

2792780

Registered provider: Prime Nurture Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is privately operated and provides care for up to 3 children who experience social and emotional difficulties.

Since the last inspection, one child has moved out of the home, and one child has moved in. At the time of this inspection, 3 children were living at the home. The inspector spoke with all the children.

The home is led by a registered manager.

Inspection dates: 3 and 4 February 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	outstanding
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 18 February 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/02/2025	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children receive individualised, child-centred care. Staff know children well and invest meaningful time in building positive relationships through shared activities, such as baking and playing cards. Children's bedrooms are personalised, and thoughtful touches, such as weekly fresh flowers and photos displayed throughout the home, help children feel valued and cared for.

Children make good progress in education from their starting points when moving to the home. Staff advocate effectively to ensure that their individual needs are met. One child, who experiences anxiety, is receiving tailored support to transition from online learning to on-site provision, building confidence and social skills. Another child receives additional home tuition as they prepare for exams.

Children's health needs are well understood and met. They attend routine health appointments, and staff proactively promote healthy lifestyles. Children participate in a range of physical activities, including kickboxing and gym sessions, which support their physical health and emotional wellbeing. As a result, children benefit from improved overall health and resilience.

Children are encouraged to maintain and strengthen relationships with those who are important to them, including family members who live at a distance. For some children, these relationships have improved during their time at the home. Staff also promote children's peer relationships. For example, facilitating a sleepover for one child helped normalise their experiences and provided age-appropriate social opportunities.

How well children and young people are helped and protected: good

Staff keep children safe. They know the risks children can face and respond effectively. Individual safety plans are detailed, regularly reviewed and informed by collaborative work with partner agencies, including mental health services and social care. Children contribute meaningfully to their plans, ensuring that they have a voice in how staff support them.

The home's preferred model of care is firmly embedded in practice. Staff apply consistent boundaries while demonstrating empathy and understanding. This approach helps children feel secure and promotes emotional stability. Monthly consultations from the home's psychotherapist further strengthen staff's insight and guide their responses. As a result, some children have shown fewer behaviours that were previously difficult to manage, including physical aggression.

Physical intervention is used only when necessary to protect children and staff from harm. When incidents occur, staff apply the least restrictive measures possible. Debriefs for children and staff take place after each event, enabling reflection and emotional

processing. The manager has thorough oversight of all incidents and uses learning to strengthen practice. For one child, this has contributed to a reduction in the use of physical interventions.

Risks relating to children harming themselves are managed safely and sensitively. Staff follow well-considered and detailed safety plans, and the strategies in place are effective in reducing risks. Children receive timely medical assessments and have access to specialist mental health services when required. Adaptations in the home, such as anti-ligature door handles and outward-opening doors, further enhance children's safety without compromising the homely feel of the environment.

The effectiveness of leaders and managers: outstanding

The registered manager provides inspirational leadership. She is highly ambitious for children and is a strong, persistent advocate for their needs. Her drive to secure the best outcomes is evident in her highly organised, proactive approach to managing the home. The manager places a strong emphasis on ensuring that children experience an enriched childhood. She plans and delivers purposeful activities, including family Christmas events and holidays abroad. These experiences strengthen children's sense of belonging, promote positive relationships with staff, and create lasting, meaningful memories.

Children benefit from a stable, consistent staff team who work cohesively to provide a nurturing environment. Staff feel valued through thoughtful initiatives, such as welcome packs and employee of the month recognition. As a result, team morale is high, and positive working relationships contribute to a warm and supportive atmosphere in which children make good progress.

The manager has exceptional oversight of the home. Monitoring systems are robust, and she maintains a thorough understanding of daily practice. Comprehensive internal and external audits are used effectively to identify and address shortfalls. Learning from incidents and behaviours is monitored, analysed and incorporated into practice to enhance children's safety and quality of care.

Staff are highly trained and demonstrate strong competence in their roles. A trauma-informed approach is firmly embedded and is strengthened by input from the home's psychotherapist and trauma and attachment therapist. Staff receive specialist training aligned with children's individual needs, including substance misuse, sleep and anxiety, and suicide-prevention training. Workforce development is prioritised, with structured programmes in place to upskill staff and support progression in the service.

The manager is an excellent communicator. She has established collaborative relationships with external professionals, including social workers and police. Her attendance at local community initiatives, such as 'cuppa with a copper', supports her assessment of the continued suitability of the home's location. She also seeks mental health expertise when required to inform risk management. This multi-agency approach contributes to reducing risks and promoting children's safety and wellbeing.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2792780

Provision sub-type: Children's home

Registered provider: Prime Nurture Services Limited

Registered provider address: Newstead House, Pelham Road, Nottingham NG5 1AP

Responsible individual: Ben Simpson

Registered manager: Amy Bonsor

Inspector

Emma Dacres, Social Care Inspector

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