

2741688

Registered provider: Omega Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is privately owned. It can provide care for up to two children who experience social and emotional difficulties.

One child has moved out of the home since the last inspection. At the time of this inspection, one child was living in the home. Both children spoke to the inspector about their experiences of living in the home.

The manager registered with Ofsted on 9 August 2023.

Inspection dates: 28 and 29 January 2025

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 6 March 2024

Overall judgement at last inspection: good

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
06/03/2024	Full	Good

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children make significant progress when living in the home. Staff are extremely skilled at forming positive relationships with children. They understand how the children's previous experiences may affect their behaviours. Children say, 'I can trust them (staff), I know they have my back.'

Staff records detailing the daily activities and conversations with the children are exceptional. Staff take the time to ensure that records are consistently child centred and capture the children's experiences vividly. This ensures that the children's memories of living in the home are accurate and accessible for them to read in the future.

Staff use research-based practice to support children's progress. It underpins their care of the children in a way that is relevant and natural. As a result, staff practice is of an extremely high standard.

Staff support children to access new experiences and interests. When children are worried about trying something new, staff support them to take a step back and explore the reasons why. As a result, children enjoy new opportunities while developing their self-confidence.

Children are supported into education, training or employment successfully. When children experience barriers in their attendance, staff work closely with education professionals to find alternative options for the children. As a result, children's attendance in employment and education improves when living in the home.

Staff ensure that children are supported to move on from the home successfully. One professional described a child's transition plan as 'the best' they have seen for a child. Staff ensure that children's voices are the most powerful driver when making decisions about their care. As a result, children move on confidently and with the skills they need to live more independently.

How well children and young people are helped and protected: outstanding

Staff provide children with an exceptional level of care that keeps them safe. External professionals say that staff are always physically and emotionally available for children. As a result, children feel safe and connected to the adults who are caring for them.

Staff are highly attuned to the needs of the children. Staff build trust with the children, which means that they can have open conversations with them. They talk about issues such as vaping and substance misuse without the children feeling judged. This means that children can learn how to make healthy and safe choices about their lifestyles.

Managers identify innovative, child-centred and safe strategies when complex safeguarding situations arise. They build strong working relationships with external professionals while supporting children's wishes. As a result, the children develop the skills to keep themselves safe with the support of a multi-disciplinary team.

Incidents when children are at risk are rare. Staff identify signs that the children are at risk and intervene at the earliest opportunity. Managers thoroughly evaluate incidents to highlight areas of development in staff practice. As a result, safeguarding strategies used by staff to keep children safe are highly effective.

Staff are enthusiastic about developing their safeguarding practice. They value the access to specific training provided by an in-house training consultant. Although there have not been any safeguarding concerns relating to staff, not all staff are confident in knowing the provider's whistle-blowing policy.

The effectiveness of leaders and managers: outstanding

The registered manager is an incredible advocate for the children. Staff follow his lead in ensuring that children are acknowledged as the experts on their own care. As a result, practice in the home is child centred and empowers children.

Managers have an unquestionable commitment to improving the service. The experiences of children are at the centre of practice in the home. Managers quickly identify areas of development and implement clear actions to improve their care of the children. This means that children are living in a home with an aspirational culture.

Managers ensure that high-quality team meetings are held regularly. Conversations in the meetings are reflective and staff are supported to be solution focused. As a result, the staff are motivated to overcome any challenges in their care of the children.

Managers create an environment where staff development is prioritised. Staff supervision sessions and appraisals provide clear feedback on their performance and explore how they can progress in their roles. This means that there is a stable and motivated staff team surrounding the children.

Managers are ambitious for the children. They ensure that children's plans are detailed and that their voices are central to their care planning. Managers are proactive in advocating and acting in the children's best interests. As a result, children feel supported and aspirational about their futures.

No requirements were made at this inspection.

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that all staff are familiar with the home's internal whistle-blowing procedures through the induction process. ('Guide to the Children's Homes Regulations, including the quality standards', page 53, paragraph 10.9)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Children's home details

Unique reference number: 2741688

Provision sub-type: Children's home

Registered provider: Omega Care Group Limited

Registered provider address: 40 to 42 Kemble Street, Prescott L34 5SQ

Responsible individual: Chloe Lee

Registered manager: Aaron Hill

Inspector

Sarah Gilbert, Social Care Regulatory Inspector

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