

2801864

Registered provider: Infinity Care Home Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It provides care for up to 2 children who may experience emotional and/or social difficulties.

The manager registered with Ofsted in June 2025.

At the time of this inspection, 2 children were living at the home and were spoken to by the inspector.

Inspection dates: 7 and 8 January 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 21 January 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/01/2025	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children who are new to the home have their views, wishes and feelings taken into full consideration. When children make requests about how they would like their bedroom to be furnished and decorated, these are actioned by the manager, and staff accompany children when shopping for new items and personal belongings. This enables children to feel heard and listened to and provides children with assurance that staff will support them.

Significant discussions take place with children on a regular basis and cover a wide variety of topics, such as sexual health, promoting physical and emotional health, maintaining healthy friendships and online safety. The voice of the child is captured in these sessions, and staff take a supportive role to understand the child's perspective while providing advice and guidance that the child can learn from.

The staff team has developed positive working relationships with children's family members. Staff are flexible and adaptable in arranging family time plans to enable children to spend quality time with the people who mean the most to them. One child told the inspector that they would like more family time with their sibling. The inspector shared these views with the child's social worker.

Children's health needs are prioritised and supported. The manager is proactive at encouraging children to access additional services to receive the most appropriate care and support in relation to their physical health and emotional wellbeing.

Both children are accessing education in line with their individual plans and are achieving success at their own pace. Both children have clear aspirations, which are supported and encouraged by staff. Staff are flexible to ensure that children who are new to the home continue to attend their education despite this being located out of the local area. One child's social worker said, '[Name of child] has been able to maintain those local links, this is important.'

Staff promote independence by engaging children in specific tasks both inside and outside of the home. One child was observed doing their laundry with help from staff. Children are supported and encouraged to participate in activities that they enjoy. Consequently, children are experiencing new opportunities, which have a positive impact on their confidence and self-esteem and strengthen their relationships with the staff who are providing care and support.

How well children and young people are helped and protected: good

The manager implements appropriate risk assessment when a new child comes to live at the home. They are reviewed regularly by the manager and updated accordingly. Members of staff spoken to are aware of individual risk assessments and understand

behaviour management plans. Consequently, children's risks have reduced, and their behaviour has stabilised.

When children go missing from home, staff take appropriate action to search and locate them in line with their individual risk management plans. When children's whereabouts cannot be established, staff report them missing to the police and other relevant professionals.

Multi-agency meetings take place regularly when there are increasing concerns for children's welfare, which are attended by the manager. This ensures a 'team around the child' approach to care and support.

When physical intervention has taken place, this has been required to keep children and others safe. Following these incidents, children are provided with an effective debrief and additional follow-up sessions where necessary. However, on one occasion, staff did not exercise professional curiosity or follow policy and procedure when the child reported that they had sustained a bruise following an intervention. A requirement has been raised to this effect.

Children know how to raise a complaint and can identify a member of staff they would speak to should they have a grumble or a concern. When children make allegations, these are reported to the relevant agencies in a timely manner and investigated accordingly. One child told the inspector that they feel listened to by staff and were able to identify 2 members of staff who they feel understand them the most.

When children feel emotionally vulnerable, experience low mood and are at risk of self-harm, the staff team seeks appropriate support quickly to ensure that children receive the most appropriate medical care and further assessment of their mental health needs.

Regular health and safety checks take place to ensure that the children live in a safe home environment. The manager is aware of the risks in the local area and updates the location risk assessment to reflect any changes or new concerns. Additionally, he is proactive at reporting neighbourhood concerns to local community professionals and, where necessary, to the police to ensure that children's welfare is prioritised.

The effectiveness of leaders and managers: good

The home is managed by a committed and suitably qualified manager. He works closely with leaders and managers and has a good understanding of the home's strengths and areas for development.

Leaders and managers use internal monitoring and auditing systems to make continuous improvements to the home. The impact of children's views and participation is taken further by the manager to inform staff practice and the care and support provided to children. However, on one occasion, the manager did not use internal auditing processes

to identify a gap in staff practice in relation to a physical intervention. A requirement has been raised to this effect.

The manager has created a home where the staff team feels valued and where equality and diversity are promoted. Staff have a clear understanding of the whistleblowing procedure and how to report concerns to management. Staff feel confident that should they raise a concern this would be acted on by leaders and managers, who they say are always available. Staff are equally confident that they would call out and report a closed culture if they felt one was emerging in the team.

Staff spoken to say that they feel supported by the manager and the deputy manager, who provide the staff team with regular, good-quality supervision that they find helpful. These sessions provide staff with the opportunity to reflect on practice as well as focus on professional development. One member of staff described 'feeling heard and valued' by management. This contributes to positive staff morale and teamwork.

Communication across the staff team is effective. The use of daily logs and handovers provide staff with the appropriate tools to receive up-to-date information following a shift ending, which informs children's routines. Some documents seen are repetitive, and the manager was receptive to a discussion about this.

The manager identifies additional training in line with children's presenting risks and needs to strengthen staff skills and knowledge when providing care and support to children who are known to criminal justice services.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(vii)) Specifically, the registered person must ensure that staff act on any potential safeguarding concerns in line with the home's safeguarding policies and procedures.	13 February 2026
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) Specifically, the registered person must ensure that internal monitoring and auditing processes identify areas of staff practice where policy and procedure have not been adhered to.	13 February 2026

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2801864

Provision sub-type: Children's home

Registered provider: Infinity Care Home Ltd

Registered provider address: 2a Park Road, Hyde SK14 2LN

Responsible individual: Laura Hopkinson

Registered manager: Guy Hopkinson

Inspector

Michelle Greenhalgh, Social Care Inspector

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