

2766141

Registered provider: Residential Child Care Community (North West) Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned and managed by a private provider. The home provides care for up to three children who may experience social and emotional difficulties.

At the time of the inspection, the home was providing care for two children.

The manager registered with Ofsted in April 2024.

Inspection date: 18 March 2025

Date of last inspection: 17 September 2024

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

One child has moved on from the home since the full inspection. The provider had served notice on the child's placement after identifying that staff could no longer meet the child's needs. Despite this, the transition was planned, and the child had a positive experience of moving on.

Staff know the children well and understand how to keep them safe. When children's risks change, staff update their plans to ensure that these changes are communicated to all staff and support a consistent approach.

There has been significant improvement in the registered manager's auditing and monitoring processes. The registered manager now has clear oversight of the home, which is clearly recorded and promotes staff development. As an example, the registered manager reviews key-work sessions over a month to review the impact on children in relation to incidents and behaviours. This approach enables the registered manager to identify areas of progress or those that require further support.

The quality of direct work completed with children by staff has improved, with sessions more reflective of children's individual needs. Staff now adapt sessions to address specific areas of support, providing a more child-centred approach. Regular reviews for this work ensure that topics addressed remain relevant and responsive to each child's progress. Clear records demonstrate how sessions contribute to children's development and well-being. Children are actively engaged in discussions and staff have a good understanding of how to adapt their approach to meet changing needs.

The registered manager has ensured that all new staff members are familiar with the fire drill protocol. Clear procedures are in place and new staff receive guidance and engage in a fire drill as part of their induction to the home. This ensures that staff have a detailed understanding of what to do in the event of a fire to promote the safety of children and themselves.

Challenges remain in supporting children to engage in education, and their progress remains limited. Despite staff efforts, children continue to struggle with attendance, motivation and attainment. However, staff are creative in their approach, using personalised strategies to encourage participation and make learning more accessible. Staff work closely with education providers and seek alternative learning opportunities to meet children's individual needs. Although these efforts have begun to have some positive impact, further work is needed to ensure that children make sustained progress in their education. Subsequently, the requirement under regulation 8 is restated.

The registered manager generally follows appropriate procedures in reporting significant events. However, on one occasion, a complaint made by a child was not shared with the regulator as required. This meant that oversight and external scrutiny were delayed. Although there was no direct impact on the child's welfare and the complaint was subsequently withdrawn, failure to report in a timely manner does not align with regulatory expectations. The registered manager has reviewed procedures to prevent a recurrence and ensure that there is full compliance with safeguarding and reporting requirements.

The registered manager has taken action to address the shortfalls raised at the full inspection. Most of the requirements given at the full inspection have now been met. One requirement has been restated, and a further recommendation has been made.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/09/2024	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply within the given timescales.

Requirement	Due date
The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so. In particular, the standard in paragraph (1) requires the registered person to ensure— that staff— help each child to achieve the child's education and training targets, as recorded in the child's relevant plans; help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible. (Regulation 8 (1) (2)(a)(i)(viii)) In particular, the registered person must ensure that children's education plans are continually promoted to ensure that their engagement in effective and appropriate education is consistent. This requirement is restated.	1 May 2025

Recommendation

- The registered person should ensure that Ofsted and other relevant persons are consistently notified if one of the situations specified in regulation 40(4)(a)–(e) occurs. ('Guide to the Children's Homes Regulations, including the quality standards', page 63, paragraph 14.10)

Children's home details

Unique reference number: 2766141

Provision sub-type: Children's home

Registered provider: Residential Child Care Community (North West) Limited

Registered provider address: 843 Finchley Road, London NW11 8NA

Responsible individual: Clare Harris

Registered manager: Dawn Erving

Inspector

Carrie Mayes, Social Care Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2025