

2801305

Registered provider: One Home UK Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned. It provides care for one child who may experience social and emotional difficulties.

At the time of the inspection, one child was living at the home. Their views were sought during the inspection.

A registered manager is in post.

Inspection dates: 29 and 30 April 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Recent inspection history

Inspection date	Inspection type	Inspection judgement
Not previously inspected		

Inspection judgements

Overall experiences and progress of children and young people: good

The child has lived at the home for three months. They are the first child to move in since registration. The child's move was well planned, and they were involved in the process. They have built strong relationships with the manager and staff in a short length of time. This has enabled the child to express themselves and their interests, such as growing plants, learning about history and collecting items of interest.

The manager and staff have worked hard to understand how the child communicates. This has helped the child to discuss some difficult feelings. The staff are confident in setting boundaries, which has helped the child establish a healthy routine. The child is involved in his care planning. For example, he attends important internal and external meetings, which helps him feel more included in decision-making.

The child has made significant progress with an important health issue. The manager has accessed specialist support, which has been effective, as well as an attentive approach from the staff team. The child attends regular health appointments and exercises regularly. This has helped them to feel better and grow in confidence. Some of the health issues they had been experiencing have already improved because of the support they have received. The staff give the child regular praise for their achievements, which is helping to increase their self-esteem.

The manager and staff are working hard to support the child's return to full-time education. This is not without challenge. Staff are persistent in their encouragement but balance this with empathy for the difficulties the child is experiencing. There has been some progress due to the advocacy and support provided by the manager and staff. The child is planning to attend college after their GCSEs.

The child sees their family regularly and speaks to them daily. The manager communicates well with the child's family and includes them in the child's care planning to ensure that the child has consistency.

How well children and young people are helped and protected: good

The manager and staff have a very good understanding of the child's risks and vulnerabilities. They work effectively to reduce the child's feelings of anxiety, which can become overwhelming at times. There is therapeutic guidance in place to help the staff respond with empathy and sensitivity. This has been effective in reducing the frequency and intensity of incidents, which are now quite rare.

Staff are trained to support the child when they become distressed. Physical interventions have not been required to keep the child safe because the team can de-escalate situations well. Any incidents are thoroughly recorded, and detailed debriefs are

provided for the child and the staff to support them in reflecting and identifying any areas for improvement.

The child has left home on one occasion and did not return when expected. Staff followed procedures to ensure that the child was located and collected safely. The child accepted their support and explained the reasons that prompted the incident. This indicates that the child is beginning to trust the staff. The child is receiving education about contextual safeguarding risks, and there are no concerns about exploitation.

The manager and staff take their safeguarding responsibilities seriously. Staff are recruited safely through required vetting processes. There is good liaison with other professionals regarding incidents, and information is shared appropriately. There have been no allegations of harm from the child, and they feel able to share any worries openly with the manager.

The effectiveness of leaders and managers: good

The manager is experienced and dedicated to her role. She has established a safe environment for the child, which has created stability in the short period they have lived at the home. The manager has a positive relationship with the child through her warm and nurturing approach. She is confident about setting clear boundaries, which has helped to establish trust between her and the child. The manager has advocated effectively for the child's educational progress.

The child is actively involved in their care planning. The manager has created specific documents to help them understand important information. The child attends meetings where they express their views articulately. This increases their feelings of empowerment.

The manager has recruited a diverse team of staff who have various levels of experience. Senior staff are confidently guiding the new staff and role modelling the values required to care for children in a trauma-informed way. The team is establishing itself positively with good management oversight.

Staff benefit from regular supervision that enables them to reflect on their work and develop their knowledge and skills. The manager includes activities during supervision to help staff learn essential processes and procedures. New staff receive an induction and training, which helps them to meet children's needs.

The manager has developed positive working relationships with external professionals, and her communication with them is frequent and detailed. She ensures that the child's wishes and feelings are always heard. Professionals have respect for the manager, and they are pleased with the child's progress.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2801305

Provision sub-type: Children's home

Registered provider: One Home UK Care Limited

Registered provider address: Burley Heyes, Arley Road, Appleton WA4 4RS

Responsible individual: Conor McGough

Registered manager: Dominique Rose

Inspector

Laura Walker, Social Care Inspector

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