

2743634

Registered provider: Tab Care and Support Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is owned and managed by a private provider. It provides care for up to one child who may experience social and emotional difficulties.

The home and manager registered with Ofsted on 21 September 2023.

At the time of this inspection, one child was living at the home. Since the last inspection, one child has left the home, and one child has moved into the home.

Inspection dates: 6 and 7 October 2025

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 9 July 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/07/2024	Full	Good
23/01/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children make exceptional progress from their starting points while living at the home. The manager and her team have high aspirations for children. Staff respond to children with warmth and affection. As a result, they develop positive and trusting relationships with children.

The manager and staff are strong advocates for children to ensure that they receive the high-quality care that they deserve. Staff implement structured routines and boundaries to help to keep children safe. Therefore, children have better life opportunities as a result of living at the home.

The child currently living in the home has made significant progress from their starting point in a short period of time. The child has returned to education, re-engaged with their family and adapted well to the boundaries at the home. One professional said, 'The child's time so far at the home has been really positive. They have made significant progress and are engaging well with staff.'

The manager works hard to improve the time that children spend with their families. The manager seeks guidance from professionals about how best to build relationships and address concerns that impact on the child spending time with those important to them. Staff support family members to understand and implement appropriate strategies to manage the child's behaviour. This supports the child to rebuild their relationships with their family, and as a result, risk taking behaviours have reduced.

Children achieve well in education, and this improves their life opportunities. Staff ensure that children attend education provisions that meet their needs and advocate on their behalf when issues arise. One professional said, 'Staff were supportive. They put things into place that we requested, and they also shared their knowledge about the child to help us manage their behaviour.' Private tutoring was arranged for one child to prepare them for their return to school after an extended period of absence. This developed the child's confidence to return to education and provided them with the opportunity to work towards formal qualifications.

Children are supported to move in and out of the home in a structured, planned and successful way. Staff dedicate time to understand children's needs before they move in. One professional said, 'The home are excellent in meeting my child's needs compared to other homes. They listen to their wishes and feelings and spend time getting to know them.'

Staff are committed to the children in their care and make every effort to provide stability for them during challenging times. One professional said, 'It was extremely positive to see how the child's move from the home was managed.' Plans for

children's moves out of the home are thorough. They outline the expectations for staff, ensuring careful preparation to support children's moves on from the home. Throughout the transition period, staff use their trusting relationships with children to communicate openly about any worries and anxieties they have, helping them to feel supported and understood.

Staff promote the physical and emotional health needs of children. They support children to attend health appointments and seek health advice when necessary to ensure that children are fit and healthy.

How well children and young people are helped and protected: outstanding

Staff have an excellent understanding of children's risks. Staff are professionally curious in their interactions with children. They are consistent in their response to new and emerging concerns for children. As a result, risks for the child living in the home have reduced.

Plans for children are detailed and provide staff with clear guidance to manage risk effectively. Staff and managers implement research-informed practice into the care planning for children. This means that children's risks and needs are consistently managed well. Highly effective planning with professionals, such as social workers, means that risks are well understood. Incidents at the home are rare because staff know the children well and know how best to support them. Staff have a therapeutic approach to the provision of care for children. As a result, any incidents of challenging behaviour are managed well and support children to regulate their emotions more effectively.

Staff spend time with children to support them to understand and reflect on their behaviour. The use of consequences promotes positive behaviour in the home and staff discuss these with children to ensure that they understand the consequences for negative behaviours. Consequently, children are able to regulate their emotions more effectively and incidents have significantly reduced.

Incidents of children being missing from home have reduced. If incidents do occur, staff manage these well. Staff work in partnership with children's families and professionals to ensure that children are located quickly. Staff talk to children following incidents to understand any underlying reasons for them being missing. Meaningful work is undertaken to support children to understand the associated risks for them.

The manager is proactive in her response to children's risks. She recognises children's triggers and factors that contribute to children's risk-taking behaviours. This strong understanding of children's risks is shared with family members and professionals to ensure that the child is understood and cared for consistently by all those involved in their care. One professional said, 'The manager's approach to mum has made a massive difference to the outcomes for my child.'

The effectiveness of leaders and managers: outstanding

The home is managed by a qualified and experienced manager. The manager and responsible individual share an ambitious vision for the outcomes for children and the home. They are committed to providing outstanding care to children at all times.

Staff say that they feel well supported and that supervision provides them with an opportunity to reflect on their practice in a safe space. The manager leads by example, using supervision and team meetings to discuss children's progress and risks. This ensures that high standards are maintained at the home.

Since the last inspection, the home has experienced a challenging period for one child. The manager promptly engaged relevant professionals to maintain stability for the child. Staff demonstrate a resilient and diligent approach to supporting children to overcome difficulties. When children need to move on from the home, staff provide continued care and support to ensure that children move on in a well-planned and positive way.

The manager provides excellent support to both children and staff. She recognises the potential impact on staff when dealing with challenging or difficult situations. The manager demonstrates a commitment to ensuring that the staff team's emotional and physical health are maintained and implements additional support strategies when needed. This also ensures that children receive high-quality care by a suitably skilled and able staff.

Professionals involved with children and staff spoke highly of the staff team, complimenting their welcoming and reflective approach to children's care. Professionals highlighted their willingness to listen and learn, and their excellent and consistent communication. One professional said, 'Their approach is exceptional.'

Records reflect that the manager has good oversight of the home. The manager reviews and evaluates all incidents at the home and identifies learning to inform future practice. The manager uses her evaluation to guide staff, implement necessary actions and ensure that follow-up tasks, such as direct work and updates to plans, are completed effectively.

The manager has a good understanding of the strengths and areas for development of the home. There is a clear plan in place to drive improvement. There is a strong focus on staff development to ensure a positive environment where good practice can thrive. The manager leads by example and oversees practice by using weekly and monthly audits. Children's progress is regularly reviewed to consider any additional support that they may need.

Information about this inspection

The inspector has looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 2743634

Provision sub-type: Children's home

Registered provider: Tab Care and Support Ltd

Registered provider address: 21 Cheapside, Liverpool, England L2 2DY

Responsible individual: Anthony Willmore

Registered manager: Claire Hands

Inspector

Julia Toller, Social Care Inspector

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