

2798146

Registered provider: Bridgebrite Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home is operated by a private company. It is registered to provide care for one child who may experience social and emotional difficulties.

This is the home's first inspection since it was registered in October 2023. The manager has been registered with Ofsted since September 2024 and holds a leadership and management qualification.

Inspection dates: 4 and 5 March 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

Relationships between staff and the child are positive. This helps create a settled environment where the child can discuss any issues or concerns with staff in confidence. Because of this, the child has formed strong attachments with staff, which creates trust and respect. This helps her to develop emotional resilience and to move forward in her life positively.

The child has personalised care and risk management plans that staff keep under review. These plans take account of the full range of her needs and identify her daily support requirements.

The child enjoys good health and has access to specialist services and support to promote her physical and emotional well-being. She is encouraged and supported to attend routine health appointments. The arrangements for the controlled storage and administration of the child's medication are safe and effective.

Suitable education arrangements are now in place for the child. These are tailored to her needs and take into account her previous educational circumstances. Staff work in partnership with education providers and other relevant professionals to ensure that the child has every opportunity to reach her full potential.

The child is enabled to maintain positive relationships with those people who are important to her. Staff ensure that the child continues to benefit from having regular and safe time with her family. This ensures that the child remains close to people who are important to her and benefits from having a wider support network outside the home.

The child's views are heard, listened to and respected by the manager and staff. Regular meetings take place during which the child can raise any issues she feels are important.

How well children and young people are helped and protected: good

The child feels safe living at the home. The quality of relationships between the child and the staff is a strength of the home. This enables the child to address previous concerning behaviours and to work towards more positive outcomes. Open and honest communication is promoted so that the child feels able to discuss any worries or concerns.

Staff complete risk assessments in relation to the child and keep them up to date through regular reviews. This ensures that, as the child's circumstances change, staff can remain alert to any risks.

The child has made progress in reducing incidents of challenging behaviour. This is because staff understand her needs and frustrations and can discuss issues with her and

de-escalate situations. Because of this support, the number of physical interventions used with the child are reducing.

The manager and staff comply with locally agreed protocols when the child goes missing. Staff liaise with the police and complete detailed records of action taken. The child has access to an independent person to speak to on their return home. This provides information that may help to protect her from going missing again.

Staff provide the child with good-quality key-working sessions on important topics identified in her care plan, including going missing, internet safety and relationships. The sessions allow the child to express her views, wishes and feelings, while ensuring that she receives good support.

Staff ensure that the home environment is safe for the child to live in. A range of health and safety checks are completed to assess whether there are any hazards that could pose risks to her. The child takes part in regular fire drills to ensure that she knows how to safely evacuate the home in case of an emergency.

Safer recruitment and employment practices ensure that staff are suitably vetted. This prevents unsuitable people from working at the home and helps to ensure the safety of children.

The effectiveness of leaders and managers: outstanding

The manager is extremely reflective and passionate about her role. She is aware of her own and the team's strengths and weaknesses. She has a clear vision for the home and has development plans in place to achieve this. As a result, there is a drive to ensure that staff deliver the best possible care for the child.

The child receives outstanding care, support and guidance from a highly committed, competent and nurturing staff team. The stable and settled staff team promotes continuity of care and strong attachments for the child.

Staff receive regular, reflective formal supervision and annual appraisals and attend regular team meetings. These forums are used to provide staff with opportunities for learning and reflection and to improve practice and share good practice for the benefit of the child. Staff are supported with their continued professional development. Additional training and learning opportunities are provided by the manager to ensure any presenting and developing needs of the child can be met by staff.

The manager has oversight of all aspects of the home. This is recorded on reports, plans, assessments and documents. Weekly and monthly manager audits are detailed. There is an additional regular audit by the responsible individual. This ensures that leaders know the child, staff and work practices well.

Staff handovers are detailed and thorough and promote a consistent approach to working with the child. It is evident that staff know the child well. Staff use the handover

time to plan the day efficiently to ensure that staff are available to support the child when required. During handovers, staff also discuss any other issues relating directly to the home to ensure that health and safety requirements are met.

The manager and staff have built excellent joint working relationships with a range of professionals. Professionals speak highly of the support provided for the child and the positive impact this has had on her life. The manager has a great understanding of local services available to support the child and understands the importance of securing external services to help meet the child's needs.

No requirements or recommendations were made at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2798146

Provision sub-type: Children's home

Registered provider: Bridgebrite Limited

Registered provider address: Crows Nest Business Park, Office 1, Ashton Road,
Wigan, Lancashire WN5 7XX

Responsible individual: Neil Smith

Registered manager: Leanne Kimble

Inspector

Dave Carrigan, Social Care Inspector

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