

2793863

Registered provider: Collaborative Care Services Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This children's home can provide care for one child who may have social and emotional difficulties. At the time of inspection, no child was living in the home.

There is no registered manager in post.

Inspection date: 19 March 2025

Date of last inspection: 3 December 2024

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care of children at this assurance inspection.

No children have been cared for by the home since the last inspection. Therefore, the homes' ability to provide care for a child has not been fully tested. In the absence of children in the home, the inspector was unable to see how children have been cared for and supported. The inspector was unable to assess if children cared for by the home can make progress. The inspector was unable to spend any time with children or obtain feedback from a wider network around a child.

The homes' ability to promote the safety of a child has not been fully tested as there is no child living in the home. No children have moved into the home and then moved out for any period. Therefore, the inspector was unable to assess if staff can keep any child safe.

There is no registered manager in post, and there has not been since the last inspection. The provider has appointed a manager, who intends to apply to be registered with Ofsted.

The provider has addressed the shortfalls in relation to the monitoring and recording system used in the home. The provider has secured a new recording system and trained all staff in how to use it. The leaders and managers of the home report that the updated system is more effective. They report that it will allow them to monitor care more effectively when a child comes to live at the home.

The provider has implemented a process for the recruitment of overseas workers. The management of pre-employment references was not clearly recorded on recruitment files.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/12/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— protect and promote each child's welfare; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b) (2)(b)(ii)(iv)(ix)) This directly relates to the registered person ensuring that they understand the child's personal care support needs. The support required from staff should be recorded clearly in the child's relevant plan to inform the day-to-day arrangements for the child and to promote their safe care. This requirement was made at the last inspection and is restated.	1 May 2025
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—	1 May 2025

helps children aspire to fulfil their potential;

and promotes their welfare.

In particular, the standard in paragraph (1) requires the registered person to—

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;

ensure that staff work as a team where appropriate;

ensure that staff have the experience, qualifications and skills to meet the needs of each child;

ensure that the home has sufficient staff to provide care for each child;

ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e))

In particular, the registered person should ensure that robust monitoring systems are in place that support them to evaluate the effectiveness of the care and support that is provided to children. This should help staff to identify when children would benefit from additional support, guidance and changes to the care with which they are provided.

Furthermore, monitoring systems should help managers to ensure that staff have the most up-to-date and useful information about children that supports them to meet children's needs.

This requirement was made at the last inspection and is restated.

Recommendation

- The registered person must ensure that recruitment processes are robust and that reference checks are explicitly recorded. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)

Children's home details

Unique reference number: 2793863

Provision sub-type: Children's home

Registered provider: Collaborative Care Services Ltd

Registered provider address: 25 Pure Offices, Kembrey Park, Swindon, Wiltshire
SN2 8BW

Responsible individual: Sanny Goronga

Registered manager: Post vacant

Inspector

Hannah Spencer-Townesend, Social Care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2025