

2749804

Registered provider: Prime Nurture Services Limited

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned home is registered to provide care for up to four children who may have emotional and social difficulties. Although there is a registered manager in post, they are currently not managing the home. The home is being led by an interim manager, who intends to apply to become registered with Ofsted.

At the time of the inspection, one child was living at the home. The child was not present during the inspection and chose not to speak with the inspector.

Inspection date: 26 January 2026

Date of last inspection: 23 April 2025

Judgement at last inspection: requires improvement to be good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspector evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

The inspector has looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Since the last inspection, the same child remains living at the home. Managers and leaders have met the requirements set at the previous inspection. Care practice has improved and this has had a very positive impact on the child's experiences and progress.

The child enjoys trusted and secure relationships with core staff. Staff spend time with the child and have a good understanding of their needs. The child confides in staff and feels a sense of belonging. However, there remains some instability with staff, resulting in high staff turnover and the use of temporary workers. At times, this has been unsettling for the child. While action is being taken to address this, more time is needed to establish a stable and consistent staff team.

Staff are good at meeting the child's physical and emotional health needs. The child is supported to attend all health appointments. This ensures that the child receives the right support when issues arise, such as trouble sleeping and anxiety. Specialist services further support the child's overall health and wellbeing, such as a psychotherapist and children's mental health services.

The child's views are regularly sought. The child has a genuine say in their day-to-day care. For example, the child wanted more time with their family. This has progressed to weekend stays and has helped to improve and maintain relationships with those who are important to them.

Staff keep children safe. Staff know the risks children are exposed to and respond effectively. When safeguards are put in place that might feel restrictive to the child, these are reviewed by the manager and removed as soon as it is safe to do so.

Staff respond well to the child when they are missing from the home. Staff go looking for the child and contact the relevant agencies, such as the police, social workers and parents. The child is well supported when they return home. Staff and managers work hard to understand what is happening for the child so they can better support them and prevent further incidents. As a result, the child no longer goes missing from the home.

There is improved oversight of the home. The manager has effective monitoring and quality assurance systems in place. Regular internal and external audits are undertaken, and any shortfalls are promptly identified and addressed, and learning is used to develop the service.

Staff are well trained and up to date with core training. Staff receive additional training in relation to children's specific needs, such as attachment training delivered

by the in-house psychotherapist and therapeutic social worker. The manager also provides one-to-one training with staff to upskill them in identified areas of weakness, such as report writing. The manager has upskilled all staff in implementing firm boundaries with understanding and empathy. This has helped the child to feel safe and secure. It has also helped to improve staff morale and confidence.

Staff have regular supervision meetings with the manager. These include important topics, such as safeguarding and whistleblowing. Staff are encouraged to reflect on their practice and areas for development are identified and supported.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
23/04/2025	Full	Requires improvement to be good
20/01/2025	Full	Inadequate
30/01/2024	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person must demonstrate every effort to achieve continuity of staffing so that children's attachments are not overly disrupted, including ensuring that the employment of any temporary staff will not prevent children from receiving the continuity of care that they need (regulation 31(1)). ('Guide to the Children's Homes Regulations, including the quality standards', page 51, paragraph 10.1)

Children's home details

Unique reference number: 2749804

Provision sub-type: Children's home

Registered provider: Prime Nurture Services Limited

Registered provider address: Newstead House, Pelham Road, Nottingham NG5 1AP

Responsible individual: Ben Simpson

Registered manager: Paula Davies Uriarte

Inspector

Emma Dacres, Social Care Inspector

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