

2752707

Registered provider: Rising Star Homes Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private provider. The home is registered to provide care for two children who may have social and emotional needs.

At the time of the inspection, there was one child living in the home.

The home is led by a registered manager.

Inspection dates: 12 June 2024

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: not previously inspected

Overall judgement at last inspection: not applicable

Enforcement action since last inspection: none

Inspection judgements

Overall experiences and progress of children and young people: good

The child enjoys trusting and secure relationships with staff. Staff show the child emotional warmth and care. They enjoy many activities together, including cooking, trips to the cinema, and shopping. Staff encourage the child's love of art, and there are several paintings proudly displayed in the home. One professional described the staff as being 'into the child's needs' and 'on the child's level'.

Staff support the child's education and encourage them to complete homework and additional learning in the home. The child is making good progress and is working towards attending an educational setting.

Staff ensure that the child has stability. Staff describe themselves as a family around the child. There is an emphasis on the house feeling like a family home. The interior environment is homely and welcoming and is furnished and decorated to a high standard. However, the garden area requires some care.

The child enjoys good health. Staff support the child to be active and live a healthy lifestyle. Staff encourage healthy eating through shopping and meal planning, which the child is fully involved in. The child is supported by staff to attend all their medical appointments. Staff liaise with health professionals, and advice and guidance is followed. This helps to maintain the child's physical and emotional well-being.

The child is well supported to spend time with people who are most important to them. Staff have a good relationship with the child's family. This contributes to the stability of the child's placement.

How well children and young people are helped and protected: good

Staff know the risks that the child can be exposed to. Risk assessments are regularly reviewed, updated, and shared with staff. This provides clarity and direction for staff when any incidents occur, and staff follow these plans consistently. When there is an incident of concern, the manager and staff reflect on the plans and adjust them, if required.

The child has formed trusting relationships with the manager and staff. This helps the child to have open discussions during regular key-work sessions and share their views and worries. Staff talk through any areas of concern to help to develop the child's understanding and collaboratively consider strategies to improve their safety. As a result, the child has the stability they need, and this helps to keep them safe.

Staff undertake training in safeguarding and child protection. This helps them to understand the child's risks and vulnerabilities. Safeguarding and risks are explored in

monthly staff team meetings and supported by monthly multi-disciplinary team meetings with an external therapist. However, safeguarding is not regularly discussed in staff supervision sessions. This does not provide staff with the opportunity to reflect on their practice or consolidate learning from training and the wider professional network. This is an area for development.

Staff use physical restraint as a last resort to keep the child and others safe. The least-restrictive measure is used. Any incident is reviewed by the manager and reflection informs staff practice through debriefs. While the child is spoken to following a restraint, the recording of the incident does not provide a full description of the measures used, or show consideration of any injury to the child and any medical treatment given, or offered, because of the measure. This is an area for development.

The effectiveness of leaders and managers: good

The manager leads by example and is very proud of the child and the home. He is committed to providing a home where the child can develop and flourish.

The manager has high expectations of staff. He provides regular management oversight and is supporting and encouraging of staff to be equally ambitious for the care provided to the child and the success of the home. Staff are enthusiastic and spoke highly of the child and the manager. Staff demonstrate a good understanding and commitment to the care, help and protection of the child.

Robust recruitment procedures are in place that ensure that staff working with the child are suitable to do so. The manager has effective systems in place to monitor and review their continued suitability.

Leaders and managers know their strengths and areas for development, and actively drive change to improve the identified areas. This is achieved through supervision, regular audits, staff training, and monthly team meetings. However, some information requested during the inspection had not been updated and contained inaccurate information. This is an area for development. The manager is well supported by the responsible individual and this provides a good balance between support and challenge.

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that— within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes— a description of the measure and its duration; a description of any injury to the child or other person, and any medical treatment administered, as a result of the measure. (Regulation 35 (3)(a)(iv)(viii))	13 September 2024

Recommendations

- The registered person should have systems in place so that all staff, including the manager, receive supervision of their practice that allows them to reflect on their practice and the needs of the children assigned to their care. ('Guide to the Children's Home Regulations, including the quality standards', page 61, paragraph 13.2)
- The registered person should ensure that children's homes are nurturing and supportive environments that meet the needs of the children and are homely, domestic environments. ('Guide to the Children's Home Regulations, including the quality standards', page 15, paragraph 9.38)
- The registered person should ensure that everyone working at the home understands their roles and responsibilities, and what they are authorised to decide on their own initiative. There should be clear lines of accountability. ('Guide to the Children's Home Regulations, including the quality standards', page 54, paragraph 10.20)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2752707

Provision sub-type: Children's home

Registered provider: Rising Star Homes Limited

Registered provider address: 9 Realgar Court, Sittingbourne ME10 5JZ

Responsible individual: Hazvinei Manyonga

Registered manager: Augustine Musonera

Inspector

Caroline Coop, Social Care Inspector

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