

2749804

Registered provider: Prime Nurture Services Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home is registered to provide care for up to 4 children who may have emotional and social difficulties. There are 2 registered managers. However, only one is currently managing the home.

Since the last inspection, one child has moved out of the home, and 2 children have moved in.

At the time of the inspection, 2 children were living at the home. Both were spoken to by the inspector.

Inspection dates: 27 and 28 May 2026

Overall experiences and progress of children and young people, taking into account	good
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How well children and young people are helped and protected	good
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The effectiveness of leaders and managers	good
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The children's home provides effective services that meet the requirements for good.

Date of last inspection: 23 April 2025

Overall judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/04/2025	Full	Requires improvement to be good
20/01/2025	Full	Inadequate
30/01/2024	Full	Good

Summary of findings

Children are settled and enjoy living at the home. Their health needs are well met, with support to access routine appointments and maintain healthy lifestyles. Children make good educational progress and are supported to re-engage in learning. The children's interests are encouraged by staff, and this promotes their confidence and self-esteem. Children's relationships with staff are warm and trusting, helping children to feel safe and secure. Risks are well understood and managed effectively by the manager and staff. Leadership is strong, with improved team stability and oversight. Monitoring systems are in place, although external feedback is not yet fully developed, and some local authority documentation is outstanding.

Inspection judgements

Overall experiences and progress of children and young people: good

The staff know children well, and they show genuine warmth and care towards them. Staff are skilled at engaging children in a positive and playful manner, helping them to enjoy activities, build relationships and have fun. Care plans are personalised and tailored to each child's needs. When children move into the home, careful planning and thoughtful support help them to feel welcomed and reassured. As a result, children who are initially reluctant to stay at the home settle quickly and feel a sense of belonging.

Children's health needs are well understood and met. They attend routine health appointments, and staff proactively promote healthy lifestyles. Children take part in a range of physical activities, including ice skating and nature walks, which support both their physical health and emotional wellbeing. As a result, children experience improvements in their overall health and resilience.

Children make good educational progress from their starting points when arriving at the home. Staff advocate for children to ensure that individual needs are recognised and met. For example, one child has been successfully supported to re-engage in a school setting, while another is engaging well in online tuition and home learning as they await a new school placement.

Children's views, wishes and feelings are consistently sought and considered by the manager and staff. They are given a meaningful say in how their care is provided, with clear explanations when decisions are not in their best interests. Positive choices and independence are recognised and rewarded. This approach helps children feel valued and respected and promotes confidence and self-esteem.

How well children and young people are helped and protected: good

The staff understand the children's risks and vulnerabilities. Risk management plans are detailed, regularly reviewed by the manager and tell staff how to respond to children's

risks. Children are involved in decisions about how they are supported and kept safe. The manager demonstrates a balanced approach to risk, ensuring that children are protected while supporting them to take age-appropriate risks and develop independent living skills. This enables children to feel safe while building confidence and resilience.

Staff are competent in managing complex risks, including self-harmful behaviour. Appropriate safeguards are in place, such as regular wellbeing checks and the availability of the required equipment for staff to use, and potentially harmful items are securely stored away. These measures are regularly reviewed to ensure they remain proportionate and the least restrictive possible, supporting children's safety while promoting their independence.

The home's preferred model of care is firmly embedded in care practice. Staff apply consistent behavioural boundaries while demonstrating empathy and understanding. This approach helps children to feel secure and promotes emotional stability. Monthly consultations from the home's psychotherapist further strengthen staff's insight and guide their responses.

Physical intervention is used as a last resort to keep staff and children from harm. The least force and measures are used. Children and staff are spoken to after each event, enabling reflection and emotional processing. The manager maintains effective oversight, using learning from incidents to strengthen practice.

The effectiveness of leaders and managers: good

The registered manager provides strong leadership. Since being in post, she has driven improvements to the service, resulting in greater team stability, stronger teamwork and improved staff morale. This creates a consistent and nurturing environment for children, helping them to feel secure.

Staff are well trained and up to date with core training. Staff also receive training tailored to children's needs, including self-injurious behaviours and attention deficit hyperactivity disorder. Additional support is provided through regular development sessions led by the manager to address any identified learning needs.

The manager has effective oversight and quality assurance systems in place, maintaining a clear understanding of daily practice. Internal and external audits are completed, with shortfalls promptly identified and addressed. However, external feedback is not consistently sought, which limits opportunities for further service development.

The manager works effectively with other professionals, such as social workers and independent reviewing officers. She builds positive professional relationships and shares relevant information to support well-informed decision-making for children. However, there are shortfalls in key documentation from local authorities, including delegated authority arrangements for both children. Although these have been requested, further

action is required to ensure staff have clear guidance on the decisions they are able to make when caring for children.

What does the children's home need to do to improve?

Recommendations

- The registered person should actively seek independent scrutiny of the home to ensure continuous improvement. ('Guide to the Children's Homes Regulations, including the quality standards', page 55, paragraph 10.4)
- The registered person should ensure that each child's placement plan sets out the permissions that their placing authority has delegated to the registered person. This should provide clarity on the home's ability to give permission for school trips, sleepovers or the child's involvement in sporting, leisure and cultural activities. ('Guide to the Children's Homes Regulations, including the quality standards', page 30, paragraph 6.2)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under The Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2749804

Provision sub-type: Children's home

Registered provider: Prime Nurture Services Limited

Registered provider address: Newstead House, Pelham Road, Nottingham NG5 1AP

Responsible individual: Ben Simpson

Registered manager: Paula Davies and Uriarte
Olayemi Adigun

Inspector

Emma Dacres, Social Care Inspector

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