

2803886

Registered provider: One Home UK Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately operated home, providing care for up to two children who may be experiencing social or emotional difficulties.

The home was registered with Ofsted in November 2024, and this is the first inspection. The manager has also been registered with Ofsted since November 2024.

Two children moved into the home in December 2024. One of the children has recently moved out. At the time of the inspection, there was one child living in the home. The child was present during the inspection.

Inspection dates: 8 and 9 April 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

Children benefit from a warm and welcoming home environment. Staff have thoughtfully personalised the home to reflect the interests of each child. Children regularly welcome friends to stay and take pride in their home.

Children have positive relationships with staff. Staff build relationships with children by showing curiosity about their interests and experiences. They use empathy and humour effectively to help children feel at ease. Children feel secure and supported.

Staff promote opportunities for children to learn. They find out about children's aspirations so that planning for their education helps them work towards their goals. When children do not attend education, staff ensure they have a suitable timetable of learning. Children receive child-centred support for education.

Staff often talk with children about a variety of interesting subjects. Staff care and are curious about what children do and feel. These conversations help children learn and develop in all aspects of their lives.

Children have fun. Staff use creative ways to find out what each child enjoys and plan activities to match their interests. Children's experiences are recorded with photos and diaries, helping them build memories. Children learn important social skills.

Children's time with friends and family is well supported by staff. Staff maintain open and consistent communication with families. Children enjoy positive and safe relationships with the people who are important to them.

Children's daily routines can be inconsistent. One child frequently stays up late, gets up late and often eats meals in their room. There is a clear support plan in place to help break this pattern, which staff are following. Staff encourage children to lead healthier lifestyles.

Planning for children's future independence is thoughtful and imaginative. Staff help children gain the skills they need for adulthood in a way that is engaging and accessible.

How well children and young people are helped and protected: good

Children benefit from supportive and consistent care. There have been few safeguarding incidents, and any risks are well managed. Children feel safe.

Staff understand each child's risks and vulnerabilities. Every child has a clear behaviour support plan that provides helpful guidance for staff. Physical interventions are not used. Children have positive relationships with staff.

Staff use a nurturing and caring approach. They consistently respond to children's behaviour in a calm and supportive way. This reflects the trauma-informed ethos of the home.

Staff use rewards and incentives to celebrate children's progress from their individual starting points. Children gain confidence and self-esteem.

There have been no incidents of children going missing from home. Staff understand the factors that may increase the risk of a child going missing. For one child, these risks have significantly reduced due to carefully planned support around the time they spend in the community. Overall, children's risks are being reduced.

Children know how to make a complaint. When they raise concerns, staff take them seriously and investigate. Staff keep children informed about what is happening. As a result, children feel heard and respected.

Leaders and managers complete thorough background checks before any adults begin working in the home. Children are cared for by safe and suitable adults.

The effectiveness of leaders and managers: good

This home is led by a suitably experienced and qualified manager. Staff said that the manager provides supportive and caring guidance. Staff morale remains high, even during challenging times.

Leaders and managers have strong systems in place to monitor all areas of the care provided for children. They usually identify any areas that need improvement and take action to make things better for children. Management oversight is thorough and always centred around the needs of the children.

Staff feel confident and valued in their roles. One member of staff said, 'Management is great, they will support you with everything. The team is brilliant, we really get on and support each other. People always help out when you need it.' Therefore, children benefit from stable and consistent care.

Staff take part in regular and relevant training that helps them meet the needs of the children they care for. Input from the organisation's clinical team adds value to this training, helping staff to better understand children's attachment styles and responses to trauma. Staff have the skills to provide high-quality care.

Staff receive regular reflective supervision. Discussions focus on meeting children's needs and maintaining good standards of care. When there are learning opportunities from staff practice, such as a medication error, managers use these to improve overall practice. There is a positive and open learning culture within the team.

No requirements or recommendations were made at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2803886

Provision sub-type: Children's home

Registered provider: One Home UK Care Ltd

Registered provider address: One Home UK Care Ltd, Burley Heyes, Arley Road, Appleton WA4 4RS

Responsible individual: Conor McGough

Registered manager: Lisa Barker

Inspector

Nicola Shaw, Social Care Inspector

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