

2772844

Registered provider: My Tribe Homes Ltd

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is privately owned and provides care for up to three children who experience social and emotional difficulties. Two children were living in the home at the time of the inspection. One of the children spoke with the inspector to share their views.

The registered manager has been in post since June 2024.

Inspection dates: 29 and 30 September 2025

Overall experiences and progress of children and young people, taking into account **good**

How well children and young people are helped and protected **good**

The effectiveness of leaders and managers **requires improvement to be good**

The children's home provides effective services that meet the requirements for good.

Date of last inspection: 21 August 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
21/08/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Children are making good progress because staff build positive relationships with children and are responsive to their emotional well-being needs. Children enjoy taking part in activities. One child said 'it is great' when asked how they felt about living in the home. The staff speak very warmly about the children and engage them in regular coaching sessions to support their progress and independence.

Since the last inspection, four children have moved on from the home. For two children, there was a thorough, well-planned transition back into their family home, which was a significant achievement for them. One of the other children moved into one of the provider's other homes because it was more suitable for them. The other child experienced an unplanned ending as managers realised that staff could not support the child's needs effectively.

Senior leaders have reviewed all children's time living at the home and reflected on what went well and what could have been better. They have used this learning to consider future care planning when children move into the home.

Children's educational progress is mixed. Some children have done well and engaged in formal education, when previously this had been a barrier for them. The two children currently at the home are not engaging in formal education. They take part in some activities during the day with plans to improve engagement. The new manager is advocating for children's education to ensure their needs are met. However, these plans are not yet embedded, and children are missing out on learning opportunities.

The home is large, cosy and well maintained. The director meets with the children when they first move into the home in order to gain their views on how they would like their rooms decorated and furnished so that this reflects their personalities and helps them feel at home and settled.

How well children and young people are helped and protected: good

During times of difficulty, staff support children in a therapeutic way, in line with the provider's model of care. On some occasions, staff have needed to support children physically during incidents. Physical restraints are followed up with reflective discussions so that staff and children can learn from these incidents and reconnect. Despite good practice in this area, recording systems do not effectively capture all the required information in order to provide an accurate representation of the incident. This may lead to confusion for children if they chose to look at their records.

When children go missing, the staff are prompt to follow risk plans and report children missing while taking action to look for them. On their return, children are warmly greeted and engage in coaching sessions to reflect on the reasons that they leave. This

has had a positive impact on the frequency of missing episodes and provides opportunity for staff to talk to children about being safer.

Staff understand and implement thorough care and support plans in place for children. These plans guide staff on how to best support the children and include regular updates, such as risk guidance following any serious incidents. However, some information relating to children's care planning, for example from their local authority, is not up to date or held.

There are suitable processes in place to ensure that staff are suitably vetted before they commence employment in the home.

The effectiveness of leaders and managers: requires improvement to be good

The registered provider has been through a period of change, including staffing and senior management teams. The registered manager is leaving and there is a new manager in place, alongside a new responsible individual. There is a relatively new staff team in place, and senior leaders are currently developing the culture within the team to provide consistency for the children's care and experiences, recognising this is an area for development.

Several shortfalls in the senior leadership monitoring and oversight are evident. For example, some records are unclear, and information relating to children is not in place. However, there is already an action plan that highlights these shortfalls, and an improvement plan is underway.

New staff report that their induction is supportive and provides them with the skills and experience that they need to care for the children. They find managers and the team are supportive of each other. However, staff supervision and probation reviews have not been conducted in line with the provider's policy and expected development plans. This was a recommendation at the previous inspection and has not been met.

There have been several changes to the provider's senior leadership and staffing. This has not been reflected in the provider's statement of purpose, and this has not been sent to the regulator. Furthermore, Ofsted has not been informed of changes to the previous responsible individual's role as a director. This was addressed during the inspection.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The care planning standard is that children— receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that arrangements are in place to— plan for, and help, each child to prepare to leave the home or to move into adult care in a way that is consistent with arrangements agreed with the child's placing authority; that each child's relevant plans are followed. (Regulation 14 (1)(a)(b) (2)(b)(iii)(c)) In particular, the registered provider should ensure that effective care planning and consistent care are provided for children so that their endings at the home are positive. The registered person should also ensure that all records relating to children are received as required to inform care planning.	5 December 2025
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and In particular, the standard in paragraph (1) requires the registered person to— use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a) (2)(h)) In particular, the registered provider should review current recording systems to ensure that accurate records are kept. The registered provider should also establish effective monitoring and oversight of the quality of care provided.	5 December 2025

The registered person must— ensure that each permanent appointment of an employee is subject to the satisfactory completion of a period of probation The registered person must ensure that all employees— receive practice-related supervision by a person with appropriate experience. (Regulation 33 (1)(b) (4)(b)) In particular, the registered provider should ensure that supervision and probation reviews are carried out in line with the registered provider's policy and expected standards.	5 December 2025
The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (3)(a)(b)) In particular, the registered provider should ensure that the statement of purpose is updated following any changes and send this to HMCI as required.	5 December 2025

Recommendation

- The registered provider should ensure where children placed in a home are not participating in education, staff must work closely with the placing authority so that the child is supported and enabled to resume full-time education as soon as possible. In the interim, the child should be supported to sustain or regain their confidence in education and be engaged in suitable structured activities. ('Guide to the Children's Homes Regulations, including the quality standards', page 28, paragraph 5.15)

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2772844

Provision sub-type: Children's home

Registered provider: My Tribe Homes Ltd

Registered provider address: 1 Bromley Lane, Chislehurst BR7 6LH

Responsible individual: Lauren Walczak

Registered manager: Jonathan Fuller

Inspector

Sara Stoker, Social Care Inspector

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