

2743668

Registered provider: Silver Birch Care (Residential Services) Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home provides care for up to 5 children with social and emotional difficulties.

The children's home was registered with Ofsted in January 2024. The home has had no registered manager since 9 March 2026.

There were 4 children living at the home at the time of this inspection.

Inspection date: 13 April 2026

This monitoring visit

The inspector was aware during this inspection that a serious incident that occurred at the setting since the last inspection is under investigation by the appropriate authorities. While Ofsted does not have the power to investigate incidents of this kind, actions taken by the setting in response to the incident were considered where appropriate alongside other evidence available at the time of the inspection to inform the inspector's judgements.

Following the serious incident, children living at the home had immediate support. Children have been able to spend time with the psychologist who works with staff and children at the home. Staff have supported children to create nighttime support plans to help them to be able to manage anxiety at nighttime.

Children have been living at the home for over a year. The children reported that they have good relationships with staff and that they have staff they can talk to if they are worried or upset.

Children have regular key-work sessions, which are planned in line with their individual care plans. These sessions can be planned or ad hoc. Children engage in the sessions, which provide them with an opportunity to talk through issues that are affecting them and help to identify any additional support that they need.

Leaders and managers have supported staff following the serious incident. Staff have been provided with opportunities to have a one-to-one session with leaders. Staff can also access one-to-one support sessions with the psychologist. In addition, staff can access online counselling. Additionally, there has been a reflective meeting with the psychologist for children.

There is sufficient staffing in line with agreed care plans. Children have one-to-one support in the home.

A new manager has been appointed and has submitted their application to register with Ofsted. The manager has no previous residential children's home experience. Senior leaders have not ensured that the new manager has received a comprehensive induction and handover of the home. The manager has not developed relationships with the children and was not able to demonstrate how they will directly work with children to develop these relationships. This has impacted on how staff have been supported to deliver good-quality care.

The recommendation made at the last inspection visit were out of the scope of this monitoring visit and will be reviewed at the next inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
08/10/2025	Full	Good
25/06/2024	Full	Good

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that staff's recording of physical intervention incidents consistently details effective practice, and they should respond promptly when any issues or trends of concern emerge. ('Guide to the Children's Homes Regulations, including the quality standards', page 49, paragraph 9.59)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 2743668

Provision sub-type: Children's home

Registered provider: Silver Birch Care (Residential Services) Limited

Registered provider address: SBCH House, 212 Ballards Lane, London N3 2LX

Responsible individual: Craig Wallace

Registered manager: Post vacant

Inspector

Helen Daniel, Social Care Inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

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