

2770705

Registered provider: Starlight Residential Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private provider operates this children's home. The home is registered to care for three children who may have emotional and social difficulties.

At the time of the inspection, no children were living at the home.

There is a manager in post who is not yet registered with Ofsted.

Inspection date: 28 October 2024

This monitoring visit

This children's home was judged inadequate at the full inspection on 18 and 19 September 2024, and requirements were issued under regulation 8 The education standard, regulation 12 The protection of children standard, regulation 13 The leadership and management standard, regulation 14 The care planning standard, regulation 40 Notification of a serious event, and regulation 32 Staffing of children's homes.

This monitoring visit was undertaken to monitor the provider's progress in meeting the requirements.

The manager has resigned. Her departure was unexpected, and the home is actively seeking a replacement. There are currently no children living in the home.

A child was placed at the home for a period of three weeks. The child maintained 100% school attendance, with effective daily communication between the home's staff and school staff. The manager took part in educational meetings, fostering strong relationships and information-sharing.

The manager ensured that the child was assessed before coming to the home. This ensured that staff had the necessary skills to meet the child's needs. Comprehensive care and risk management plans mirrored the local authority plans. As this placement was brief, it is difficult to assess if this requirement is met.

A whistle-blowing incident highlighted gaps in communication when a staff member was reportedly intoxicated while on duty. This incident was reported to Ofsted and other relevant bodies within the required timescales.

The provider has put in place risk management strategies, including clear roles in managing risks. However, concerns were noted regarding the flat roof and window restrictors, which require attention.

Staff training and development have been prioritised, with comprehensive training sessions for staff. The home's training matrix has been audited, and additional training is planned.

A full audit of staff personnel files was completed, addressing the issues raised in the previous full inspection.

Positive feedback was received from professionals and family members regarding the manager's support and communication.

A quality-of-care review has not yet been completed despite the home being in operation for over six months.

The provider has shown that they have addressed shortfalls in several areas of practice in the home, particularly in educational support and incident reporting. However, challenges remain in maintaining effective leadership. The home's commitment to addressing these issues and improving outcomes is evident, but further evidence of sustained compliance with regulations and standards is required.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/09/2024	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12 (1) (2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii)) In particular, the provider should not accept placements without full information and should ensure that risks are understood and plans are in place to mitigate risk. In addition, the provider should ensure that staff are clear about their roles in managing and preventing risks.	29 November 2024

The registered provider should ensure that all parts of the home are safe, with particular reference to the flat roof and window restrictors.	
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— managers understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff work as a team where appropriate; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home has sufficient staff to provide care for each child; and ensure that the home's workforce provides continuity of care to each child. (Regulation 13 (1)(a)(b) (2)(a)(b)(c)(d)(e)(b)(f)) In particular, the registered provider must employ staff who have the skills and experience to work individually and as a team to safeguard each child. The registered provider must always ensure that sufficient, appropriate staff are on duty. When risks emerge, the registered provider must take decisive action to minimise risks.	29 November 2024
The care planning standard is that children—	29 November 2024

receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home. In particular, the standard in paragraph (1) requires the registered person to ensure— that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14 (1)(a)(b) (2)(a)) In particular, the registered provider should only accept children to live at the home when staff have the relevant skills and experience to care for them. The registered provider should ensure that children have a positive experience when moving on from the home.	
The registered person must complete a review of the quality of care provided for children ("a quality-of-care review") at least once every 6 months. In order to complete a quality of care review the registered person must establish and maintain a system for monitoring, reviewing and evaluating— the quality of care provided for children; the feedback and opinions of children about the children's home, its facilities and the quality of care they receive in it; and any actions that the registered person considers necessary in order to improve or maintain the quality of care provided for children. (Regulation 45 (1) (2)(a)(b)(c))	29 November 2024

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2770705

Provision sub-type: Children's home

Registered provider: Starlight Residential Limited

Registered provider address: Premier Accountants, 15 Leopold Street,
Birmingham B12 0UP

Responsible individual: Carl Pixton

Registered manager: Post vacant

Inspectors

Cathy Wilkins, Social Care Inspector
Paulette Forbes, Social Care Inspector

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