

2784250

Registered provider: Rapha Haven Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private organisation. The home is registered to provide care for up to two children who experience social and emotional difficulties. At the time of the visit, no children were living at the home.

The home and the manager registered with Ofsted in July 2024.

The home has not previously been inspected. This is the third monitoring visit since registration.

At the time of the visit, an investigation had been concluded by the appropriate authorities due to safeguarding concerns raised regarding the care of a child who had been living at the home. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to these incidents were considered alongside other evidence available at the time of the inspection to inform the inspector's judgements.

Inspection date: 21 May 2025

This monitoring visit

In October 2024, Ofsted was informed that there had been serious allegations about staff conduct and subsequently issued a notice suspending the registration of the home. This prevents the provider from moving any children into the home.

This visit was carried out to monitor compliance with the suspension notice. The home has not provided care for children since the suspension notice was issued. The provider has continued to comply with the suspension notice since it was issued.

A safeguarding investigation in respect of serious concerns and allegations, which resulted in the suspension of the home's registration, has been concluded by

external professionals. They have confirmed that they will be taking no further action at this time.

The provider's response to the initial allegations was delayed, and there was drift in reporting to both the local authority designated officer and the regulator.

The responsible individual has completed an evaluation of practice, and the registered manager has completed an end-of-placement evaluation. All staff have since completed training in deprivation of liberty orders, and further training has been sourced and is scheduled to take place. The provider has reviewed and amended the referral process in response to its findings. Risk assessments for the child did not include regular reviews; these were reviewed following the child moving out of the home. The internal evaluations also identified the need to strengthen relationships with partnership agencies, which is yet to take place.

Staff spoken to were not clear on the home's model of care, and information about training in the home's statement of purpose was misleading. The statement of purpose has not been reviewed since the suspension notice has been in place.

The home has maintained a small core staff team throughout the suspension. Staff report they feel well supported by the senior leadership team; however, staff supervision during this time has failed to follow the provider's policies. Team meetings have continued to take place regularly and are well attended.

The registered manager is off work and has experienced a period of extended sickness leave. The regulator was not informed or updated of this absence from duties.

Some shortfalls were identified, and in response, four new requirements and three recommendations were set at this monitoring visit.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose. (Regulation 6 (1)(a)(b) (2)(a)(b)(i))	1 August 2025
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c))	1 August 2025
The registered person must notify HMCI and each other relevant person without delay if— there is an allegation of abuse against the home or a person working there. (Regulation 40 (4)(c))	1 August 2025

If the person who is in day-to-day charge of the children's home proposes to be absent from the home for a continuous period of 28 days or more, the registered person must give notice in writing to HMCI of the proposed absence.
(Regulation 48 (1))

1 August 2025

Recommendations

- The registered person should keep under review a statement of purpose. The home's statement of purpose should be child focused, indicating how the home provides individualised care to meet the quality standards for the children in its care. ('Guide to the Children's Homes Regulations, including the quality standards', page 14, paragraph 3.5)
- The registered person should provide staff supervision that enables staff to reflect and act on how their own feelings and behaviour may be affected by the behaviour of the children they care for. Staff should have protected time, have written notes and understand the frequency with which supervision will take place in line with the home's policy. ('Guide to the Children's Homes Regulations, including the quality standards', page 39, paragraph 8.15)
- The registered person should ensure that staff can access appropriate resources to support their training needs. The registered person should identify and respond to emerging gaps in the workforce in response to children's presenting needs. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.11)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2784250

Provision sub-type: Children's home

Registered provider: Rapha Haven Ltd

Registered provider address: 25 Threshers Drive, Weaving, Maidstone ME14 5UA

Responsible individual: Chukwukem Mafe

Registered manager: Francisca Itimi

Inspector

Cassie Martin, Social Care Inspector

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