

2773551

Registered provider: Conquered Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private organisation. It provides care for up to 2 children with learning disabilities and/or physical disabilities.

The manager registered with Ofsted at the same time as the home was registered, in May 2024.

Inspection dates: 19 and 20 March 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 29 October 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/10/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Two children have lived at the home since it first opened. One child moved in after the home opened and one child moved in a year ago. Children have a sense of permanence and appear settled and happy at the home. One child took part in the inspection and another child was seen.

Children have complex health needs. The children have 2 staff each to support them. Due to the high staffing levels, staff spend a lot of time with children and know them very well. Staff build very positive relationships with children, and this has enabled children to make positive progress.

Children have been supported to increase their ability to communicate with staff. One child has increased their vocabulary and learned new words, while another child uses sign language to communicate and staff respond back. Staff use a range of pictures and social stories to communicate with children.

Staff help children to create predictable and consistent routines. This is important for both children and helps them to feel safe. Children are offered choice in areas of their life that they can have some control over, such as food, clothing, activities. Children are also helped to build independence skills that are suitable for their age and understanding. This helps to prepare them for adult life.

Children have education provisions tailored to their needs. They both attend specialist schools and appear to enjoy them. The manager and staff try to keep an open chain of communication with each school.

Children are supported to see people who are important to them. Staff make sure children enjoy special days and events such as birthdays, Christmas, Easter, Mother's Day and Eid. Children enjoy activities such as swimming, soft play, and their particular interests around TV shows and songs. This helps children to build happy memories.

How well children and young people are helped and protected: good

Children are cared for by a staff team who know them well and understand their individual needs. Children's plans are detailed and give staff clear direction on how to support children. Incidents are well recorded and give a good level of detail about staff practice. Children have never been missing from the home.

There are a small number of physical interventions, and these have been appropriate. The manager provides a critical reflection on these incidents, looking to improve staff practice and increase efforts to de-escalate situations before they reach crisis point. Children are offered the opportunity to communicate about incidents afterwards. They

also have related key-work sessions that help staff to gain their voices and reinforce messages that help them to learn new behavioural strategies.

Staff consistently praise and encourage children. This helps children to learn and reinforces positive behaviour. It also helps to build their self-esteem. There are a variety of reward systems that staff use, and these are captured for children in photo books that they look back on and recall.

There is a strong safeguarding ethos. Any behaviour that is out of the ordinary for children is noticed. When children show distress or are upset with staff members, referrals to the local authority designated officer are made and investigated. This helps to keep children safe.

Staff recruitment checks are generally good, but one staff file did not have a thorough employment history. This does not provide the level of exploration required.

The effectiveness of leaders and managers: good

The home is managed by a suitably qualified manager. She has been at the home since it opened. The manager is ambitious for the children, and she wants to help them grow and succeed.

Staff said that the manager is approachable and supportive. Team meetings are well attended, and there are good conversations between staff to help them adapt their practice as necessary to meet children's needs.

The manager reviews any incidents at the home effectively. Reports are detailed and give a good account of what happened. The manager looks for areas where staff can improve their practice, and she has conversations with them afterwards to address any concerns. This is helping staff to achieve consistent and predictable support for children.

The staff and manager received a range of positive feedback from professionals who noted the good care and support to children and the positive progress they are making.

The manager generally responds to complaints effectively. However, one complaint was not notified to Ofsted that required notifying, and this prevents the regulator having effective oversight.

Staff take part in a range of face-to-face and online training. However, there are staff who have not completed all the necessary training for the home. Additionally, training dates were not accurate on the home's records.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child. (Regulation 13 (1)(a)(b) (2)(c))	18 May 2026

Recommendations

- The registered person must ensure that recruitment of staff safeguards children and minimises potential risks. In particular, a full employment history needs to be completed for each staff member. (Guide to the Children's Homes Regulations, including the quality standards', page 61, paragraph 13.1)
- The registered person should have a system in place so that all serious events are notified to the appropriate people within 24 hours. The system should cover the action that should be followed if the event arises at the weekend or on a public holiday. Notification must include details of the action taken by the home's staff in response to the event. (Guide to the Children's Homes Regulations, including the quality standards', page 63, paragraph 14.13)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2773551

Provision sub-type: Children's home

Registered provider: Conquered Limited

Registered provider address: 281 Cromwell Road, Peterborough, Cambridgeshire PE1 2HQ

Responsible individual:

Registered manager: Nafeesa Arif

Inspector

Mary Costello, Social Care Inspector

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