

2772513

Registered provider: Bridge2Future Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private organisation. It is registered to care for up to three children with social and emotional difficulties.

The manager registered with Ofsted in August 2024.

On 28 January 2025, Ofsted conducted an assurance inspection of this home. Serious and widespread failures were identified at this inspection. A notice to restrict accommodation was issued, along with compliance notices under regulation 12, the protection of children standard and regulation 13, the leadership and management standard.

On 1 April 2025, Ofsted conducted a monitoring visit at this home, to assess the action taken by the provider to meet the compliance notices and their adherence with the notice to restrict accommodation. While the provider had complied with the restriction of accommodation, very little progress had been made to the compliance notices under regulations 12 and 13. As a result, they were both reissued, along with a further notice to restrict accommodation.

At the time of this inspection, no children were living in the home.

Inspection date: 28 May 2025

This monitoring visit

This monitoring visit was completed to assess the action taken by managers to meet the steps set out in the compliance notices for regulations 12 and 13, and to review the managers' compliance with the notice to restrict accommodation.

Leaders and managers have adhered to the notice to restrict accommodation. They have now made significant progress in the steps set out in the compliance notices for regulations 12 and 13.

Leaders and managers have completed an abundance of workshops, training and development days to ensure that staff have the skills to support children to feel safe and secure in the home. Through this learning, staff are now able to demonstrate that they can respond to and safeguard children effectively when they are in crisis.

Managers are now implementing reflective sessions after all incidents. This provides staff with the opportunity to reflect on incidents and to enable managers to scrutinise staff practice. Consequently, leaders ensure that knowledge is embedded into staff's practice, identify any shortfalls and amend practice as required. This also supports staff to meet children's changing needs more effectively.

Managers have reviewed the systems for consulting children on their views, wishes and feelings. They now include more focused discussions on children's safety and well-being. This will enable managers and staff to have a better understanding of how children are feeling and be able to promptly intervene if concerns arise.

There have been improvements made to leaders and managers' monitoring systems. The manager's monitoring of the home is now more consistent and in depth. Actions identified are now promptly completed. The responsible individual has also improved her oversight of the home. She has been visiting more frequently and supporting the manager to make improvements.

The manager has completed management training relevant to their role. For example, she has completed designated safeguarding lead and risk assessment training. Furthermore, she has completed training on the notification of serious incidents. This has enhanced her knowledge and understanding of her role and responsibility to safeguard children.

As a result of this learning, the manager has completed critical analysis reviews of previous incidents in the home, the safeguarding actions taken by staff and to assess whether notifications to Ofsted were required. This has enabled her to complete a development plan to improve staff practice and the quality of care for children.

The responsible individual has reviewed some of the organisation's policies and procedures. For example, the on-call policy has been reviewed and amended. This policy now provides clarity to leaders in relation to the notification of serious incidents to Ofsted. This guidance will ensure that leaders are supported to complete notifications to Ofsted in a timely manner.

The home is now fully staffed, with additional deputy managers and team leaders, who are qualified and experienced, in place. This will allow for a greater level of

management oversight and support for staff. Furthermore, it will provide children with more consistency, which helps with their feelings of safety and security.

As a result of this visit, Ofsted has deemed that the compliance notices have now been met. The restriction of accommodation notice has been lifted. Requirements made at the last inspection are outside the scope of this visit. These will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/10/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children. (Regulation 11 (1)(a) (2)(a)(i)(ix)) In particular, the registered person should ensure that staff respond to children's needs in line with the therapeutic approach outlined in the home's statement of purpose. This requirement was raised at the last inspection and has been restated.	27 March 2025
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers. (Regulation 8 (1) (2)(a)(iii))	27 March 2025

Specifically, the registered person must ensure that children are provided with clear boundaries, structure and routine when they are not in education.	
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child’s placing authority effectively in the child’s care, in accordance with the child’s relevant plans. (Regulation 5 (a)) In particular, the registered person should include each child’s placing authority effectively in the child’s care.	27 March 2025
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and	27 March 2025

any actions taken by the registered person as a result of the matter;

must be made or confirmed in writing.

(Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b))

In particular, the registered person should ensure that Ofsted is informed of all serious incidents.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2772513

Provision sub-type: Children's home

Registered provider: Bridge2Future Ltd

Registered provider address: Bridge2future, Surestore, Ninth Avenue, Burton-On-Trent, England DE14 3JZ

Responsible individual: Emma Smith

Registered manager: Anna Preston

Inspector

Sonia Sullivan, Social Care Inspector

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