

2748820

Registered provider: F2L Investments Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is operated by a private company. It provides care for one child who may experience social and emotional difficulties.

The manager registered with Ofsted in April 2024.

The child moved out of the home the day before the monitoring visit.

Inspection date: 3 June 2025

This monitoring visit

Following an assurance inspection on 17 March 2025, serious and widespread concerns were identified in the home. As a result, three compliance notices were issued in relation to regulation 12, regulation 13 and regulation 35. Due to the significant shortfalls, Ofsted also issued a restriction of accommodation notice to prevent further children from being admitted to the home.

Progress against the compliance notices was reviewed during a full inspection on 14 and 15 May 2025. At that time, the home was judged to be inadequate. The compliance notices were reissued, alongside further statutory requirements, and the restriction of accommodation remained in place.

The purpose of this monitoring visit was to evaluate the progress made by leaders and managers in addressing the requirements set out in the compliance notices.

Since the last inspection, there have been no recorded allegations of harm involving the child. In addition, there have been no reported safeguarding incidents of concern between the full inspection and the time of this visit.

Leaders and managers have taken steps to strengthen safeguarding practice. A clear and accessible allegation management template has been developed and implemented. This provides staff with straightforward guidance on how to respond to concerns, including when and how to notify the local authority designated officer and Ofsted. This is supported by a safeguarding and allegation flowchart, which further promotes staff understanding of the appropriate procedures. These tools aim to promote consistency in practice, improve safeguarding responses and support the development of a reliable audit trail.

The child's individual risk assessment has also been reviewed and updated. It now contains sufficient and relevant information to inform staff of the child's needs and guide their practice in managing identified risks.

Leaders and managers have taken further steps to improve the quality of leadership and management in the home. Several members of staff have now been enrolled onto the relevant qualification, and active recruitment is underway for more experienced senior staff. There has also been an increase in the availability of training for the wider staff team, focusing on key areas of safeguarding and practice improvement.

Leaders and managers have introduced new systems to strengthen management oversight and auditing processes. Records from a recent team meeting show that reflective discussion and shared learning are beginning to feature as regular elements of staff supervision and team development. Leaders and managers plan to continue this approach as a standing item in future meetings. Although these systems are still in the early stages of implementation and are not yet embedded across all aspects of the home, there is clear evidence that appropriate and proportionate action is being taken to address previous failings.

There have been no physical interventions since the last inspection. The staff team is currently undergoing refresher training in the use of physical intervention, with a specific focus on the appropriate recording and reporting of such events. Leaders and managers have also revisited their approach to physical intervention and have developed updated guidance to support consistent and safe practice. While the absence of any recent interventions means that the home's practical response cannot yet be fully evaluated, the preparatory work undertaken to improve guidance and staff readiness is a positive step towards addressing the previously identified concerns.

Overall, the home has made sufficient progress in addressing the compliance notices issued under regulations 12, 13 and 35. Although some systems require further embedding, the steps taken to date are appropriate and demonstrate a commitment to ongoing improvement. As such, the compliance notices are now considered met. The restriction of accommodation notice has been lifted. The remaining statutory requirements will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
14/05/2025	Full	Inadequate
30/07/2024	Full	Good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'. The registered person(s) must comply with the given timescales.

Requirement	Due date
The registered person must make arrangements for the handling, recording, safekeeping, safe administration and disposal of medicines received into the children's home. In particular, the registered person must ensure that— medicine which is prescribed for a child is administered as prescribed to the child for whom it is prescribed and to no other child; and a record is kept of the administration of medicine to each child. (Regulation 23 (1) (2)(b)(c)) This specifically relates to ensuring that clear and accurate recording of medication administration and auditing occurs in the home.	4 September 2025
The registered person must ensure that— the privacy of children is appropriately protected; any limitation placed on a child's privacy or access to any area of the home's premises— is necessary and proportionate; is kept under review and, if necessary, revised; and allows children as much freedom as is possible when balanced against the need to protect them and keep them safe. (Regulation 21 (a)(c)(ii)(iii)(iv)) This specifically relates to ensuring that any measures taken to supervise the child while in the bathroom are regularly reviewed based on a frequently assessed level of risk.	4 September 2025

Recommendation

- The registered person must ensure that staff are familiar with the home's policies on record-keeping and understand the importance of careful, objective and clear recording. Staff should record information on individual children in a non-stigmatising way that distinguishes between fact, opinion and third-party information. Information about the child must always be recorded in a way that will be helpful to the child. ('Guide to the Children's Homes Regulations, including the quality standards', page 62, paragraph 14.4)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2748820

Provision sub-type: Children's home

Registered provider: F2L Investments Limited

Registered provider address: 1 Bosworth Way, Leicester Forest East, Leicester
LE3 3QQ

Responsible individual: James Marsh

Registered manager: Louise Letts

Inspector

Lauren Barwell, Social Care Regulatory Inspector

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