

2751090

Registered provider: New Paradigm Social Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run and operated by a private company. It provides care for one child who may have social and emotional difficulties.

There were no children living in the home at the time of this inspection.

The manager registered with Ofsted in December 2023.

Inspection dates: 29 and 30 April 2025

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 17 April 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
17/04/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: good

Since the last inspection, one child has recently moved out in early April 2025. The child lived at the home for just over a year, they shared with a number of professionals that they were happy and enjoyed living at the home. The child benefited from good quality care and enjoyed positive relationships with staff. However, they were moved out of the area for their safety.

Staff supported the child with a move that was well-planned and positive. The registered manager of the child's new home said, 'I can't recommend the [previous] staff highly enough. They keep in regular contact and have provided us with all the information to ensure a smooth transition.'

The child made considerable progress at the home. They were kept safe and staff supported them to resume their education. A teacher said, 'I think that the home provides a high standard of care for the child who attended our school. I do feel they provide excellent care.'

Staff acted as positive role models for the child. As a result, the child benefited from trusted adults that they respected and looked up to.

Staff promoted family time to help sustain the child's close relationships with the people who were most important to them. The child's mother said, 'He settled in there really well and had great relationships with the staff who went above and beyond.'

Staff ensured that the child was healthy and had access to the services they needed to be healthy. The child's health needs were met effectively. However, staff had not appropriately recorded a self-inflicted injury in the accident records when they took the child to hospital for treatment.

Staff provide a homely, welcoming, and comfortable living environment for children. Health and safety matters are addressed effectively to ensure a safe environment for children, visitors, and staff.

How well children and young people are helped and protected: good

Staff prioritised the child's safety effectively and consistently followed robust risk management plans to protect them from harm. The manager ensured that risk management plans were reviewed regularly, so that new behaviours and risks were quickly identified and considered. As a result, staff had a clear and positive understanding of the child's risks and specific vulnerabilities.

Staff formed highly effective partnerships with the police, social worker, and the child's family. By working proactively with the child's family and other professionals, staff were able to keep the child safe and reduce their risk of harm.

Staff managed the child's behaviours safely. They developed strong relationships with the child and were skilled at listening and communicating with them. Consequently, staff were able to defuse behaviours and prevent incidents from escalating. So much so, that physical intervention was not used at all.

The use of consequences to address negative behaviour are fair and proportionate. Staff have high expectations of behaviour and implement clear rules and boundaries to promote positive choices.

Staff proactively searched for the child when they went missing from the home. On occasion, they found the child quickly and encouraged their safe return. A missing from home caseworker said, 'Staff encouraged him to come and share his missing episodes. The placement is a lovely, friendly place, who went above and beyond to support the child.'

The effectiveness of leaders and managers: good

The home is managed efficiently and effectively by an experienced registered manager who demonstrates good oversight of the care provided. The manager has recruited an experienced staff team who is supportive of each other and work well together.

Staff benefit from supportive relationships with the manager and the responsible individual. They enjoy working at the home and have high levels of job satisfaction. A staff member said, 'Management is always supportive. We are always praised for our hard work and individual input.'

Staff are well trained and suitably qualified. They are trained to meet the specific needs of children. Staff benefit from regular team meetings and practice-related supervision sessions. This ensures that staff can reflect on their practice and any areas for improvement or development.

An independent person visits the home on a regular basis to review the quality and standards of care provided. These monitoring visits help staff, leaders, and managers to understand the strengths and weaknesses in their practice. The manager acts on feedback provided to address shortfalls to secure improvement in the care provided for children.

Staff employed are recruited and vetted carefully to ensure that children are protected from unsuitable people. The manager has addressed the recommendation from the last inspection.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that staff are familiar with the home's policies on record keeping and understand the importance of careful, objective, and clear recording. Specifically, in relation to the recording of accidents. ('Guide to the Children's Home's Regulations, including the quality standards,' page 62, paragraph 14.4)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2751090

Provision sub-type: Children's home

Registered provider: New Paradigm Social Limited

Registered provider address: 121 Lark Lane, Liverpool L17 8UR

Responsible individual: Daniel Shapcott

Registered manager: Nina Casey

Inspector

Anthony Kyem, Social Care Inspector

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