

2773035

Registered provider: CareTech Community Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It offers care for up to 5 children who may experience social or emotional difficulties.

The home registered with Ofsted in July 2024. A new manager has also recently submitted her application to register with Ofsted.

Inspection date: 20 February 2026

This monitoring visit

Ofsted imposed a condition on this home on 4 August 2025, under section 13 of the Care Standards Act 2000. The condition is that the registered person must inform Ofsted of their intention to accommodate children in the home at least three months before any child is accommodated. This measure was introduced to facilitate extensive renovation works at this home, time to recruit a new manager and to have sufficient staff.

The provider informed Ofsted on 3 December 2025 of their intention to admit children into the home. This visit took place to consider the removal of the condition. The provider has also submitted an application to vary the conditions of the registration. This is still being considered.

There is an experienced manager in post. They have submitted their application to register with Ofsted.

Sufficient staff have been appointed to care for the children and mandatory training has been completed. Plans are in place for additional training to be completed and staff recruitment remains a priority.

The home is large, welcoming and plenty of space for 5 children to live comfortably. The home's decor is modern and child friendly with additional sensory spaces

available for children to experience. Action has been taken to address previous health and safety concerns.

Following this monitoring visit, a case review was held on 2 March 2026, where it was agreed that the condition could be removed.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/10/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; demonstrate that practice in the home is informed and improved by taking into account and acting on— feedback on the experiences of children, including complaints received. (Regulation 13 (1)(a)(b) (2)(c)(d)(f)(g)(ii)) This relates specifically to the registered provider ensuring that allegations and incidents are accurately recorded along with all action taken and that feedback is given to children. This has not been explored during the recent inspection and therefore is restated.	30 April 2026

The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(vi)) Additionally, this relates to the registered provider ensuring that staff provide support to children when they have expressed wanting to harm themselves. This has not been explored during the recent inspection and therefore is restated.	30 April 2026
The registered person must ensure that— within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so ("the authorised person")— has spoken to the user about the measure; and has signed the record to confirm it is accurate; and within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(b)(i)(ii)(c)) This relates specifically to the registered provider ensuring that when children are restrained, they are spoken to in a	30 April 2026

timely manner to ensure their wellbeing, and that records are reviewed in the correct timescales by the manager. This has not been explored during the recent inspection and therefore is restated.	
The registered person must maintain records ("case records") for each child which— include the information and documents listed in Schedule 3 in relation to each child; are kept up to date; and are signed and dated by the author of each entry. (Regulation 36 (1)(a)(b)(c)) This relates specifically to the registered provider ensuring that children's records are up to date and that the author is clearly identifiable. This was not explored during the recent inspection and so have been restated.	30 April 2026

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2773035

Provision sub-type: Children's home

Registered provider: CareTech Community Services Limited

Registered provider address: 4th Floor, Parkview, 82 Oxford Road, Uxbridge UB8 1UX

Responsible individual: Jeanette Swift

Registered manager: Post vacant

Inspector

Michelle Snape, Social Care Inspector

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