

2792841

Registered provider: One Home UK Care Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It offers care for one child who may experience social and emotional difficulties and/or have learning disabilities.

At the time of this inspection, one child was living in the home.

The manager registered with Ofsted in June 2024.

Inspection dates: 6 and 7 January 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

The child enjoys positive, trusting relationships with staff who know them well and offer nurturing and supportive care. The child's hobbies and interests are well known and understood by staff, and the child is supported to enjoy these inside and outside of the home. Staff are aspirational for the child's future.

Staff ensure that the child's health needs are met and advocate for the child when barriers to accessing healthcare are identified. There are clear plans in place, with guidance for staff to follow. Staff support the child to develop healthy habits that they will be able to sustain after leaving the home. For example, the child is learning how to shop for food and make healthy meals with staff.

The child is supported to regularly see their family and staff work closely with parents to ensure that they maintain a positive relationship. Parents and family members are welcomed into the home and staff ensure that the child spends quality time with their family. One parent said, 'Staff go out of their way to support us and there is no doubt that [name of child] is making progress.'

The child does not have an identified education provision and has access to a tutor in the home. Staff support and encourage the child to attend their home tuition. In addition, staff complete direct work with the child to support them in developing life skills. The child often engages well with this and has learned important skills. However, staff do not always complete further work with the child when they have expressed an interest in a particular subject.

The registered manager communicates well with partner agencies and family members. Professionals and family members describe communication as 'really good' and say that they are kept well informed about the child's progress.

How well children and young people are helped and protected: good

Staff understand the child's needs and risks and have the knowledge and skills to keep the child safe. Practice is supported by detailed written information about the child from their placing authority. Risk assessments are detailed and include strategies for staff to use.

Staff have plans and guidance to follow to support and promote positive behaviour. Practice and plans are informed and developed weekly and include therapeutic input.

The registered manager ensures that staff are recruited safely and receive a good-quality induction.

Incidents for the child have significantly reduced in both frequency and duration. Staff use rewards, de-escalation techniques and distraction methods to manage the child's behaviour. Consequences are restorative in nature.

On a small number of occasions when the child has been physically held by staff, records do not always detail the exact physical hold used. This is necessary to show that all restrictions on the child are proportionate and clearly managed.

The effectiveness of leaders and managers: good

The registered manager is suitably qualified and experienced. He has a good understanding of the home's strengths and areas for development. The registered manager knows the child very well and is child-centred. He is proud of the child's progress and achievements.

Staff say that they are well supported by the manager. Staff development is a priority. There is a range of training available that staff attend, including training that is specific to the child's individual needs. Additional bespoke training needs are identified and there are plans in place to further develop staff skills.

The registered manager has effective monitoring and reviewing systems in place. All documents are regularly reviewed and kept up to date.

Supervisions and team meetings are used to discuss the child's needs and staff can raise any issues, which are then acted on. However, supervisions are not always reflective or completed within the timescales set out in the home's statement of purpose.

What does the children's home need to do to improve?

Recommendations

- The registered person should ensure that staff are provided with good-quality supervisions within the timescales set out in the statement of purpose, which give them opportunities to reflect on their practice and to discuss their ongoing development. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.2)
- The registered person should ensure that staff complete direct work with children that is in line with their care plan and specific to their individual needs. ('Guide to the Children's Homes Regulations, including the quality standards', page 16, paragraph 3.14)
- The registered person should ensure that all records of physical intervention provide sufficient detail and description of the intervention used. ('Guide to the Children's Homes Regulations, including the quality standards', page 49, paragraph 9.59)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2792841

Provision sub-type: Children's home

Registered provider: One Home UK Care Ltd

Registered provider address: One Home UK Care Ltd, Burley Heyes, Arley Road, Appleton WA4 4RS

Responsible individual: Conor McGough

Registered manager: Shane Kipps

Inspectors

Justina Henry, Social Care Inspector
Sally Mitchell, Social Care Inspector

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