

2809246

Registered provider: Kids Inc Residential Services Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to two children who may have a learning disability. There was one child living in the home at the time of the inspection.

This is the first inspection since the home was registered in January 2025.

The manager registered with Ofsted in January 2025. This manager also manages another setting.

Inspection dates: 1 and 2 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Inspection judgements

Overall experiences and progress of children and young people: good

Overall, the experiences and progress for the child are good. Staff develop strong relationships with the child and understand their needs well. Staff support the child to develop independence skills and plan for their future. A social worker said that the child has made huge strides in their independence.

The child's education is personalised, and they attend regularly. They are making good progress. Staff communicate effectively with education staff. Staff support the child to explore further education and employment options.

Arrangements are in place to support the child to spend time with their family. This includes consideration of the child's relationships with their family members and support for developing and maintaining these relationships. External support is sought from a counsellor to help the child to understand their childhood experiences and emotions.

Staff ensure that the child is supported to share their wishes and feelings. They discuss a wide range of topics together, and these are always relevant to the child. Records of these discussions are detailed and reflect the emotions explored by the child, supported by the staff.

How well children and young people are helped and protected: good

The child's risk assessment is comprehensive and regularly updated. Staff have a good understanding of the child's individual needs. Preventative and supportive measures are reflected in the plans, which staff can use when they are helping the child to feel safe.

The child rarely goes missing from home. When they do go missing, staff members follow established protocols to return the child home quickly and safely. Staff members ensure that information is shared with relevant external safeguarding agencies. This means that there is a robust multi-agency response when the child goes missing from home.

The manager ensures that there is prompt and effective investigation of any complaints made by the child. The manager notifies all relevant professionals and takes any action required. The manager responds in writing to the child, showing empathy and compassion. This helps the child to feel listened to.

Physical intervention is used rarely. When it is, it is proportionate, effective and helps to keep the child safe. Staff understand that physical intervention should only be used as a last resort. Staff support the child following interventions and encourage them to manage their feelings safely.

The fire risk assessment is up to date. However, fire doors are propped open, which compromises fire safety in the home. This was reflected in the fire risk assessment and has been raised as an issue by the independent visitor who visits the home monthly.

The effectiveness of leaders and managers: good

The manager and staff understand the individual needs of the child. A social worker said that staff cared for the child well. Another external professional commented that staff are great at communicating and working with wider professionals.

The manager is critically reflective of her own and the team's practice. This supports development of the team and improves the care provided to the child.

Professional supervision and team meetings are held within timescales. Staff are supported by the manager and responsible individual. The manager uses supervision sessions and team meetings to reflect on practice and the progress made by the child. Clear actions are not always set, which impacts evidence of the progress being made.

Staff receive a range of training. This is regular and varied, taking into consideration the child's specific needs. Staff describe training as 'fantastic', and they feel that the company are invested in them. This promotes staff development and staff feel valued.

Staff do not always provide enough detail in records, and some information is inaccurate. The language used is not always child friendly.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that fire doors are used effectively and in line with the fire risk assessment. ('Guide to Children's Homes Regulations, including the quality standards', page 15, paragraph 3.9)
- The registered person should ensure that records are detailed, accurate and the language used is child focused. ('Guide to Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2809246

Provision sub-type: Children's home

Registered provider: Kids Inc Residential Services Ltd

Registered provider address: 201i 5300 Lakeside, 225 5300 Lakeside, Cheadle SK8 3GP

Responsible individual: Joy Lees

Registered manager: Rachel Whittaker

Inspector

Kathryn Hurley, Social Care Inspector

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