

2794183

Registered provider: 360 Children's Residential Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This is a privately operated children's home. It provides care for up to 2 children who may experience social and emotional difficulties.

At the time of this inspection, one child was living in the home and they were spoken with.

There is no registered manager. The appointed manager has submitted their application to be registered with Ofsted.

Inspection dates: 17 and 18 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 19 February 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
19/02/2025	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

The home is a warm and welcoming environment for the child. It has plenty of games, books and resources that the child can access and enjoy. Staff make every effort to encourage the child to venture out and participate in local activities and clubs to help them feel less socially isolated. This has seen some short-term success.

The child receives individualised and consistent care from a committed staff team. Despite a history of living in different care settings, the child has made steady progress, with this home being by far the longest period of stability.

The child has developed some positive relationships with the staff, and there are periods when they have enjoyed going on activities, such as playing pool, darts and table tennis. The child particularly enjoys fishing and recently showed staff how to make bait for an up-and-coming fishing trip.

Staff communication with professionals is regular, purposeful and appropriately challenging, ensuring that decisions remain in the child's best interests. Although external factors do limit the child's investment in the home, staff continue to provide stability and emotional security that help the child to feel safe and supported.

Family time is actively promoted, leading to significant progress from supervised contact to overnight stays. Staff have provided unwavering support, travelling long distances to facilitate meaningful family time. This nurturing approach has strengthened and repaired family relationships.

Education remains an area of concern due to the child's history of interrupted schooling. Staff provide structured in-house learning. The manager attends regular multi-agency meetings to explore the child's educational needs and secure an appropriate provision. Despite ongoing barriers, this consistent focus ensures that the child's educational needs remain a priority and prevents further drift.

How well children and young people are helped and protected: good

Risk factors for the child are assessed, identified and recorded with effective strategies in place to reduce risk-taking behaviours. This ensures that the child lives in a safe and nurturing environment. The child demonstrates signs of feeling safe. Although they can struggle to express their emotions or share worries, staff respond sensitively to this.

Assessed risks remain minimal. When the child leaves the home without permission, staff act promptly and appropriately to secure their safe return. Clear missing-from-home protocols guide staff practice and ensure a consistent response should concerns escalate.

When the child becomes upset or angry, they can display behaviours that can challenge staff. However, staff respond consistently using the provider's recognised model of care and considered responses. This helps the child to express their emotions safely and return to a calm disposition. The child is supported to reflect on incidents and discuss underlying worries. Consequences used are proportionate and often restorative, helping the child to develop an awareness of how behaviours affect them and others.

Risk assessments and the child's 'my plan' are detailed, child friendly and kept under regular review. They align with the child's statutory review and are reflective of the child's current needs and vulnerabilities. Staff prioritise the child's safety and wellbeing in all decision-making, ensuring that protective measures remain appropriate and effective.

Strong liaison with the multi-agency network ensures that planning is well informed and important decisions are not made in isolation. The child is listened to, and their wishes and feelings are acted on where appropriate. Difficult decisions about where children should live are well considered and sensitively discussed.

The effectiveness of leaders and managers: good

The home has recently experienced a period of disruption due to changes in management and staff turnover. The newly appointed manager and deputy have responded with determination and clarity of purpose. They have stabilised the staff team, restored confidence and contributed to improved continuity of care.

The manager is visible in the home and has a strong understanding of the child's needs. Through a clear development plan, the manager has identified strengths and areas for improvement and is taking action to address shortfalls. This proactive approach is driving ongoing improvement and ensures the child receives well-coordinated care.

The deputy manager provides effective operational support and contributes to the day-to-day running of the home. In addition, the deputy manager has a lovely rapport with the child. Staff receive regular supervision sessions and guidance, and annual appraisals have been completed. This structured support strengthens practice and promotes the development of staff.

Care planning is child centred and captures the child's wishes, feelings and opinions. It contributes to making well-informed decisions in the child's best interests. Monitoring and quality assurance processes provide strong oversight and drive continuous improvement.

A range of training opportunities, both face-to-face and online, supports staff development and enhances their skills. The manager and deputy are beginning to align staff skills and experience with the child's needs and the home's development priorities. As a result, staff work cohesively, contributing to a stable and nurturing environment.

No requirements or recommendations were made at this inspection.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2794183

Provision sub-type: Children's home

Registered provider: 360 Children's Residential Services Limited

Registered provider address: 4 Minster court, Tuscam Way, Camberley, Surrey GU15 3YY

Responsible individual: Richard Ellis-Tole

Registered manager: Post vacant

Inspector

Cath Sikakana, Social Care Inspector

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