

2803004

Registered provider: Visions Today Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home registered with Ofsted in December 2024 and is privately run. It provides care for up to three children who may experience social and emotional difficulties. At the time of this inspection, one child was living at the home. The inspector spoke with the child during the inspection.

The registered manager has been in post since the home registered.

The registered provider has recently appointed a new responsible individual, and we are checking whether this person had the relevant capacity, experience and skills to carry out the role.

The home was judged inadequate at the last full inspection. The inspection started on 6 and 7 May 2025. The inspector returned on 27 May 2025 to gather additional evidence in line with '[Ofsted inspections and visits: deferring, pausing and gathering additional evidence](#)' policy. As a result, requirements were made, under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard and regulation 32, the care planning standard of the Children's Homes (England) Regulations 2015.

Inspection date: 16 July 2025

This monitoring visit was carried out to monitor the progress made against the requirements raised at the full inspection. The inspector found that the provider has made good progress, and all requirements have been met.

In response to the inadequate judgement, an external consultant was commissioned by the directors of the home to complete an audit of the home. The leadership and management team has taken on board the recommendations from this audit, as well as the requirements from the previous inspection and a quality assurance visit conducted by the child's placing local authority, to develop and

implement a detailed action plan. Progress against this plan was evident during the monitoring visit.

Leaders and managers have improved their understanding and oversight of safeguarding practice. There has been a comprehensive schedule of training to address shortfalls in staff's understanding. As a result, there is a greater sense of clarity about roles and responsibilities among the staff team.

Safeguarding and practice policies have been reviewed and updated and disseminated to the team. Leaders and managers have ensured that there is accessible guidance for staff regarding safeguarding issues and when to contact a manager for support and advice.

The child's risk assessment is detailed and personal to the child. There are clear strategies for staff to follow to try and reduce the risk to the child. Leaders and managers ensure that this, together with the child's care plan and behavioural support plan, is read, understood by all staff and kept under review.

Leaders and managers and staff have attended de-escalation training. All staff are trained to use physical intervention safely. Relevant information and de-escalation advice have been shared with all staff and are incorporated in the child's behavioural support plan.

Staff carry out meaningful key-work sessions with the child. These are focused on the child's needs, support strategies, previous experiences and worries. The child has established trusting relationships with some members of staff and said they feel cared for.

When necessary, leaders and managers notify Ofsted and safeguarding partners about serious incidents of concern. Leaders and managers review practice, reflect on lessons learned and note actions to develop staff's practice.

The manager and staff team have participated in a reflective team day to consider past safeguarding incidents and lessons they can learn. Regular team meetings have also been held where staff discuss the child, their progress, professional boundaries, communication and the ethos of the home.

Staff receive regular supervision sessions. These sessions include discussions about the child's well-being and current risks they face. Shortfalls in practice have been addressed by the leadership and management team.

Effective monitoring and reviewing systems have been introduced. This includes a daily management checklist for all areas of practice that require management oversight. The deputy manager with oversight of the registered manager completes daily checks. The responsible individual then has weekly oversight.

The members of the senior leadership team, including the new responsible individual, are motivated and committed to develop and sustain an improved service. A consistent, stable and child-focused staff team provides support to the child. There have been no new staff employed at the home since the full inspection.

Leaders and managers have addressed shortfalls in safer recruitment procedures. Records now demonstrate the required checks being made to ensure that staff employed are suitable to work in the home.

Leaders and managers have met the requirements raised at the last inspection. No requirements or recommendations were raised at this monitoring visit.

Recent inspection history

Inspection date

06/05/2025

Inspection type

Full

Inspection judgement

Inadequate

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2803004

Provision sub-type: Children's home

Registered provider: Visions Today Limited

Registered provider address: 3 Longbury Drive, Orpington BR5 2JU

Responsible individual:

Registered manager: Susanah Shaw

Inspector

Matilda Clode, Social Care Inspector

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