

2789434

Registered provider: Waypoint Care Ltd

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

A private company runs the children's home. It can provide care and support for up to three children with social and emotional difficulties. One child was living at the home and was spoken with during the inspection.

The new manager has applied to become registered with Ofsted. The proposed responsible individual and deputy manager supported the inspection in the absence of the manager.

Inspection date: 24 June 2025

Date of last inspection: 3 June 2025

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Staff are nurturing and supportive towards the child living in the home. When supporting the child and writing records, staff show care and compassion towards the child, and this is evident in the recordings.

Staff have put a rewards system in place for the child. This has encouraged the child to return to school and engage with the teaching staff after an unsettled period.

Staff listen to the child and advocate for them, sharing the child's wishes and feelings with professionals who support them. The child's feedback is leading to changes in the way staff support them.

One child who was previously in the home was frequently missing from care for longer periods. The child has moved on to live in a home that offers tailored support to meet their needs.

The child is increasingly interacting with staff and the support they offer, and this is helping the child to understand and demonstrate decision-making that enhances their own safety.

Managers have arranged additional training around children going missing from home and staff responses. Staff worked closely with family and other agencies to find and support the child who was previously in the home to return. Managers could not locate the records of return home interviews for the child.

The manager and proposed responsible individual are reflective and have identified areas to develop in the home. Staff say that they feel supported by managers and the proposed responsible individual.

Managers work in close partnership with other professionals and agencies to thoughtfully incorporate specialist views and insights into each child's care plan. They also prioritise emotional support for staff, taking time to reflect on challenging situations and seeking strategies to nurture the child's well-being with empathy and understanding.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/06/2025	Full	Good
28/01/2025	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered persons must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered persons must comply within the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; and manage relationships between children to prevent them from harming each other. (Regulation 12 (1) (2)(a)(i)(iv)) This is restated from the full inspection.	24 July 2025
Schedule 4 sets out the other information that the registered person must keep in relation to a children's home. The registered person must— maintain in the home the records in Schedule 4; and ensure that the records are kept up to date. (Regulation 37 (1) (2)(a)(b)) In particular, rosters must contain full information. This is restated from the full inspection.	24 July 2025

Recommendations

- The registered person should only accept placements for children once they are satisfied through consultation with key professionals that they can manage the risks faced by all children in the home. ('Guide to the Children's Home Regulations, including the quality standards', page 56, paragraph 11.2)
- The registered person should review and update the children's guide as necessary and make sure children are given an explanation of any changes. ('Guide to the Children's Home Regulations, including the quality standards', page 24, paragraph 4.23)
- The registered person should ensure that all children's case records (regulation 36) are accurate, kept up to date and shared with staff in the home. ('Guide to the Children's Home Regulations, including the quality standards', page 62, paragraph 14.3)
- The registered person should have systems in place so that all staff, including the manager, receive supervision of their practice from an appropriately qualified and experienced professional, which allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Home Regulations, including the quality standards', page 61, paragraphs 13.2 and 13.4)
- The registered person should ensure that when a child returns to the home after being missing from care or away from the home without permission, the local authority is contacted to arrange an independent return home interview. The information provided by the interview should support putting in place arrangements to protect the child. ('Guide to the Children's Home Regulations, including the quality standards', page 45, paragraph 9.30)

Children's home details

Unique reference number: 2789434

Provision sub-type: Children's home

Registered provider: Waypoint Care Ltd

Registered provider address: 38 Freemans Way, Harrogate HG3 1DH

Responsible individual:

Registered manager: Position Vacant

Inspector

Carol Jagger, Social Care Inspector

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