

2777336

Registered provider: AVB Enterprises Limited

Inspected under the social care common inspection framework

Monitoring visit

Information about this children's home

This home is owned by a private provider and is registered to care for up to three children who may require support with social and emotional needs.

The manager registered with Ofsted in March 2026.

There was one child living at the home at the time of the visit, and their views were sought.

Inspection date: 3 March 2026

This monitoring visit

This home was found to have serious and widespread concerns at the assurance inspection on 20 October 2025. Following the inspection, two statutory requirements were set, and two compliance notices were issued in relation to regulation 12, the protection of children standard and regulation 13, the leadership and management standard. Ofsted issued a restriction of accommodation notice to ensure that no further children were admitted, given the identified concerns.

A monitoring visit was carried out on 3 December 2025 which identified that the compliance notices and statutory requirements set following the assurance inspection, had not been met. Four statutory requirements were re-set, and the restriction of accommodation notice was re-issued.

A further monitoring visit was carried out on 28 January 2026 which identified that the statutory requirements set following this monitoring visit were not met and were re-set. The restriction of accommodation notice remained.

This visit was carried out to evaluate whether the requirements set following the previous monitoring visit had been met and to review compliance with the restriction of accommodation notice.

Since the last inspection, one child has moved out in an unplanned way following an escalation in serious incidents. Therefore, one child remains.

At the last inspection, a home manager had been appointed. The manager has since successfully registered with Ofsted in March 2026.

Assessments of risk are regularly reviewed, updated and contain the most recent information, with a clear plan for staff to follow. However, staff fail to follow the agreed safeguarding procedures consistently during incidents. For example, staff do not routinely seek medical advice if a child is suspected of using substances. Staff also failed to follow agreed protocols when a child was at risk of self-injurious behaviours, resulting in a further injury being sustained.

The manager is prioritising learning and reflection with the staff team and has increased the frequency of team meetings. However, this remains a new development and is not yet fully embedded. Alongside this, staff supervision is not always completed within required timescales, as set out in the statement of purpose. This is a missed opportunity to strengthen staff reflection and promote consistent practice.

Since the last inspection, the use of physical intervention has reduced significantly. Staff recording of incidents has been strengthened. However, the post-incident review of incidents remains a shortfall. Children and staff are not consistently spoken to following incidents. Furthermore, in one incident, there was an irregularity in staff recordings, this had not been identified or addressed by leaders and managers. Therefore, this limits the managers ability to assure themselves and the wider professional network, that the intervention was appropriate or proportionate.

Leaders and managers have failed to ensure that two serious events were notified to Ofsted, in line with regulatory requirements.

The manager has strengthened their oversight following incidents. A barrier in the online recording system has been identified, which has impacted the recording of management oversight. This has been addressed and a different recording system has been identified and is in the process of being implemented.

There has been some progress in meeting the statutory requirements that were set at the previous inspection. However, these requirements are re-set. The restriction of accommodation notice has been lifted.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
13/05/2025	Full	Requires improvement to be good
17/09/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies; that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;	17 April 2026

that the premises used for the purposes of the home are located so that children are effectively safeguarded; that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health; and that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b)(c)(d)(e)) The registered person must ensure that timely and appropriate safeguarding action is taken following the identification of a potential risk to a child. The registered person must ensure that staff have the skills and oversight to protect children. The registered person must ensure that children's views are consistently obtained following incidents. The registered person must ensure that suitability assessments for children to live together, are robust and consider all known needs.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child;	17 April 2026

ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— research and developments in relation to the ways in which the needs of children are best met; and feedback on the experiences of children, including complaints received; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(d)(e)(f)(g)(i)(ii)(h)) The registered person must ensure that management oversight is consistent and any shortfalls in staff practice are addressed promptly. The registered person must ensure that learning from incidents is recorded and shared as reflection with the staff team.	
The registered person must prepare and implement a policy ("the behaviour management policy") which sets out— The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— details of the child's behaviour leading to the use of the measure; the date, time and location of the use of the measure; a description of the measure and its duration;	17 April 2026

details of any methods used or steps taken to avoid the need to use the measure; the name of the person who used the measure ("the user"), and of any other person present when the measure was used; the effectiveness and any consequences of the use of the measure; and a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure; within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (1) (3)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)(b)(ii)(c))	
The registered person must notify HMCI and each other relevant person without delay if— an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is any other incident relating to a child which the registered person considers to be serious. A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and	17 April 2026

any actions taken by the registered person as a result of the matter;

must be made or confirmed in writing.

(Regulation 40 (4)(b)(e) (5)(a)(i)(ii)(iii)(b))

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2777336

Provision sub-type: Children's home

Registered provider: AVB Enterprises Ltd

Registered provider address: Bhatt & Co, 5 University Road, Leicester LE1 7RA

Responsible individual: Karen Wiseman

Registered manager: Cydeena Bonner

Inspectors

Caroline Coop, Social Care Inspector

Eleanor Quanbrough, Social Care Inspector

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