

2749911

Registered provider: Progressive Care Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

A private provider runs this children's home. The home can provide care and accommodation for up to four children with social and/or emotional difficulties.

At the time of this inspection, there was one child living at the home. No other children have lived at the home since the full inspection in January 2024.

The home was registered with Ofsted in October 2023. The home does not have a registered manager. A manager is in position and has applied to become the registered manager.

Inspection date: 13 March 2024

This monitoring visit

Ofsted undertook a full inspection on 23 and 24 January 2024. That was the first inspection of the home, and it was carried out due to the registered manager leaving the home. There were significant shortfalls in safeguarding children, ineffective leadership and management oversight and significant concerns about the quality of care provided to children. Ofsted judged the home inadequate and issued a notice restricting accommodation and three compliance notices under Regulations 12, 13 and 14 of the Children's Homes (England) Regulations 2015. This visit was carried out to monitor the home's progress in meeting the compliance notices issued at the last inspection.

The child's records contain clear and comprehensive risk assessments and safety plans that identify all the risks to the child's safety. These set out clear expectations and strategies to reduce risks. Staff have completed additional training. They attend reflective practice sessions and are supported by managers. There are appropriate safeguards in place to manage the risks a child might face when using mobile phone and the internet. The staff say they now understand how to support the child to help

keep them safe, and they feel more confident and consistent in their approach as a team.

When safeguarding concerns occur, staff take appropriate action to report this to relevant organisations, including the regulator, and they support the child emotionally. The managers attend safeguarding meetings and are active partners in safeguarding children. Managers share information with the child's social worker and the police, and this informs how staff protect the child from known risks.

More recently, the number of times that the child is missing from home has reduced. When the child goes out, staff make sure they know where the child is going, and who with, and keep in contact with them. If they are unable to keep in contact, they look for the child and report the child as missing to relevant organisations.

The child is receiving more nurturing and compassionate care. Staff are proactive in trying to ensure that the child attends their school and returns home safely. There are a range of activities available for the child. The child has enjoyed completing some activities with staff and is spending more time with their family. The staff are praising the child for achievements, and the home has photos of the child and positive messages from the staff to the child on display.

Staff and managers are advocating well for the child in relation to their education. This aim to ensure that the child's experience of education is positive and their attendance increases.

The systems and processes for management oversight have improved. There is more evidence of the manager having stronger oversight of the day-to-day running of the home and the child's care. There are also more checks and audits being completed at multiple levels by leaders. This enables managers to identify good practice and make changes to practice as needed, including from lessons learned. In addition, the staff and management team are regularly reflecting and reviewing occurrences to try to make continual improvements. The manager is also undertaking additional reflections and reviews. They are also proactive in trying to reduce recurring incidents using their professional curiosity. There is evidence that managers challenge staff when they are not meeting expectations around children's safety.

Through the new processes, managers are using reflections and lessons learned to improve children's experiences of moving in and out of the home. Managers are seeking feedback from children, families and staff more regularly to enable them to have a greater view of the care and experiences of children and staff working at the home.

The steps in the compliance notices relating to Regulations 12, 13 and 14 are met. The other requirements and recommendations were not reviewed during this monitoring visit. These will be reviewed at the next full inspection of the home. The restriction of accommodation will run its course.

Recent inspection history

Inspection date

23/01/2024

Inspection type

Full

Inspection judgement

Inadequate

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must compile in relation to the children's home a statement ("the statement of purpose") which covers the matters listed in Schedule 1. The registered person must— keep the statement of purpose under review and, where appropriate, revise it; and notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision. (Regulation 16 (1) (3)(a)(b))	10 March 2024
The registered person must notify HMCI and each other relevant person without delay if— a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation (Regulation 40 (4)(a))	25 January 2024
The registered person must ensure that an independent person visits the children's home at least once each month. (Regulation 44 (1))	10 March 2024

Recommendations

- The registered person should make sure that there is a rigorous assessment of children's individual needs, and that decisions to use surveillance methods, including door alarms, are kept under regular review. ('Guide to the Children's Home Regulations, including the quality standards', page 15, paragraph 3.10)
- The registered person should make sure that the children's guide is updated, where there are any changes, in line with the statement of purpose. In particular, that the children's guide clearly explains who the manager of the home is. ('Guide to the Children's Homes Regulations, including the quality standards', page 24, paragraph 4.22)

- The registered person should make sure that any consequences used are restorative in nature, to help children to recognise the impact of their behaviour on themselves and others. ('Guide to the Children's Home Regulations, including the quality standards', page 46, paragraph 9.38)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2749911

Provision sub-type: Children's home

Registered provider: Progressive Care Limited

Registered provider address: 51 Attercliffe Common, Sheffield S9 2AE

Responsible individual: Mohammad Ali

Registered manager: Sarah Goad

Inspector

Honor Hamshaw, Social Care Inspector

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