

2786196

Registered provider: Mowgli Care Services Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned by a private organisation and provides care for up to 6 children who may experience social and emotional difficulties and/or learning disabilities.

At the time of this inspection, 2 children were living at the home. They both spoke with the inspector.

A suitably qualified and experienced registered manager is in post.

Inspection date: 30 March 2026

This monitoring visit

This children's home was judged inadequate following the full inspection on 3 and 4 February 2026. Ofsted issued one compliance notice under regulation 13. The purpose of this monitoring visit was to review the provider's progress in meeting the compliance notice. The inspector found that leaders and managers have met the actions set out in the compliance notice.

At the last inspection, 5 requirements were made. At this inspection, the inspector found that 3 of these requirements have been met. One recommendation was made and this was met.

Leaders and managers have made changes to the process of planning for new children to move into the home. This ensures that the impact on other children in the home is considered. It also reflects on whether staff have the skills required to meet individual children's needs. No new children have moved into the home and therefore this change of process remains untested. Since the last inspection, 3 children have left the home. Children have been well supported when leaving the home. This means that their moves have been successful.

Leaders have taken action to ensure that managers and staff have developed their skills to recognise when children are at risk of harm. Leaders and managers have reviewed previous safeguarding incidents to identify learning. This has provided managers and staff with the opportunity to consider what they could have done differently. This supports them to improve practice in the future.

Children's plans accurately reflect children's known and emerging vulnerabilities and risks. They give staff clearer information and guidance. There are improvements in safeguarding guidance and records. This ensures that staff and managers usually take appropriate action and effectively record information.

On one occasion, concerns about a staff member's conduct towards children was not managed appropriately. External agencies were not informed, and the concerns were not fully investigated. The staff member continued to work with children without any mitigations in place. This does not ensure that children feel supported when they raise concerns. Action has now been taken to address this shortfall.

Staff and managers have completed refresher training to meet children's individual needs and understand their vulnerabilities. This includes detailed safeguarding training. Their understanding of safeguarding is reviewed within supervision sessions and team meetings. This supports professional reflection and development.

The manager has made improvements in capturing children's wishes and feelings. These are captured regularly in a new format. The manager now ensures that children know what has been done to action their feedback. This also supports the manager when completing the review of the home's quality of care.

Leaders and managers have developed monitoring tools to improve oversight of the home. Detailed action plans and regular audits ensure that the manager has effective oversight of the quality of care that children receive. The responsible individual has developed a new audit tool but is yet to implement this. The implementation of this tool will strengthen her oversight to address shortfalls.

Leaders and managers have made improvements to the home environment. There is a new cleaning rota in place so that staff are clear about their responsibilities. Some areas of the home have been redecorated, and broken items have been replaced. Children said that they feel the home is cleaner and they have nicer furniture. This creates a more welcoming environment for children.

Managers and staff take action to ensure that children attend school. One child regularly attends school and feels proud of the progress they have made. Another child is gradually improving their attendance and working with a tutor. This means that children are making progress in their education.

The independent visitor does not provide scrutiny in line with statutory requirements. Their reports lack meaningful feedback from children and their family members. Feedback from a professional has been omitted from the report without a

clear rationale being shared. This limits the usefulness of external oversight of the home. Leaders and managers are taking action to address this shortfall. A new independent visitor has been appointed but is yet to visit the home.

Both children say that they like living in the home and they feel safe. Professionals are generally positive about the progress that children are making in the home.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
03/02/2026	Full	Inadequate
11/03/2025	Full	Outstanding

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(i)(iii)(v)(vi)(vii)) In particular, the registered person must ensure that appropriate action is taken when concerns are raised about a staff member's conduct towards children. This requirement was made at the last inspection and is restated.	17 May 2026
The registered person must ensure that an independent person visits the children's home at least once each month. When the independent person is carrying out a visit, the registered person must help the independent person—	17 May 2026

if they consent, to interview in private such of the children, their parents, relatives and persons working at the home as the independent person requires. (Regulation 44 (1) (2)(a))

This specifically relates to the registered person ensuring that the independent person gains regular feedback from children, parents and relatives to inform the quality of care provided in the home.

This requirement was made at the last inspection and is restated.

Recommendation

- The registered person should notify Ofsted and other relevant persons if an allegation is made about a member of staff. ('Guide to the Children's Homes Regulations, including the quality standards', page 63, paragraph 14.10)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2786196

Provision sub-type: Children's home

Registered provider: Mowgli Care Services Ltd

Registered provider address: 58 High Street, Madeley, Telford TF7 5AT

Responsible individual: Sarah Taylor

Registered manager: Ana Bennett

Inspector

Jenny Smith, Social Care Inspector

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