

# 2792352

Registered provider: Tranquil Children's Care Limited

Assurance inspection

Inspected under the social care common inspection framework

## Information about this children's home

This home is owned by a private company. It provides care for one child who may experience social and/or emotional difficulties.

The manager registered with Ofsted in October 2024.

**Inspection date: 27 August 2025**

**Date of last inspection:** 15 April 2025

**Judgement at last inspection:** requires improvement to be good

**Enforcement action since last inspection:** none

## Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

## Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

The child living in the home is settled and is building positive relationships with the staff who care for them. The child is choosing to spend more time with staff and enjoys doing activities with them. Staff seek shared interests and encourage the child to try new activities. For example, the child enjoys playing pool and watching football matches with staff. This helps to enrich the child's experience of living at the home.

Staff are persistent in their attempts to encourage the child to adopt good daily routines. For example, they encourage the child to get up at a reasonable time and to take part in daily tasks such as tidying their room and doing their own laundry.

The child is being educated at home while the placing authority identifies a suitable school. The manager understands the importance of education to securing good outcomes for the child. She has developed a weekly programme of informal educational activities to supplement the child's formal education. This helps to keep the child engaged in learning and will support a reintegration to full-time schooling.

Since the last full inspection, the manager has purchased additional accessories for the home as well as outdoor garden furniture. This ensures that the house is a more homely and welcoming place for the child to live.

The child has high levels of staff supervision and support. This helps to keep the child safe.

The manager ensures that the child's risk management plan is reviewed following significant incidents in the home. However, the plan does contain some out-of-date information. In addition, there have been some occasions when staff have not followed all the steps in this plan. This has not had an impact on the safety of the child, but it demonstrates that some staff may lack an understanding of their roles and responsibilities.

Staff are embedding clear boundaries and rules for the child. This is helping the child to understand what is expected.

There are times when the child gets upset and frustrated. Staff are calm in their approach and defuse most difficult situations effectively. They have not needed to hold the child to keep them safe.

The child rarely goes missing from the home. There is a clear procedure for staff to follow when the child does go missing. This supports staff to take effective action to locate the child. The manager ensures that the placing authority offers an

independent interview on the child's return to the home. This gives professionals the opportunity to understand the child's motivation for leaving the home.

There has been one occasion when there was a delay in staff seeking medical advice for the child. The manager has taken swift action to address this and has issued staff with clear guidance to ensure that this does not happen again.

Staff carry out regular direct work with the child. This focuses on the child's needs and areas of potential risk. This supports the child to learn about the potential consequences of their actions and how to keep themselves safer.

The home is managed by a permanent, suitably experienced registered manager. She understands the home's strengths and areas for development. The manager is taking action to address the shortfalls identified at the last full inspection.

There have been improvements in the manager's monitoring systems. She has good oversight of significant incidents in the home. However, she has not always identified gaps in some of the records completed by staff. This is a barrier to her ensuring that staff are always delivering care that is aligned to the child's plan.

The manager knows the child well and understands the progress they are making. She spends time with the child and has a good relationship with them.

Since the last full inspection of the home, staff have benefited from additional training to help them understand the needs of the child they care for. For example, all staff have attended training on attachment theory.

Two new staff have been recruited to work at the home. They have received an appropriate induction and training programme. However, one member of staff said they would like more training on how to help the child to stay safe when they use the internet. A recommendation is made in relation to this.

There are sufficient staff available to meet the needs of the child. The child is cared for by a consistent staff team. No agency staff have been used in the home. This provides the child with continuity of care.

## Recent inspection history

| Inspection date | Inspection type | Inspection judgement            |
|-----------------|-----------------|---------------------------------|
| 15/04/2025      | Full            | Requires improvement to be good |

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

| Requirement                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Due date       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| <p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person.<br/>(Regulation 12 (1) (2)(a)(v))</p> <p>Specifically, staff must understand and follow the child's risk management plan.</p> | 5 October 2025 |
| <p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>use monitoring and review systems to make continuous improvements in the quality of care provided in the home.<br/>(Regulation 13 (1)(a)(b) (2)(h))</p>     | 5 October 2025 |
| <p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home;</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p>                                                                                                                                                                                                                                                                                | 5 October 2025 |

that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose.

(Regulation 14 (1)(a) (2)(a))

Specifically, ensure that the skills, experience and qualifications of the staff team are considered when making decisions about admitting a child to the home.

In addition, the registered person must ensure that they have sufficient information about the child to inform their decision about whether the child's needs can be met at the home.

This was not reviewed as part of this inspection and is restated.

## Recommendation

- The registered person should ensure that staff receive additional support and/or training to help them to understand how to keep children safe online. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)

## Children's home details

**Unique reference number:** 2792352

**Provision sub-type:** Children's home

**Registered provider:** Tranquil Children's Care Limited

**Registered provider address:** Andrew Seed Accountants, 54 Wood Street,  
Lytham St Annes FY8 1QG

**Responsible individual:** Samuel Dyer

**Registered manager:** Shelby Whiteside

## Inspector

Sophie Thomson, Social Care Regulatory Inspector

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