

2748207

Registered provider: Halina Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is run by a private company. It provides care for one child who may experience social and emotional difficulties.

At the time of the inspection, the child living in the home contributed to the inspection.

The manager is not yet registered with Ofsted but has applied for registration.

Inspection dates: 15 and 16 June 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	good
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 29 April 2025

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Inspectors were aware, during this inspection, that a serious incident that occurred at the setting since the last inspection is under investigation by the appropriate authorities. While Ofsted does not have the power to investigate incidents of this kind, actions taken

by the setting in response to the incident were considered alongside other evidence available at the time of the inspection to inform inspectors' judgements.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
29/04/2025	Full	Good

Summary of findings

The child has been living in the home for a considerable period and has made exceptional progress in all areas of their development. The child has excellent relationships with staff, and this has helped the child to become, over time, safer and to make very good progress. The manager is committed to the child and staff. She is in the process of becoming registered with Ofsted.

There is very good multi-agency collaboration between the provider and external professionals, which has contributed to the progress made by the child. There has been one occasion of the child going missing from the home. Staff were proactive in order to prevent further incidents. The child can voice their opinions and share their wishes and feelings with staff. In addition, the child has received significant support to assist them towards their independence, which has helped the child to become more confident.

Inspection judgements

Overall experiences and progress of children and young people: outstanding

The child has lived at the home for a considerable period. The support, care and nurture received by the child have met their individual needs. Staff have consistently gone above and beyond expectations to ensure that the child achieves their goals. The child greatly enjoys living at the home and has developed trusted relationships with staff. The child's progress since moving to the home has been excellent.

The home is very well furnished and thoughtfully decorated. There are photos of the child on display. A painting completed by the child and jigsaw are also displayed on the walls. Staff have contributed to creating a warm, comfortable and welcoming atmosphere in which the child feels cared for and loved.

The child lives in a calm, nurturing and warm environment. The staff are aspirational and enthusiastic and demonstrate an unwavering commitment to the child's care. A real strength has been the very strong and positive bonds the child has developed with staff. The staff have provided the stability and security the child needs to help them address past, traumatic experiences.

Staff speak very fondly of the child. They have a very good understanding of the child's needs. The child is confident in having any discussions with staff and confiding in them over sensitive and important matters. The child knows that staff will not be judgemental.

Staff recognise when the child displays signs of distress or concerns, and they provide the child with nurturing care. Staff are committed to ensuring that the child has the emotional security needed to make progress. This thoughtful approach reflects their commitment to the child's wellbeing and emotional security and has been fundamental to the progress the child has made.

Feedback provided by external professionals was very good. One professional commented that the staff are very knowledgeable, and they found that communication from staff is very good. Another said, 'I have observed staff being kind, supportive, positive, encouraging and reassuring. They are aspirational for [name of child] and encourage [the child].'

Staff support the child to contribute to their community. Together, staff and the child consider ideas on how they can best support the community.

How well children and young people are helped and protected: outstanding

Since living at the home, the child has, for the first time, experienced stability and consistency of care. From their starting point when moving into the home, the child has become increasingly safer. This has been achieved through the child having very good and secure relationships with staff, which enables the child to speak to staff and talk through their worries instead of becoming angry. The child's behaviour has improved and is far less likely to cause harm to themselves or go missing.

Staff have many conversations with the child to help them understand the risks and vulnerabilities they face and how they can manage them with staff support and help. Significant focus has been on supporting the child to develop their independence skills, including using the kitchen and utensils and household cleaning products. This has been very successful.

Staff have also supported the child to understand what constitutes a healthy relationship and to make safe decisions to keep themselves safe now and in the future.

The child has gone missing from this home on one occasion. Staff understand the processes to follow when they do go missing. Staff help and support the child with specific issues that are affecting them. Child-friendly discussions are used to support the child in this area and discuss the worries or issues affecting the child. Staff will find ways to support the child and help them.

Staff do not have to use physical intervention to manage the child's behaviour. The child's behaviour, over time, has improved significantly. The child is enjoying their life: staff have taken them on a holiday abroad, they are doing new and exciting things, and the child is excited for their future.

All staff members have undertaken safeguarding training. They understand the child's needs and risks. Management of risks is clear and enables staff to support the child to keep the child safe. Staff are aware of the processes required to report safeguarding incidents to external agencies. Any allegations or concerns about staff conduct are reported to the right professional agencies and procedures followed. At the time of this inspection, a serious safeguarding matter was being investigated by the appropriate professional agencies, but this is not yet concluded.

The effectiveness of leaders and managers: good

The manager is very committed to the child and staff. She has provided good support to the child and staff, and she is a visible leader who is approachable. The manager is in the process of becoming registered with Ofsted. The manager is supported by an experienced senior manager and a team of staff who know the child very well. They provide a family environment where the child has flourished.

A real strength of this home is its ability to work effectively with external professional agencies. This promotes the involvement of the professional network around the child. There is very good day-to-day communication between staff at the home, school staff and other professionals. As a result, care planning and support strategies are well coordinated, ensuring that the child receives the consistent help and specialist input needed to make progress.

Leaders have placed the safety and welfare of the child first. New staff are recruited in accordance with safe recruitment protocols. Staff undergo a range of checks that are designed to minimise the likelihood of a child being harmed by those caring for them.

Staff are dedicated to the child. Staff have helped the child to thrive and make exceptionally good and sustained progress over the time the child has lived at the home. The child is happy and content and feels cared for and loved by staff.

The manager provides a great deal of support, and overall, the staff are happy and positive about their roles. Staff morale is excellent. Staff are confident and enjoy their work due to a positive and inclusive working culture. Staff say they receive fantastic support because the manager is approachable and available. One staff member said that they feel empowered under the guidance of the manager.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the Guide to the Children's Homes Regulations, including the quality standards.

Children's home details

Unique reference number: 2748207

Provision sub-type: Children's home

Registered provider: Halina Care Group Limited

Registered provider address: 1 Bowden Drive, Boulevard Industrial Park, Beeston, Nottingham NG9 2JY

Responsible individual: Beth Anderson

Registered manager: Post vacant

Inspectors

Corline Parker, Social Care Inspector
Hannah Shoreson, Social Care Inspector

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