

2775318

Registered provider: NASHE - UK LTD

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is privately owned and provides care for up to four children who experience social and emotional difficulties.

At the time of this visit, two children were living at the home.

The registered provider has recently appointed a new responsible individual, and we are currently checking whether this person has the relevant capacity, experience and skills to carry out the role.

There has been no registered manager at the home since May 2025.

Inspection date: 2 September 2025

This monitoring visit

The focus of this visit was to address specific concerns received by Ofsted.

Staff are building trusting relationships with children who are new to the home. Staff have received appropriate levels of training to meet the children's needs. Professionals do not have any concerns to highlight around the welfare of children.

Children's views are listened to. Children are in the process of personalising the environment to reflect their tastes and preferences. This helps foster a sense of belonging among the children.

Children are kept informed about decisions that will affect them. For example, a new child has been identified to move in, and the children already living at the home have had the opportunity to meet the new child in advance. Staff support children with any worries and anxieties they may have around new children moving in.

Staff embrace the opportunity to work in different homes and learn new skills. Some staff have been redeployed from other homes so that their skills can be used to support the children. As a result, children receive care from staff who are best suited to meet their needs.

Senior leaders have actively recruited to fill vacancies and now have a full complement of staff. Temporary staff are only used when there are no permanent staff available to cover gaps in the rota. This promotes consistency for the children.

Leaders and managers are aware of their responsibility to notify Ofsted of any significant incidents. Records viewed show that incidents have been managed well by staff, and no notifiable incidents have occurred regarding the children since their arrival at the home.

Leaders and managers promote staff's well-being. Staff work their expected hours, and managers monitor the number of additional hours worked. Staff are encouraged to ensure that they have a balance between their work and personal lives. Staff no longer wear clothing displaying the company's logo.

The company has migrated to a new system, and some staff records cannot be accessed. The manager is unable to access supervision notes, evidence of staff training or a legible rota. This affects the manager's oversight and support that he can provide to staff and the support that senior leaders can provide to him. Senior leaders acknowledge this shortfall and are addressing it.

Requirements and recommendations raised at the last inspection were outside the scope of this visit. They will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
30/04/2025	Full	Good
25/02/2025	Full	Requires improvement to be good
04/12/2024	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(h)) In particular, the registered person must ensure that records for staff and children are always accessible.	13 October 2025
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that each child is encouraged to build and maintain positive relationships with others. (Regulation 11 (1)(a)(b)(c) (2)(b))	13 October 2025
The registered person must complete a review of the quality of care provided for children ("a quality of care review") at least once every 6 months.	13 October 2025

In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating—

the quality of care provided for children;

the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and

any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children.

The system referred to in paragraph (2) must provide for ascertaining and considering the opinions of children, their parents, placing authorities and staff.
(Regulation 45 (1) (2)(a)(b)(c) (5))

Recommendation

- The registered person should ensure that children's case records detailed in Regulations 35 to 39 are kept up to date while they remain in the home. In particular, the manager must ensure that all records, including risk assessments and support plans, are updated with relevant information that is consistent and guides staff in delivering effective care and support for children. ('Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 14.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2775318

Provision sub-type: Children's home

Registered provider: NASHE - UK LTD

Registered provider address: Unit 1 Farmbrough Close, Aylesbury HP20 1DQ

Responsible individual:

Registered manager: Post vacant

Inspector

Louise Webling, Social Care Inspector

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