

2780439

Registered provider: Protea Care 2 Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for up to four children with social and emotional difficulties. This is the first inspection. At the time of the inspection, there were four children residing at the home. All four children contributed to the inspection.

The manager registered with Ofsted in April 2024.

Inspection dates: 5 and 6 November 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: Not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: not applicable

Inspection judgements

Overall experiences and progress of children and young people: good

There is a homely feel throughout this house. There are photos of the children on the walls, which are attached to a drawing of a family tree. There are books and toys available throughout the home, which reflect the children's interests. The garden is a well-used space. There is a music shed that contains drums and a guitar. The responsible individual supported one child to tune a guitar, and the child is excited to learn how to play the drums. There is a mud kitchen that is well used. The children's bedrooms are well furnished; they meet the children's individual needs. One child has a tent, which is their safe space. This is supporting them to regulate difficult emotions.

Children's individual needs are met consistently. Staff and the manager have a good understanding of the children they care for and are proactive in ensuring children have the right support in place. The manager makes use of a consultant psychologist who also gives support and advice to staff on how to meet the needs of the children. Staff act on advice given.

Children trust staff and seek them out when feeling anxious. When children are experiencing difficult emotions, staff provide consistent strategies to help them.

Children are supported to see people who are important to them outside of the home. Staff currently take one child on a five-hour round trip three times per week to see their family. This has a positive impact on the child and helps strengthen the family bond.

Staff support children to attend scheduled health appointments, and their health needs are well understood by those caring for them. Staff are clear at communicating children's medication needs.

Children's educational needs are supported by staff. There has been progress for all four children in this area, and staff have advocated on behalf of the children in respect of their education.

How well children and young people are helped and protected: good

The manager and staff understand individual risks to the children, and these are well managed. Staff are keen to promote children's independence in the community. The manager and staff put plans in place to support children to spend time with their friends in the community safely. These arrangements are kept under regular review by the manager.

Staff have regular one-to-one discussions with children. The sessions focus on their individual needs. One-to-one discussions are reflective and supportive for children. They cover a range of topics such as safety, promoting independence, education and relationships.

Staff are effective in managing children's behaviour and use de-escalation techniques to support children. Children have clear incentives that encourage positive choices and promote independence skills. When consequences are used, this is restorative in nature. Children are supported to understand why consequences are in place. Staff are trained in the use of physical restraint. They use this as a last resort, which is in line with the child's individual circumstances.

Children are listened to, and their views are taken seriously. One child said how a member of staff makes her feel uncomfortable due to their own lived experiences. The manager has taken this seriously and put measures in place to support this child. This has included consideration around staffing and ongoing discussions with the child and member of staff. This is subject to regular review.

The effectiveness of leaders and managers: good

The home is led by a registered manager. The manager has a good understanding of the strengths and areas for development in the home. The manager is dedicated to the role, and staff and stakeholders speak highly of him. The children have formed positive relationships with the manager. The manager is well supported by an experienced responsible individual.

Staff have good support systems in place, such as regular supervision, which is reflective and supportive. Staff also attend regular team meetings where there is a clear agenda and clear goals are set. Staff complete a thorough induction period where they attend required training to meet the needs of the children they care for.

The manager has good oversight of the home. This is seen in children's records and plans. The manager also completes monthly audits to monitor the children's progress. The manager uses Regulation 44 reports to focus on improvements. The manager also holds regular senior meetings to improve practice. The frequency has been increased more recently to ensure appropriate oversight.

The manager ensures that diligent safe recruitment checks are undertaken for all staff. This includes permanent and bank workers.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2780439

Provision sub-type: Children's home

Registered provider: Protea Care 2 Limited

Registered provider address: 317 Horn Lane, London W3 0BU

Responsible individual: Bon Rogers

Registered manager: Hamish Burrows-McGill

Inspector

Becky Thompson, Social Care Inspector

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