

2808233

Registered provider: Esland North Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. It provides care for up to two children who may have social and emotional difficulties.

This is the first inspection since the home was registered in February 2025. The manager was also registered in February 2025

At the time of this inspection, one child was living in the home.

Inspection dates: 29 and 30 July 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

Two children have moved into the home in a planned and positive way. The manager recognised that staff could not meet the needs of one child. Unfortunately, this led to the child moving out in an unplanned way. Staff continue to visit the child in their new home. They have created personalised memory books and gifts for the child, to help the child to have a positive ending.

Children are provided with structure, consistent boundaries, and good quality nurturing care. On occasions a child may be reluctant to build relationships with staff, and they struggle to accept the care provided by the adults who look after them. The manager and staff adapt the strategies they use to communicate and build relationships with the child. For one child, staff have made some progress in developing relationships especially considering the child's starting point.

The child living at the home enjoys going to school. They have good attendance, and they are making progress.

Children's health needs are understood. Staff recognise how children's past experiences have an impact on their relationship with food. Staff are creative in responding to concerns around a child's diet, which has helped to reduce the barriers that a child experiences.

Staff receive support and guidance from the organisation's therapist, which equips them to use the most effective strategies to support children with their mental health and emotional well-being.

Staff consult with children regularly, and they respond to children's wishes and feelings. A trip to the seaside was arranged for a child who said that they had never visited a beach. Staff advocate for the children, and for one child this led to them being able to spend more time with their family.

How well children and young people are helped and protected: good

Children's individual risk assessments are detailed. These documents provide staff with clear guidance, and they are kept under review by the manager. Staff understand children's individual risks and vulnerabilities and they are clear about the steps to take to mitigate some of those risks.

Staff respond to children when they show unwanted and risky behaviours. Records show that when staff intervene physically, the measures used are proportionate and necessary to keep children and staff safe. There has been one incident involving one child where an unplanned hold was used. The manager took prompt action to address the shortfall, and all staff were provided with additional training.

Consequences are rarely used. When they have been used the approach has been restorative. Children are provided with praise and rewards when they show positive behaviour, in line with each child's identified needs.

Allegations are well managed. They are investigated, and information is shared with safeguarding professionals, with an emphasis on partnership working to manage these risks.

Children do not go missing from the home. There are detailed plans in place should this happen, and staff are clear about their responsibilities to children who go missing.

The effectiveness of leaders and managers: good

The manager and her deputy have a positive working relationship. Together they have strong oversight of the home. The manager has a child-centred approach; she is a positive role model for staff and provides them with effective leadership.

Staff receive good quality supervision, which provides them with the opportunity to talk about the child's plan and to reflect on practice. Staff said that they are happy and feel supported, which means that morale is high. Staff work together as a team. Team meetings take place regularly and are well attended.

Professionals involved with the children hold the manager and staff in high regard. One professional said, 'The manager and staff are child centred. They understand [name of child's] needs, and they are flexible in their approach.'

Complaints are taken seriously. When a complaint was made by a member of the community, the manager investigated this and responded well. This complaint did not involve children.

The systems to review and monitor the quality of care provided to children are strong. When shortfalls are identified, the manager takes prompt action to address these.

Staff are provided with a range of training. When the risks to children change, the manager is proactive in sourcing additional training for staff. This ensures that staff are equipped to meet children's individual needs.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2808233

Provision sub-type: Children's home

Registered provider: Esland North Limited

Registered provider address: Esland Ltd, Suite 1 & 5, Riverside Business Centre, Foundry Lane, Milford, Belper DE56 0RN

Responsible individual: Lesa Harrison

Registered manager: Danielle Smith

Inspector

Rachel Webster, Social Care Inspector

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