

Complaint about childcare provision

Ref: 2775206/6364418

Date: 6 July 2026

Summary of outcome

All early years providers must meet the legal requirements in the Statutory framework for the early years foundation stage, which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 14 May 2026, we carried out an inspection and found the provider was not meeting some of these requirements.

The provision was graded to be urgent improvement. The inspection report card sets out the actions the provider was required to take to meet the requirements.

On 6 July 2026, the provider notified us of their wish to resign their registration. We accepted their resignation and they are no longer a registered childcare provider.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints on our website for a period of five years.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).