

2798154

Mon Ami Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is managed and run by a private company. It provides care for up to three children who may experience social and emotional difficulties.

Two children were living at the home at the time of this inspection. One child spoke to the inspector.

The manager registered with Ofsted in August 2024. They have submitted a voluntary cancellation form, which is being processed.

Inspection date: 17 June 2025

This monitoring visit

This inspection was brought forward to address a serious safeguarding notification received on 17 June 2025. Following conversations with the responsible individual, further concerns were identified. On the same day, an immediate monitoring visit was conducted. During the visit, we identified serious and widespread concerns about the care and protection of children.

The home was judged inadequate at a full inspection on 20 and 21 May 2025. Two compliance notices, relating to regulation 12, the protection of children standard, and regulation 14, the care planning standard, were issued under section 22A of the Care Standards Act 2000. The compliance notices made at the last inspection were outside of the scope of this visit. These will be reviewed at the next inspection.

The responsible individual said that the team was not able to provide safe care for children. Two staff members had left their jobs with immediate effect the previous day, and further staff members, along with the interim manager, had also handed in their resignations.

Staff have been unable to help children manage their emotions effectively, which has resulted in the escalation of serious incidents. Staff were unable to keep the children safe.

When concerns for children's and staff's safety were identified, managers did not seek additional support from external agencies, such as the police, which could have prevented incidents from escalating. Children's safety has not been prioritised.

At the time of the visit, staff were unable to explain the escalation in incidents, what had happened leading up to them, or any actions in place to mitigate risks for children.

The home was unsafe for children due to damage to the electrics and exposed wiring. The electrics had been repaired; however, damage in two of the children's bedrooms remained. Staff were not aware of the damage to the bedroom walls and did not know how this had been caused.

Due to the lack of permanent staff, staff were brought in from another of the provider's homes. Additional agency staff were also supporting through the night. The staff did not fully understand the children's needs and how to keep them safe.

Leaders and managers have not identified shortfalls in staff practice and have not ensured that they have adequate numbers of staff to care for children. The responsible individual has resigned. Only two members of the permanent staff remain.

The compliance notices from the previous inspection were not explored during this inspection and are therefore restated. Ofsted took immediate action on the day of this inspection to ensure that children were safe.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/05/2025	Full	Inadequate
17/03/2025	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vi)(b)) Leaders and managers must ensure that staff understand what action they need to take when children go missing from home. Leaders and managers must ensure that the manager's oversight of missing-from-home incidents and restrictive practice, including physical intervention, is reflective and identifies shortfalls in staff practice. They must also ensure that they challenge staff effectively when there are shortfalls in practice.	1 July 2025

Leaders and managers must ensure that the person reviewing any incident records and reflecting with children and staff is independent of the incident. Leaders and managers must ensure that managers and staff are aware that they need to report all allegations and disclosures as a priority, so that steps can be put in place immediately to ensure that children are safe.	
*The care planning standard is that children— receive effectively planned care in or through the children’s home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— ensure the effective induction of each child into the home; plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child’s placing authority. (Regulation 14 (1)(a)(b) (2)(b)(i)(iii)) Specifically, leaders and managers must ensure that staff understand how to support children to move out of the home in a planned way that is sensitive to the child’s needs. Leaders and managers must review recent placement endings to identify learning that can be used to improve practice and to ensure that children have a positive experience when moving into and on from the home.	1 July 2025

*These requirements are subject to a compliance notice.

Recommendation

- The registered person should ensure that all staff receive regular supervision of their practice which allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Homes Regulations, including the quality standards,' page 61, paragraph 13.2)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2798154

Provision sub-type: Children's home

Registered provider: Mon Ami Limited

Registered provider address: Flat B, 149 Albion Road, London N16 9JU

Responsible individual: Suzanne Grocott-Waters

Registered manager: Post vacant

Inspector

Sarah Probert, Social Care Inspector

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