

2768436

Registered provider: Eden Care Homes Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to three children who may have social and/or emotional difficulties.

There were two children living at the home at the time of the inspection.

The manager registered with Ofsted in February 2024.

Inspection date: 29 August 2024

This monitoring visit

A full inspection was carried out on 8 and 9 July 2024. During this inspection, Ofsted identified serious and widespread shortfalls in safeguarding practices due to ineffective leadership and management arrangements. The home was judged as inadequate. Ofsted also issued two compliance notices under regulations 12 and 13. In addition, several additional requirements were issued.

This visit was carried out to monitor the provider's progress in meeting the compliance notices.

Since the last inspection, one child has moved out of the home in an unplanned way. Two children remain living at the home. One child has identified an adult who they can trust. They have started to build a positive relationship with staff. Consequently, the child has started to make progress.

The provider has yet to improve the safeguarding arrangements for children. Two of the four steps in the compliance notice issued under regulation 12 have not been met and have been restated. An additional step has been issued due to shortfalls found during this visit.

The provider has yet to improve the leadership and management arrangements, and all steps in the compliance notice issued under regulation 13 have been restated. A further step has been issued following this visit.

One child is at risk of exploitation. This is because the child does not receive the care and support from staff that they need. The staff do not consistently follow the plans in place that should prevent this. This includes oversight of mobile phone usage.

The registered manager has informed the placing authority of the continued increase in risks for one child. However, there is insufficient escalation when the placing authority's response is poor, and the manager is not always supported by senior managers. As a result, the child continues to be at risk of harm.

Leaders and managers do not ensure that children are protected from harm. Shortfalls in decision-making by management, as well as poor staff practice, have not been identified. In addition, staff are not supported to identify signs that children may be at risk of harm, including sexual and criminal exploitation. The staff are not receiving regular supervision. These are all missed opportunities to improve standards and develop the staff's knowledge and experience in their role.

The staff complete direct work with children to help educate them about staying safe. Consequently, this has helped one child to make better choices, choosing to exercise rather than using illegal substances.

The provider has improved its systems to notify Ofsted of serious incidents, which allows the regulator to have improved oversight of the home.

The responsible individual resigned from their post with immediate effect. The provider has employed an experienced person, who has commenced working in the home. The registered provider has an action plan to continue the improvement work in this home. This includes assurances that they will not admit any children to the home until significant improvements have been made.

Following this visit, the compliance notices under regulations 12 and 13 have been reissued.

The requirements previously issued under regulations 6, 7, 8, 11 and 21 were not reviewed during this visit. For this reason, they are restated. In addition, a requirement has been issued under regulation 5.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/07/2024	Full	Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet The Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to The Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
*The protection of children standard is that children are protected from harm and enabled to keep themselves safe. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; have the skills to identify and act upon signs that a child is at risk of harm; understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person; and take effective action whenever there is a serious concern about a child's welfare. (Regulation 12 (2)(a)(i)(iii)(v)(vi))	20 October 2024
*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; and	20 October 2024

use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b) (2)(a)(h))	
In meeting the quality standards, the registered person must, and must ensure that staff— if the registered person considers, or staff consider, a placing authority's or a relevant person's performance or response to be inadequate in relation to their role, challenge the placing authority or the relevant person to seek to ensure that each child's needs are met in accordance with the child's relevant plans. (Regulation 5 (c)) This specifically relates to senior managers escalating concerns expressed by the registered manager about the performance of a placing authority.	20 October 2024
The quality and purpose of care standard is that children receive care from staff who— understand the children's home's overall aims and the outcomes it seeks to achieve for children; use this understanding to deliver care that meets children's needs and supports them to fulfil their potential. In particular, the standard in paragraph (1) requires the registered person to— understand and apply the home's statement of purpose; ensure that staff— understand and apply the home's statement of purpose; and provide to children living in the home the physical necessities they need in order to live there comfortably. (Regulation 6 (1)(a)(b) (2)(a)(b)(i)(vii))	20 October 2024
The children's views, wishes and feelings standard is that children receive care from staff who— develop positive relationships with them; engage with them; and	20 October 2024

take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives. In particular, the standard in paragraph (1) requires the registered person to— ensure that staff— help each child to express views, wishes and feelings; and regularly consult children, and seek their feedback, about the quality of the home's care. (Regulation 7 (1)(a)(b)(c) (2)(a)(ii)(iv))	
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers; help each child to understand the importance and value of education, learning, training and employment; and promote opportunities for each child to learn informally. (Regulation 8 (1) (2)(a)(iii)(iv)(v))	20 October 2024
The positive relationships standard is that children are helped to develop, and to benefit from, relationships based on— mutual respect and trust; an understanding about acceptable behaviour; and positive responses to other children and adults. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff—	20 October 2024

encourage each child to take responsibility for the child's behaviour, in accordance with the child's age and understanding. (Regulation 11 (1)(a)(b)(c) (2)(a)(iii))	
The registered person must ensure that— the privacy of children is appropriately protected; children can access all appropriate areas of the children's home's premises; and any limitation placed on a child's privacy or access to any area of the home's premises— is intended to safeguard each child accommodated in the home; is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(b)(c)(i)(ii)(iii)(iv))	20 October 2024

*These requirements are subject of a compliance notice.

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under The Care Standards Act 2000.

Children's home details

Unique reference number: 2768436

Provision sub-type: Children's home

Registered provider: Eden Care Homes Limited

Registered provider address: 203 Westgate, Bradford BD1 3AD

Responsible individual: Post vacant

Registered manager: Matthew Youngson

Inspector

Claire Webster, Social Care Inspector

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