

2798010

Registered provider: Forte Care Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This children's home is owned by a private company and registered in September 2024. It provides care for up to 2 children who may have emotional and social difficulties.

There was one child living at the home at the time of the visit who spoke to the inspector.

The manager registered with Ofsted in September 2024.

Inspection date: 10 March 2026

This monitoring visit

On 27 and 28 January 2026, Ofsted completed a full inspection. Serious and widespread concerns were found in relation to the leadership and management of the home, and the care and protection of the child. Consequently, the home was judged to be inadequate. As a result, a compliance notice was issued under regulation 13, the leadership and management standard.

The purpose of this visit was to review the actions taken by leaders to bring about improvements in relation to the compliance notice steps. Several of the requirements raised at the last visit were also reviewed as part of this visit.

Leaders and managers now have monitoring systems in place to review all aspects of the child's care and support. These are now being used consistently to provide effective oversight, helping to ensure that the child receives consistent, supportive and safe care from staff.

Leaders and managers are now taking action to address shortfalls in staff practice. This action has reassured leaders that staff understand how to manage safeguarding

incidents appropriately, and to respond to concerns raised by the child effectively. In addition, weaknesses in staff practice are now identified and addressed promptly, helping to ensure that the child's safety, wellbeing and experiences are consistently safeguarded.

Leaders and managers have ensured that inexperienced staff, who are on probation, are no longer left working with agency staff. The registered manager is now more visible in the home, providing support to staff and helping to ensure greater consistency in staffing. This supports the child to receive care that meets their needs and keeps them safe.

Since the last inspection, staff have received regular and reflective supervision. Leaders and managers have ensured that there is a monitoring system in place to maintain consistent oversight. Staff speak positively about their supervision sessions and feel that it is supporting their development and practice.

Staff and leaders now have a better understanding of the child's needs and maintain appropriate professional boundaries with the child. Staff and the child have received support in this area, and the registered manager has ensured that their policies are clear on the expectations of staff. This helps to ensure that the child is able to create positive and supportive relationships.

Leaders and managers have reviewed the child's previous complaints to identify and address staff shortfalls in practice. Investigations into staff conduct have been completed and staff have received additional training and support. Learning has also been disseminated to the wider staff team. As a result, the child reported feeling listened to and has experienced more positive support and care.

Since the last inspection, staff have worked with the child and external professionals to review the child's care plan. Staff have worked with the child to develop the child's independence. The child's views, wishes and feelings have been listened to and acted on. As a result, the child is now better prepared and supported to move into semi-independence.

As a result of this visit, the compliance notice raised under regulation 13, the leadership and management standard has been met. In addition, 4 requirements raised at the last inspection have also been met. One requirement was not reviewed and will be reviewed at the next inspection.

The regulation breaches were not considered as part of this monitoring visit and will remain in place.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
27/01/2026	Full	Inadequate
11/03/2025	Full	Good

What does the children's home need to do to improve?

Statutory requirement

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child who is above compulsory school age to participate in further education, training or employment and to prepare for future care, education or employment. (Regulation 8 (1) (2)(a)(ix)) In particular, the registered person must ensure that children who are not attending education and/or training post compulsory school age have a clear plan to address this, and staff effectively support children with this plan.	8 March 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2798010

Provision sub-type: Children's home

Registered provider: Forte Care Ltd

Registered provider address: 213 Station Road, Stechford, Birmingham B33 8BB

Responsible individual: Victoria Chinchon

Registered manager: Lily-Ella Pugh

Inspector

Hayley Booth, Social Care Inspector

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