

2798300

Registered provider: Provision Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately run home that can care for up to three children with social and emotional needs.

The home is led by a registered manager.

At the time of the inspection, one child lived in this home. Two children had moved out of the home. All three children's experiences have been considered within this inspection.

Inspection date: 19 May 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
none		

Inspection judgements

Overall experiences and progress of children and young people: good

The home is inviting and there are comfortable communal spaces for children to relax in. Children make use of the large garden. The child likes how their bedroom is personalised to their tastes.

Children have trusting relationships with the staff, who care for them. Children feel safe to share their wishes and feelings and understand that adults will listen and try and help them. One child said they 'love' the staff at this home and feel they are helping with things that are important. This includes helping them to spend time with people who are important to them.

One child is not currently attending education. The manager is working with relevant professionals to get an appropriate plan in place. The manager has taken the time to listen to the child when considering provisions which may suit the child best and this is being taken into consideration with the planning. The child feels listened to because of this.

Children are involved in planning activities such as trips to the cinema and theme parks. The enjoy taking part in this.

Children have individualised health care plans. Where it is safe to do so, children hold and administer their own medication. This is supporting them with life skills and independence.

Since registration, two children have transitioned from the home. The manager understands the significance of these transitions for children. The manager maintains good communication with relevant agencies and family members, which supports the care planning for children. The manager is also very reflective and continues to strive to make improvements for children who move on from the home.

Children are supported to share their views with regard to care planning. The manager identified some delay in progressing the plans for one child, which was causing the child anxiety. The manager was able to advocate on behalf of the child, which helped prevent further drift and delay. The social worker and the child's family member have both commented how well this transition was planned and how grateful they are to staff at the home for remaining so child focused.

How well children and young people are helped and protected: good

Children's individual needs are well understood by staff, and children's care planning and risk management plans reflect this. Plans include children's views of what they might need from staff to help them feel well cared for and safe.

Children are supported to reduce their risk-taking behaviours. This is through meaningful discussions with staff. One child has completed some work with staff to help them understand internet safety, and this supported the child to demonstrate a good understanding of online risks.

Staff actively search for children who go missing from home, and staff update relevant professionals. Staff seek to understand the reasons children go missing, and external missing-from-care interviews routinely take place. Children do not yet have a missing Philomena in place.

Children are given an opportunity to make a complaint when they are unhappy with care provided.

One child has been subject to three incidents where holds have been used to ensure safety. These holds were proportionate and deemed necessary. Staff have spoken to the child after each incident, and medical attention has been considered when necessary.

When the manager has needed to intervene in situations with the child, there has not been sufficient managerial oversight or independent scrutiny of these incidents from senior leaders.

The effectiveness of leaders and managers: good

The home is led by a manager who is ambitious for children. He is dedicated to the children and getting the right outcomes for them. The manager is reflective in his approach and seeks to learn to continue to develop the service for children.

Staff are well supported by the manager; they have regular supervision and attend team meetings, which contribute to their learning and development.

The manager ensures staff have appropriate training to care for the children they are caring for, and he understands the strengths and areas of development of care practice.

The manager understands how important the child's voice is and asks children how they are regularly. The manager shares the children's views with relevant professionals to ensure that their wishes and feelings can be acted on.

The manager has consistent oversight of incidents within the home. The oversight is strong with points of reflection to aid learning.

Feedback from professionals, family members and children are wholly positive. Staff are praised for their meaningful relationships with children. Social workers valued staff's communication with them. One family member appreciated the way staff spoke with her; it made her feel more assured about the care being provided.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that they are aware of the local services and have regard to police and local authority protocols for responding to missing person's incidents in the area where the home is located. ('Guide to the Children's Homes Regulations, including the quality standards', page 45, paragraph 9.29).
- The registered person should ensure that any incidents involving them are independently reviewed and there is a clear record on the child's file. ('Guide to the Children's Homes Regulations, including the quality standards', page 55, paragraph 10.24).

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2798300

Provision sub-type: Children's home

Registered provider: Provision Care Ltd

Registered provider address: Eastgate House, 19–23 Humberstone Road Leicester
LE5 3GJ

Responsible individual: Pradip Panchmatia

Registered manager: Joshua Taylor-Williams

Inspector

Becky Thompson, Social Care Inspector

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