducted by the placing authority. The manager has escalated her concern as this could be a missed opportunity to allow children the opportunity to talk about specific issues around going missing and could be important to their ongoing care.

When children vape or use substances, staff do not consult with the child on a regular basis to ensure that they are equipped with understanding the risks and to make positive choices. However, overall, children's health needs are met, and they are generally healthy.

The effectiveness of leaders and managers: good

The home has been through a period of change. There has been several changes of managers since the home's registration. Positively, this has not had a negative effect on the care of children. A manager has been appointed and submitted an application to register. The manager is relatively new to the home, has high standards and is aspirational for the children. She has a clear vision for the home, and children are at the heart of this plan.

Staff have regular supervision and attend team meetings. These meetings support staff to reflect on children's needs. Additionally, they provide an opportunity for staff to reflect on their own practice and raise any concerns they may have and receive any identified support.

Staff morale is good, and staff feel well supported by the manager. Staff feel confident in the manager and feel that she is approachable and available to them. Staff are positive about their roles and say that they enjoy coming to work and caring for the children.

Leaders and manager know the importance of working in partnership with other professionals. This has led to the two children's pending move to reside closer to their friends and family.

Staff recruitment meets regulation. Staff who are working at the home undergo appropriate vetting and are suitable to work at the home.

Leaders and the manager are committed to improving the experiences and care of children. There is a lack of rigour with internal monitoring systems. Leaders and the manager acknowledge that improvement is needed. However, the plans that are designed to drive improvement forward are not yet in place.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) In particular, ensure that regular quality assurance and monitoring systems are in place, and outcomes of monitoring is clearly recorded.	19 September 2025

Recommendation

- The registered person should ensure that, in line with their individual health plans and the ethos of the home, children are offered advice, support and guidance on health and well-being. Staff should have the relevant skills and knowledge to be able to help children understand, and, where necessary, work to change negative behaviours in key areas of health and well-being such as, but not limited to, nutrition and healthy diet, exercise, mental health, sexual relationships, sexual health, contraception and use of legal highs, drugs, alcohol and tobacco. ('Guide to the Children's Homes Regulations, including the quality standards,' page 35, paragraph 7.18)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried

out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to The Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2811750

Provision sub-type: Children's home

Registered provider: Alpine4care Services Limited

Registered provider address: The Marketing Room, Suite 4, Bermar House, Rumer Hill Business Estate, Rumer Hill Road, Cannock WS11 0ET

Responsible individual: Post vacant

Registered manager: Post vacant

Inspector

Corline Parker, Social Care Inspector

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