

2741688

Registered provider: Omega Care Group Limited

Full inspection

Inspected under the social care common inspection framework

Information about this children's home

The home is operated by a private provider. It offers care for up to 2 children who may experience social and emotional difficulties.

Two children have moved out of the home since the last inspection. At the time of this inspection, 1 child was living at the home. The child spoke to the inspector about their experiences of living there.

The manager registered with Ofsted in April 2026.

Inspection dates: 9 to 10 June 2026

Overall experiences and progress of children and young people, taking into account	outstanding
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How well children and young people are helped and protected	outstanding
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The effectiveness of leaders and managers	outstanding
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The children's home provides highly effective services that consistently exceed the standards of good. The actions of the children's home contribute to significantly improved outcomes and positive experiences for children and young people who need help, protection and care.

Date of last inspection: 12 August 2025

Overall judgement at last inspection: outstanding

Enforcement action since last inspection: none

Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/08/2025	Full	Outstanding
28/01/2025	Full	Outstanding
06/03/2024	Full	Good

Summary of findings

Children receive high-quality care and have caring and nurturing relationships with staff who know them well. Their plans are carefully considered, and important relationships are maintained due to the consistent and thoughtful care that staff provide.

The manager has robust safety plans in place, and staff are confident in following these to safeguard children. Staff are strong advocates for children and ensure that their voices are heard and taken seriously. There is effective multi-agency working with professionals, carers and parents.

The manager has high expectations of a stable and consistent staff team who are committed to improving children's lives. The culture of the home is one of high aspiration.

Inspection judgements

Overall experiences and progress of children and young people: outstanding

Children receive excellent care that is personalised and focused on their individual age and needs. Staff are extremely committed to providing stability, nurture, love and care. Children's wellbeing is at the centre of their practice.

Transitions into and out of the home are managed carefully and positively. One child has moved into semi-independence and remains in regular contact with staff. Another child has successfully transitioned to foster care and been reunited with their brother. The carers continue to seek support from the manager and staff due to the strong and positive relationships they have developed.

Staff understand each child's preferred communication style and consistently promote their wishes and feelings. Children's plans are adapted creatively with social stories and images. This helps children understand what is happening in their day-to-day life, providing reassurance and predictability.

Staff strongly advocate for the children's education. When a child is not attending school regularly, the manager maintains daily communication with the school to ensure that learning continues throughout the day. Staff provide clear routines and boundaries to support this. One teacher said, 'They go above and beyond and bend over backwards ... they are brilliant and I cannot praise them enough.'

Children receive timely and effective help to prepare them for their futures. They are supported to develop their independence skills at a pace that suits their needs. Staff produce excellent, child-focused records that capture daily experiences

extremely well. This means children can look back positively on memories in the future.

Children's health and emotional needs are fully met. Staff request specialist support when needed and follow clear plans. As a result, one child's health needs did not prevent them from engaging in community activities, enabling them to enjoy a full and happy life at the home.

Staff consistently promote and support children to spend time with those who are important to them. They encourage children to develop friendships with children living at the company's other homes when appropriate. This provides children with opportunities to socialise and take part in activities together. When children move out of the home, staff arrange farewell parties and meals out to celebrate the next chapter in their lives.

The home is welcoming and furnished to a high standard. Children's bedrooms are personalised and there are photos throughout the home to reflect shared experiences. Children are supported to keep small pets, which helps build independence and provides a sense of belonging and stability.

One social worker said, 'The quality of accommodation and calibre of staff, who are emotionally intelligent and care; there's a list of things and they have got it all. I can't praise them enough; they are just amazing.'

How well children and young people are helped and protected: outstanding

Staff have an excellent understanding of safeguarding practice and apply research-informed approaches that feel natural and strength based. This results in consistently high standards of care.

Safety plans are child focused, detailed and clear. Staff understand how to keep children safe. Staff ensure that children are safe online, responding quickly and effectively when concerns are raised.

Incidents when children are at risk are rare. Staff are proactive in safeguarding and involve children in their plans, using creative ways to de-escalate situations. One child said that they feel safe and can speak to any staff member.

The manager and staff work closely with other agencies to take swift and effective action to keep children safe. Incident records are clear and support learning and future safeguarding practice. Children's voices are evident throughout the records, helping children to feel heard and respected.

The effectiveness of leaders and managers: outstanding

Leaders and managers are confident and ambitious for children and influential in creating positive experiences for them. The manager is enthusiastic about his role and leads with warmth and positivity. Staff describe him as 'caring, supportive, and fun'.

Leaders and managers lead by example and bring creative ideas to maintain the highest quality of care. Their high expectations of staff contribute to a home where children are encouraged to aim high.

Supervision and appraisals take place regularly, and team meetings are well attended. These are recorded to a high standard and provide staff with opportunities to discuss the children, reflect on their practice and identify areas for development. This helps ensure that staff understand their roles and responsibilities and feel a shared ownership in their practice.

The manager and staff work exceptionally well with professionals and parents to ensure that everyone is involved in achieving positive outcomes for children. Research-informed practice is embedded, and specialist professionals attend team meetings to help meet children's needs and deliver exceptional care.

Staff spoke positively about their work, highlighting strong relationships with the children, a supportive team and a positive work environment. They said that they feel well supported by the manager and each other. One staff member said, 'I just love coming to work. I love my job.'

What does the children's home need to do to improve?

Recommendation

- The registered person should ensure that Ofsted is notified if there is an incident relating to the protection, safeguarding or welfare of a child living at the home which the registered person considers to be serious. (Guide to Children's Homes Regulations, including the quality standards', page 63, paragraph 14.10).

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people, using the social care common inspection framework. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards.'

Children's home details

Unique reference number: 2741688

Provision sub-type: Children's home

Registered provider: Omega Care Group Ltd

Registered provider address: 40-42 Kemble Street, Prescott L34 5SQ

Responsible individual:

Registered manager: Christopher Harrison

Inspector

Joy Viles, Social Care Regulatory Inspector

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