

2800605

Registered provider: Tranquil Children's Care Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private company. It provides care for up to two children who may experience social and emotional difficulties.

The home and the manager registered with Ofsted in October 2024.

At the time of the inspection, two children were living at the home.

Inspection dates: 23 and 24 April 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	requires improvement to be good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

One child spoke with the inspector about their experience of living in the home.

Relationships between children and staff are positive. Children enjoy spending time with staff. One child described staff as 'nice' and the home as 'good'. Staff provide child-centred and nurturing care. They talk about the children with warmth and enthusiasm.

Staff support children with their education. They are ambitious for children to do well and are strong advocates for them. Children attend school regularly and are making progress with their learning.

Children enjoy good health. Staff understand children's healthcare needs and encourage them to attend health appointments. They teach children how to take care of their health and hygiene. Children are encouraged to be active and eat a healthy, balanced diet.

Staff nurture children's interests and encourage them to participate in various new activities. One child, who did not take part in activities before they moved in, now plays for a local football team and goes swimming once a week. Children regularly enjoy day trips out, and a holiday is being planned for the summer months.

Children are supported to spend time with people who are important to them. Staff have developed positive relationships with children's family members and communicate with them regularly. One parent said, 'Staff have been extremely supportive. I can talk to them whenever I need to.'

Staff provide the children with a warm and comfortable home. Communal areas are homely and well furnished. Children can personalise their bedrooms according to their preferences. There is adequate space inside the home and outside for children to relax and play.

How well children and young people are helped and protected: good

Children's risks and vulnerabilities are known and understood. Their risk and behaviour plans are detailed and individualised. They provide clear information for staff, so they know what to do should a risk arise. Staff have a thorough understanding of safeguarding processes and know what to do if they have a concern.

Children rarely go missing from home, and there are very few instances when holding them is necessary to keep them safe. One child who self-harmed before living in the home has not done so since moving in. The child feels settled and secure in the home and has a strong sense of belonging.

Staff are actively supporting one child and their parent outside of the home. They are advocating on the child's behalf for an alternative home to better suit the child's needs. However, the home's statement of purpose does not detail this specialist arrangement.

The staff consistently promote positive behaviour. There are clear boundaries, routines and expectations in place, which the children respond well to. Staff celebrate and reward children's achievements and progress. Receiving consistent praise and recognition has enhanced children's self-esteem and confidence.

At night, alarms are used on children's bedroom doors. However, this practice is not detailed in the home's statement of purpose, and written consent has not been received by the children's placing authority.

The effectiveness of leaders and managers: requires improvement to be good

The manager is caring and child centred. He is well supported by his deputy, who is also actively involved in the day-to-day running of the home. He is involved in the children's lives and is a strong advocate for them.

There were shortfalls in management oversight before one child moved into the home. Children had opportunities to visit the home and meet with staff before moving in. However, some needs of one child were not suitably considered against the needs of the child already living in the home. This compromised the well-being and safety of children. This is something the manager had identified and taken action to rectify before the inspection.

The manager regularly monitors the quality of care provided to the children. He ensures that records are thorough and up to date. However, on one occasion, he did not notify Ofsted of a serious incident as required by regulation. This reduces the regulator's oversight of practice in the home.

Staff enjoy working in the home and feel supported and valued by the manager. They are experienced and work well together as a stable team.

The manager works proactively and effectively with other agencies and professionals for the benefit of children. One social worker described the manager as 'helpful' and the communication as 'really good'.

The manager holds regular team meetings that are structured and focus on the needs of the children. Staff reflect on their practice and discuss ways to improve outcomes for the children in their care.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a)) Specifically, the registered manager must ensure that decisions about children coming to live at the home are inclusive and take into account the needs of the children who require a placement and the children who are already living there.	23 July 2025
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff—	23 July 2025

understand and apply the home's statement of purpose. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)) Specifically, the registered manager must ensure that all the models of care provided by the home are clearly outlined in the statement of purpose, including shared care arrangements and the use of alarms on children's bedroom doors.	
The registered person must notify HMCI and each other relevant person without delay if— there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(e))	23 July 2025

Recommendation

- The registered person should ensure that there is a written policy in place describing how the use of any bedroom door alarms will support the safeguarding and well-being of those living and working in the home in accordance with Regulation 24. The home should obtain written consent for any monitoring or surveillance by the placing authority at the time of placement. ('Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.16)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2800605

Provision sub-type: Children's home

Registered provider: Tranquil Children's Care Limited

Registered provider address: Andrew Seed Accountants, 54 Wood Street, Lytham St Annes FY8 1QG

Responsible individual: Samuel Dyer

Registered manager: Daley Thompson

Inspector

Zillah Brooks, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

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