

2775039

Registered provider: Unity One Care Solution Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to three children who experience social and emotional difficulties.

The home and manager registered with Ofsted in July 2024. The manager is currently taking a suitable management qualification.

Inspection date: 26 November 2024

This monitoring visit

The home was judged inadequate at the full inspection on 22 and 23 October 2024. As a result, three compliance notices were issued under regulation 11, the positive relationship standard, regulation 12, the protection of children standard, and regulation 13, the leadership and management standard of the Children's Homes Regulations (England) 2015. A notice restricting accommodation was also served to prevent new children being admitted to the home.

This monitoring visit took place to monitor the compliance with the restriction of accommodation and the three compliance notices. Progress has been made. The restriction of accommodation was lifted, and the compliance notices are met.

Since the last inspection, one child has moved out of the home. Two children remain living in the home.

Leaders and managers have responded well to the outcome of the last inspection. They have put an action plan in place to address the compliance notices. As a result, children's daily experiences are improving. This approach is addressing some previous concerns. However, leaders recognise the need for continuous improvement, particularly when it comes to children's records.

Leaders and managers monitor children's records on a weekly basis. They use a monitoring system to review all aspects of the home's progress. This oversight identifies shortfalls and ensures that there are ongoing improvements being made.

Children's views are driving changes within the home. Understanding children's experiences has helped leaders and managers to create new strategies. Leaders and managers have taken steps to fix the staffing shortfalls at the home. Consistent hours for the core staff have made the home more stable. This has improved the care for the children.

Leaders and managers are supporting staff to establish and set boundaries with children. Children also contribute to new rules, promoting ownership and understanding. Managers step back and allow staff to handle situations. This means that staff are developing skills and improving their confidence, which is leading to stronger relationships with children.

Leaders and managers have reviewed the staff training on offer. New training is being offered to ensure that staff have got the skills needed to care for the children.

Routines for children are developing. For one child, this has meant that their attendance at school has increased. Another child has made some progress in developing independent living skills.

Incidents have decreased. When incidents occur, leaders and managers create safety plans. The wider network participates in creating safe plans for children. Key-work sessions happen after incidents, which give children a chance to reflect and get support.

Staff spoke positively about the changes since the last inspection. They report a culture of reflection, learning and skill development, which is building their confidence. As a result, they now better recognise and act on important issues.

Safeguarding practices are getting better but still require some improvement. Risk assessments are updated on a regular basis. However, the guidelines for having police involvement remain vague. This uncertainty leads to inconsistent responses to situations.

The requirements raised at the previous inspection are restated and will be reviewed at the next full inspection.

Recent inspection history

Inspection date

22/10/2024

Inspection type

Full

Inspection judgement

Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose; protect and promote each child's welfare; provide personalised care that meets each child's needs, as recorded in the child's relevant plans, taking account of the child's background; help each child to understand and manage the impact of any experience of abuse or neglect; help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(ii)(iv)(v)(vi)) In particular, the registered manager must ensure that staff provide care in line with the statement of purpose. Staff must also ensure that children receive the individual support they need to understand their past and present so they can develop their confidence and make progress in their lives.	22 January 2025

The care planning standard is that children— receive effectively planned care in or through the children's home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— manage and review the placement of each child in the home; and that each child's relevant plans are followed. (Regulation 14 (1)(a) (2)(b)(ii)(c)) In particular, the registered manager must ensure that staff work to children's agreed plans and any legal orders that are in place. The registered manager must also ensure that children's internal plans support staff to put in place routines and support any behaviour concerns. The registered manager must ensure that children's information is considered contextually prior to them moving into the home to consider if staff can support them.	22 January 2025
The health and well-being standard is that— the health and well-being needs of children are met; children are helped to lead healthy lifestyles. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff help each child to— achieve the health and well-being outcomes that are recorded in the child's relevant plans; understand the child's health and well-being needs and the options that are available in relation to the child's health and well-being, in a way that is appropriate to the child's age and understanding;	22 January 2025

understand and develop skills to promote the child's well-being. (Regulation 10 (1)(a)(c) (2)(i)(ii)(iv)) In particular, the registered manager must ensure that children have healthy routines and a healthy diet.	
The registered person must recruit staff using recruitment procedures that are designed to ensure children's safety. The requirements are that— full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2. (Regulation 32 (1) (3)(d))	22 January 2025
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e))	22 January 2025

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2775039

Provision sub-type: Children's home

Registered provider: Unity One Care Solution Ltd

Registered provider address: Flat 23, 30 Barking Road, London E16 1GQ

Responsible individual: Christopher Lingham

Registered manager: Chioma Nkemdirim

Inspector

Jo Tarbie, Social Care Inspector

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