

2772513

Registered provider: Bridge2Future Ltd

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private organisation. It is registered to care for up to three children with social and emotional difficulties.

The manager registered with Ofsted in August 2024.

At the time of this inspection, no children were living at the home.

Inspection date: 1 April 2025

This monitoring visit

On 28 January 2025, Ofsted conducted an assurance inspection of this home. Serious and widespread failures were identified at this inspection. A notice to restrict accommodation was issued, along with compliance notices under regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard).

On 1 April 2025, Ofsted conducted a monitoring visit at this home. The purpose of this visit was to assess the action taken by managers to meet the steps set out in the compliance notices for regulation 12 (the protection of children standard) and regulation 13 (the leadership and management standard), and to review the managers' compliance with the notice to restrict accommodation.

Leaders and managers have adhered to the notice to restrict accommodation. However, very little progress has been made towards fulfilling the steps set out in each compliance notice and managers have failed to make improvements to the safeguarding and leadership systems in the home. Consequently, both compliance notices have not been met and two further compliance notices for regulation 12 (the protection of children standard), and regulation 13 (the leadership and management

standard) have been issued. In addition, a further notice to restrict accommodation has been issued.

Leaders do not ensure that staff are equipped with the skills to support children to feel safe and secure in the home. While staff have completed some training to develop their skills, they are still unable to demonstrate how they will respond effectively to safeguard children during times when children are in crisis.

Managers and staff do not have a good understanding of children's risks. Since the last inspection, development for staff to improve their safeguarding knowledge has been planned, but has not yet taken place. As a result, leaders cannot be sure that staff are able to assess children's risks effectively and keep them safe.

Leaders fail to notify Ofsted of significant incidents involving children in the home. In addition, management oversight of children's safety is poor and leaders do not understand why concerns about children's safety should have been notified. These repeated shortfalls prevent Ofsted from having oversight of safeguarding arrangements in the home.

Monitoring and oversight by leaders and managers remain ineffective. They do not ensure that there are sufficient arrangements in place to protect children from harm. The failure to take effective action to improve the quality of care compromises children's safety, experiences and progress.

Managers have made some progress towards fulfilling two of the requirements raised at the last inspection. For example, children who move into the home will now have opportunities to share their views, wishes and feelings. Also, staff now have more opportunities to discuss concerns and their development through regular supervision sessions.

Requirements under regulations 7 and 33 were reviewed and considered to have been met. No other requirements were reviewed during this visit. These will be considered at future inspections.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/10/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm. (Regulation 12 (1) (2)(a)(i)(iii)(iv)(v)(vi)(b)) In particular, the registered person must ensure that: ■ risks are understood and managed effectively by managers and staff	26 May 2025

■ staff have the skills and experience to respond to children's risks and keep them safe ■ risk management plans contain up-to-date and clear guidance for staff to follow and mitigate risk ■ staff consistently follow children's plans to ensure that they provide children with good-quality, consistent care, which keeps children safe. This requirement was raised at the last inspection and has been restated.	
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; ensure that the home's workforce provides continuity of care to each child; understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home; and use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(c)(d)(e)(f)(h))	26 May 2025

In particular, the registered person must ensure that: ■ there are sufficient staff to meet each child's needs ■ that when staff cover is required, this does not impact on the continuity of care for children as far as possible ■ staff have the appropriate skills to respond effectively to children's needs ■ that there are effective monitoring and review systems in place to ensure ongoing improvements to the quality of care provided to children. This requirement was raised at the last inspection and has been restated.	
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— meet each child's behavioural and emotional needs, as set out in the child's relevant plans; understand how children's previous experiences and present emotions can be communicated through behaviour and have the competence and skills to interpret these and develop positive relationships with children. (Regulation 11 (1)(a) (2)(a)(i)(ix)) In particular, the registered person must ensure that staff respond to children's needs in line with the therapeutic approach outlined in the home's statement of purpose. This requirement was raised at the last inspection and has been restated.	27 March 2025
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.	27 March 2025

In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers. (Regulation 8 (1) (2)(a)(iii)) Specifically, the registered person must ensure that children are provided with clear boundaries, structure and routine, and supported to engage in constructive activities when they are not in education.	
In meeting the quality standards, the registered person must, and must ensure that staff— seek to involve each child’s placing authority effectively in the child’s care, in accordance with the child’s relevant plans. (Regulation 5(a)) In particular, the registered person should include each child’s placing authority effectively in the child’s care.	27 March 2025
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child— is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious.	27 March 2025

A notification made under this regulation— must include details of— the matter; the other persons, bodies or organisations (if any) who or which have been notified; and any actions taken by the registered person as a result of the matter; must be made or confirmed in writing. (Regulation 40 (4)(a)(b)(c)(d)(i)(ii)(e) (5)(a)(i)(ii)(iii)(b)) In particular, the registered person must ensure that Ofsted is informed of all serious incidents.	
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*These requirements are subject to a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2772513

Provision sub-type: Children's home

Registered provider: Bridge2Future Ltd

Registered provider address: Bridge2future, Surestore, Ninth Avenue, Burton-on-Trent DE14 3JZ

Responsible individual: Emma Smith

Registered manager: Anna Preston

Inspectors

Kev Brammer, Regulatory Inspection Manager
Tonia Dubidat, Social Care Inspector

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