

2775324

Registered provider: The Angels Homes London Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home is registered to provide care for up to four children who may experience social and emotional difficulties. At the time of the monitoring visit, no children were living in the home.

The current manager applied to register with Ofsted on 10 November 2025. Ofsted conducted a fit person interview with the manager on 18 December 2025. Ofsted made further assessments of the manager's fitness for registration during this monitoring visit and approved the manager's registration on 23 December 2025.

The registered provider has recently appointed a new responsible individual. Ofsted is currently checking that this person has the relevant capacity, experience and skills to carry out the role.

Inspection date: 22 December 2025

This monitoring visit

On 7 August 2025, an assurance inspection was carried out in response to concerns received by Ofsted. Serious and widespread concerns were identified. As a result, two compliance notices were issued. These were under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard. A notice restricting accommodation was issued on 8 August 2025.

On 6 October 2025, a monitoring visit was carried out to monitor the restriction of accommodation and the progress made against the compliance notices. The provider had taken some steps to address the shortfalls identified. This included a newly appointed proposed responsible individual and proposed registered manager. The recruitment for a new staff team at this time was in the initial stages. As a result of the management team being newly appointed, there was insufficient evidence to demonstrate that the compliance notices had been met. Two compliance notices

were again issued under regulation 12, the protection of children standard, and regulation 13, the leadership and management standard. A second notice restricting accommodation was issued on 9 October 2025.

This visit was carried out to monitor the notice restricting accommodation at the home and the progress made against the compliance notices.

The inspector found that the restriction of accommodation has been complied with and no new children have moved into the home since it was issued.

Significant changes have been made to the management structure and staff team. The new manager and proposed responsible individual have taken demonstrable action to address the shortfalls previously identified.

Leaders and managers have updated the home's statement of purpose and recruited a new staff team. Leaders and managers have used various methods to ensure that the staff understand the home's ethos, statement of purpose and the care that children will receive.

The registered manager is suitably qualified. The staff are forging good connections, developing their skills and are confident in delivering the aims and ethos as detailed in the home's statement of purpose because of the manager's effective leadership. The proposed responsible individual actively supports the manager and staff team by delivering training in line with their qualifications and professional experience, strengthening staff knowledge and practice. Staff feel supported by leaders and managers and well prepared in their roles to care for children.

Staff inductions are comprehensive. These focus on safeguarding and developing staff's understanding of children's individual needs, including how to meet those needs and reduce risks effectively.

Leaders and managers strengthen staff practice through targeted development activities. This includes completing sample risk assessments. Staff demonstrate a clear understanding of the purpose of risk assessments and the actions required to reduce risk.

Staff benefit from a range of appropriate training courses and workforce development sessions, which include competency assessments on risk assessment guidance and procedures. Leaders and managers review and discuss learning and practice with staff during supervision to ensure staff's understanding and consistent practice in line with their statement of purpose.

Leaders and managers prepare staff to engage appropriately with children and provide consistent structure in line with each child's care plan. Local resources have been identified that can support children's needs and care planning. Staff have

proposed numerous activities for children to support their well-being, including gardening and yoga.

Leaders and managers have strengthened systems to assess, review and respond to children's needs effectively. The updated format for making assessments when children move into the home allows for better evaluations when determining whether the home can provide children with safe, effective care.

Leaders and managers have good oversight of the home. This is now maintained through monthly audits, weekly summaries, team meetings and staff supervision. The manager acts on the recommendations made by the independent visitor through regulation 44 monitoring. The manager has completed a quality of care review to comply with regulation 45.

Leaders and managers carry out safer recruitment checks for new staff. However, when they review the Disclosure and Barring Service (DBS) checks of new workers, they do not record explicitly what the outcome of these checks are. Furthermore, they do not complete risk assessments for staff when needed to demonstrate how they reach the decision that staff are suitable and skilled to work in the home.

Of the 10 requirements made at the assurance inspection, 5 were out of the scope of this visit. These will be reviewed at the next inspection. One new requirement has been made.

The compliance notices have been met, and the restriction of accommodation has been lifted.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/04/2025	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans; and seek to develop and maintain effective professional relationships with such persons, bodies or organisations as the registered person considers appropriate having regard to the range of needs of children for whom it is intended that the children's home is to provide care and accommodation. (Regulation 5 (c)(d))	31 January 2026
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose; protect and promote each child's welfare; treat each child with dignity and respect;	31 January 2026

provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; help each child to understand and manage the impact of any experience of abuse or neglect; provide to children living in the home the physical necessities they need in order to live there comfortably; and make decisions about the day-to-day arrangements for each child, in accordance with the child's relevant plans, which give the child an appropriate degree of freedom and choice. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iii)(iv)(v)(vii)(ix))	
The enjoyment and achievement standard is that children take part in and benefit from a variety of activities that meet their needs and develop and reflect their creative, cultural, intellectual, physical and social interests and skills. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— develop the child's interests and hobbies; participate in activities that the child enjoys and which meet and expand the child's interests and preferences; and make a positive contribution to the home and the wider community; and that each child has access to a range of activities that enable the child to pursue the child's interests and hobbies. (Regulation 9 (1) (2)(a)(i)(ii)(iii)(b))	31 January 2026
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious;	31 January 2026

there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and any actions taken by the registered person as a result of the matter; must be made or confirmed in writing. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))	
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The registered person may only— employ an individual to work at the children's home. The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (2)(a) (3)(d)) The registered person must ensure that there is a record on each staff recruitment file of the outcome of the DBS check, specifically that when staff's original DBS certificates are reviewed at the time of appointment that the record of this confirms whether there is or is not any information arising from the check. Additionally, when considering schedule 2	31 January 2026

checks and making assessments of staff suitability to work with children, ensure that risk assessments are recorded when needed.	
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. Case records must be kept— in cases not falling within sub-paragraph (a), for 75 years from the child's date of birth; securely in the children's home during the period when the child to whom the case records relate is accommodated there; and in a secure place after the child has ceased to be accommodated in the home. (Regulation 36 (1)(a)(b)(c) (2)(b)(c)(d))	31 January 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2775324

Provision sub-type: Children's home

Registered provider: The Angels Homes London Limited

Registered provider address: Magnolia House Spring Villa Park, 11 Spring Villa Road, Edgware HA8 7EB

Responsible individual: post vacant

Registered manager: post vacant

Inspector

Richard Wyper, Social Care Inspector

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