

2748820

Registered provider: F2L Investments Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is privately run and provides care for one child who may experience social and emotional difficulties.

The manager registered with Ofsted in March 2026.

At the time of the inspection, no children were living at the home.

Inspection date: 21 April 2026

This monitoring visit

An inspection took place on 20 August 2025 and found that management arrangements were ineffective. In the absence of the registered manager, oversight by the responsible individual was insufficient. The acting manager did not feel the home was ready for a child to move in, and previously identified shortfalls had not been addressed. Ofsted concluded that the provider could not provide safe and effective care to children. Subsequently, a condition of registration was imposed which required the provider to notify Ofsted with three months' notice of their intention to admit a child. On 27 March 2026, the newly appointed registered manager informed Ofsted that the home was ready for a child to move in.

Since the last inspection, a new registered manager and responsible individual are in post. The home environment has improved and is now warm, welcoming and suitably maintained. Recent redecoration enhances the homely feel. Communal areas are appropriately furnished, and the child's bedroom is suitably prepared. Safety measures are in place, including the secure storage of hazardous items. The home environment is at an acceptable standard and is ready for a child to move in.

Leaders demonstrate a developing understanding of the strengths and areas for improvement within the home. They recognise previous weaknesses in leadership oversight, reflective practice and learning from incidents. Action has been taken to

strengthen recruitment processes and there are plans to develop a more experienced and diverse staff team. However, staffing arrangements are not yet fully stable. There remains reliance on bank staff and the number of staff involved in the home is not conducive to a consistent, homely environment. Workforce development plans are in place but are not yet sufficiently tailored to individual staff needs.

Management oversight has improved but is not yet consistently effective. Supervision records lack sufficient reflection and evaluation of practice. Team meeting records do not clearly evidence effective oversight or planning. Leaders are aware of these shortfalls and have plans to strengthen monitoring and recording systems.

The statement of purpose has been updated but requires further refinement to ensure language reflects a therapeutic approach. There is evidence of a shift towards a more therapeutic model of care, including the use of PACE and a move away from physical intervention, although this is not yet fully embedded in practice.

Safer recruitment processes have improved, with appropriate checks being undertaken. However, some recruitment files remain incomplete, and not all references have been verbally verified. Leaders have taken steps to ensure staff do not commence work until checks are completed, although further work is required to ensure full compliance.

Leaders demonstrate a cautious approach to admissions. There is a clear intention to avoid high-risk placements and ensure children are suitably matched to the home. Systems are being developed to strengthen the admissions process and ensure staff are prepared for a child moving in again. Leaders have a clear focus on achieving positive outcomes for children.

There is evidence that leaders are beginning to consider how information can be more accessible and child focussed, particularly in relation to the children's guide. However, some materials require further developments to ensure they are fully child friendly. Leaders are committed to ensuring that children's voices are central to care planning and that transitions into the home are carefully planned.

Overall, progress has been made since the last inspection, and the premises remain fit for registration.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/08/2025	Full	Requires improvement to be good
14/05/2025	Full	Inadequate
30/07/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person must comply with the given timescales.

Requirement	Due date
The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that— helps children aspire to fulfil their potential; and promotes their welfare. In particular, the standard in paragraph (1) requires the registered person to— lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose; ensure that staff have the experience, qualifications and skills to meet the needs of each child; ensure that the home's workforce provides continuity of care to each child; use monitoring and review systems to make continuous improvements in the quality of care provided in the home. (Regulation 13 (1)(a)(b)(2)(a)(c)(e)(h)) In particular, the registered person must ensure that monitoring and review systems are effective, staff are suitably qualified and consistent, and practice is regularly evaluated to drive improvement in the quality of care.	21 June 2026

Recommendation

- The registered person must ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2748820

Provision sub-type: Children's home

Registered provider: F2L Investments Limited

Registered provider address: 1 Bosworth Way, Leicester Forest East, Leicester
LE3 3QQ

Responsible individual: Charles Chivi

Registered manager: Giselle Williams

Inspector

Lauren Barwell, Social Care Regulatory Inspector

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