

2769508

Registered provider: Culina ROC Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private company. It provides care for up to three children who may have social and emotional difficulties.

At the time of the inspection, the home was providing care for three children. Two children spoke with the inspector about their experiences living in the home.

The manager registered with Ofsted on 9 January 2024.

Inspection dates: 8 and 9 July 2025

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 11 June 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
11/06/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children make remarkable progress in this home, not only in their education and social relationships but in their personal well-being and understanding of self. The use of therapeutic support is embedded throughout all planning and risk management.

A well-trained staff team and manager ensure that there are resources and tools to enable the children to access a range of support. Professionals say that the care practice is overwhelmingly positive and nurturing. Professionals say that it is the best home for children to live in.

The manager and staff support children's education effectively. For one child, this has made a significant difference with their attendance, which has increased to over 90%. Staff attend parents' evenings, sports days and school trips. This enables children to feel part of a family and fully included in a range of positive experiences. One child had been excluded from after-school activities and trips at the request of a previous carer. However, staff provided extra support to the child to participate in after-school activities. This enabled the child to enjoy and take part in a range of fun activities, which resulted in the child's well-being and confidence growing.

Children develop strong relationships with staff. Children receive a consistent quality of care and appreciate that staff understand them as individuals. Children say that all staff are great.

Parents have expressed their thanks to the staff for the support to families and their children. One mother said that she had received therapeutic support and emotional guidance. Through the efforts of staff and collaborative working, one child has moved back to the care of their parents, with another child planned to return home later this year. This shows how effective staff are in enabling children to return to their family members.

How well children and young people are helped and protected: outstanding

Children's safety is a paramount consideration of staff. As a result, children say that they are safe. The manager has established a strong safeguarding culture. Staff are aware of situations that could increase risks for each child and use this understanding to prevent incidents. Staff help children to understand their own risks and make safer choices. There have been no missing-from-home incidents, complaints or allegations. This is testament to the effective safeguarding practice of the manager and staff team.

Behaviour management is highly effective and has led to a reduction in the use of physical intervention. When required staff undertake physical interventions to keep children safe. Children are supported afterwards to understand the reasons for the intervention and to explore their feelings.

Children are encouraged and supported to express their emotions and feelings through the use of creative online resources. Therapeutic workers support children to undertake activities that support their self-understanding and ability to communicate their emotions. Children actively engage with these opportunities, including the use of an emotions board in the home, where they can place a visual representation of how they feel each day. This is particularly helpful for those children who may struggle to verbalise their experiences or prefer non-verbal forms of expression.

Staff get to know children, resulting in their needs being understood. Children receive support where needed and at the right time. Staff have developed an environment of security where children can express themselves confidently and develop improved well-being and a sense of security.

The staff and managers have received an abundance of compliments from professionals and family members. They embrace the outstanding experiences and changes in children's presentation. This has resulted in a calmer, safe environment for all children, despite balancing individual needs and differences.

Where one child has struggled with his experiences in care, staff have used their safeguarding skills and therapeutic practice to ensure a stable move for the child to return home.

The effectiveness of leaders and managers: outstanding

The home is led by a qualified and experienced manager who supports children in setting high ambitions for themselves. The manager is passionate and ambitious in using therapeutic approaches to promote the care of children. She strives to ensure that ambitious standards of care and best practice are shared with the staff team to provide a consistent quality of care for children.

The manager has led the development and implementation of online resources and tools that are secure for the children in the home. These tools enable children to track incentives, rewards and the point system to access chosen activities. This online tool also enables children to share their views or submit complaints should they wish. This innovation promotes the voice of the child and reinforces the manager's commitment to centralising the child in everything the home does.

Staff and the manager are strong advocates for children. They ensure that decisions made by wider agencies reflect children's best interests. Professional challenge to a range of agencies, including schools and local authorities, has benefited children's progress and development.

Staff speak highly of the leadership in the home. They feel supported and valued, which encourages a stable workforce, promoting the best outcomes for children.

The manager made a decision not to recruit to the deputy manager post and, instead, delegate additional responsibilities to senior staff, alongside opportunities to complete higher qualifications. This has led to staff feeling that their experience is acknowledged and invested in, alongside children experiencing consistency in staff.

When disagreements arise in the home, the manager uses effective mediation skills to resolve matters swiftly. This assures a harmonious environment for children, which enables them to thrive.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2769508

Provision sub-type: Children's home

Registered provider: Culina ROC Limited

Registered provider address: Fulmer Grange Cottage, Framewood Road, Wexham, Slough SL2 4QS

Responsible individual: Nicola Brown

Registered manager: Victoria Berry

Inspector

Paul McKay-Smith, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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